

## **Common Service Charges**

Common ICICI Bank savings account facilities for all products except for Wealth Management / ICICI Bank Private Banking / Basic Savings Bank Account and unless specified product-wise.

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	Service Charges
Statement	Free Quarterly Statement Free monthly e-mail statement on request Passbook facility available at base branch View and download statement facility available on the website
Issue of Duplicate Statement	Rs. 100 per statement at branch or Customer Care (non-IVR), Rs. 50 per statement through Customer Care (IVR), ATM and Net banking
Issue of pass book	Nil
Issue of duplicate pass book	Rs. 100 for issuance and Rs. 25 per page for Updation
DD / PO – Issue Issue by deposit of cash/cheque/transfer	Rs. 50 per D.D/PO up to Rs. 10,000; Rs. 5 per thousand rupees or part thereof for DD/PO of more than Rs. 10,000, subject to a minimum of Rs. 75 and maximum of Rs. 15,000 For Senior Citizen, Student & Rural locations: For amounts up to Rs. 10,000 – Rs. 40, For amounts above Rs. 10,000 till Rs. 50,000 – Rs. 60, For amounts above Rs. 50,000 – Rs. 5 per thousand rupees or part thereof (maximum of Rs. 15,000)
DD / PO - Cancellation / Duplicate / Revalidation (With effect from 1st May 2024)	Rs. 100 per instance
NEFT Charges - Outward	Through Online Channel – Nil Through Branch Channel – Up to Rs. 10,000 – Rs. 2.25 per transaction Rs. 10,001 to Rs. 1 lakh – Rs. 4.75 per transaction Above Rs. 1 lakh to Rs. 2 lakh – Rs. 14.75 per transaction Above Rs. 2 lakh and up to Rs. 10 lakh – Rs. 24.75 per transaction
NEFT Charges - Inward	Nil
RTGS - Outward	Through Online Channel – Nil Through Branch Channel – Rs. 2 lakh to Rs. 5 lakh – Rs. 20 per transaction Above Rs. 5 lakh – Rs. 45 per transaction
RTGS - Inward	Nil
IMPS – Outward (With effect from 1 <sup>st</sup> May 2024)	Amount up to Rs. 1 thousand – Rs. 2.50 per transaction Amount above Rs. 1 thousand to Rs. 25 thousand – Rs. 5 per transaction Amount above Rs. 25 thousand to Rs. 5 lakhs – Rs. 15 per transaction
IMPS - Inward	Nil
UPI transaction charges	Nil
Inter-branch funds transfer charges	Nil

Bill Pay Charges	Nil
Charges for certifying or verifying customer ECS	Nil
mandates Cheque Collection Local	Nil
Cheque Collection	Nil
Outstation	IVII
Account closure	Nil
(With effect from 1st	
May 2024)	
	Debit Card
Debit Card Issuing Fee	Nil
Enrolment fee	For Titanium Debit Card Joining Fee is Nil Annual fee is Rs. 200 For Gramin locations - Rs. 99
Late Payment Charges	N.A.
Replacement Card fees	Rs. 200 per card
(Lost / Damaged card)	
ATM Balance Enquiry charges from ATMs outside India	Rs. 25
Cross-currency mark-up charges on foreign currency transactions	3.5% of transaction amount
Surcharge on Fuel purchases	Fuel Surcharge Waiver is applicable when both the below mentioned conditions are fulfilled  1. ICICI Debit card is used on ICICI Bank terminal (On-Us transaction)  2. Transaction is done on select government petrol pumps.  Please note, the Acquirer/Fuel pump may levy surcharge at its own discretion
Surcharge on railway bookings	1.8% of bookings as per Visa regulations
Debit Card PIN regeneration Charges (With effect from 1st May 2024)	Nil
Debit Card de – hotlisting (With effect from 1 <sup>st</sup> May 2024)	Nil
Balance Certificate (With effect from 1 <sup>st</sup> May 2024)	Nil
Interest Certificate (With effect from 1st May 2024)	Nil
Retrieval of old transactional documents / Enquiries related to old records (With effect from 1st May 2024)	Nil
Photo attestation	Rs. 100 per application/letter

Signature attestation (With effect from 1st May 2024)	Rs. 100 pe	r applicati	on/letter				
Address confirmation (With effect from 1 <sup>st</sup> May 2024)	Nil						
Inoperative account	Nil						
Stop Payment charges (With effect from 1 <sup>st</sup> May 2024)	Particular cheque - Rs. 100 (Free through customer care IVR & Net banking)						
Stop Payment Charges - ECS	For ECS is not present as customer is required to maintain requisite balances to honour the EMI txns						
Lien marking and unmarking of savings account (With effect from 1 <sup>st</sup> May 2024)	Nil						
Locker Rent		Annual	Locker rer	ntals starti	ng from		
		-	Semi -				1
	Location	Rural	Urban	Urban	Metro	Metro +	
	Small	1,200	2,000	3,000	3,500	4,000	
	Medium	2,500	5,000	6,000	7,500	9,000	
	Large	4,000	7,000	10,000	13,000	15,000	
	Extra Large	10,000	15,000	16,000	20,000	22,000	
	• Loc	ker renta ition	ls vary b	ased on	locker siz	r same loca e and bracted in adv	anch
Reissue of Internet user id or password (Branch or non IVR Customer Care) (With effect from 1st May 2024)	Nil			,			
Standing Instructions - Setting-up-charge (With effect from 1 <sup>st</sup> May 2024)	Nil						
Address change request at branches (With effect from 1st May 2024)  ECS/NACH setup charges	Nil Nil						
National Automated Clearing House (NACH) Mandate. One time mandate authorisation charges (physical) (With effect from 1st May 2024)	Nil						

Cash deposit charges - Cash Acceptor/Recycler machines	Charges of Rs. 50 per transaction, will be levied on cash deposited in the Cash Acceptor/Recycler machines on bank holidays and between 06:00 p.m. and 08:00 a.m. on working days. The charges would be applicable if the cash deposit in the Cash Acceptor/Recycler machines on bank holidays and between 6 pm and 8 am on working days exceeds Rs. 10,000 per month either as a single transaction or multiple transactions Above charges will not be applicable to Senior Citizens, Basic Savings Bank Account, Jan Dhan Accounts, Accounts held by incapacitated and visually impaired persons, Student Accounts or any other Accounts identified by ICICI Bank
	Penal Charges
ECS / NACH Debit Returns (With effect from 1st May 2024)	Rs. 500 per instance for financial reasons. Maximum recovery will be done for 3 instances per month for the same mandate
Cheque return outward (cheque deposited by customer)	Rs. 200 per instance for financial reasons
Cheque return inward (cheque issued by customer)	Rs. 500 per instance for financial reasons. Rs. 50 for non-financial reasons except for signature verification
Decline of transaction at other bank ATMs or point of sale (POS) due to insufficient balance in the account	Rs. 25 per transaction
Standing Instructions Rejection	Rs. 200 per instance for financial reasons
Deliverable returned by courier	Any deliverable returned by courier due to consignee or address specific reasons (no such consignee/ consignee shifted and no such address, etc.) – Rs. 50 per instance
Deliverables destroyed at Branches	Any deliverable not picked up (within the stipulated time) – Rs. 50 per instance

- 1. Locker rates vary for different branches, hence customers are requested to get in touch with respective branch.
- 2. Taxes at prevailing rates as per Govt rules shall be applicable over and above the mentioned charges. The charges indicated above are subject to periodic revision.
- 3. \*With effect from April 1, 2015: In the event of non-maintenance of minimum MAB, the bank will notify the customer by SMS/e-mail/ letter etc. that in the event of the minimum balance not being restored in the account in the subsequent month, non-maintenance of MAB charges will be applicable.
  - In case the customer has not maintained MAB for any consecutive month, nonmaintenance of MAB charges shall be applicable for all consecutive months. The Bank will notify the customer in the initial month only in case of non-maintenance of MAB in consecutive months. It will be the responsibility of the customer to have a valid e-mail ID, mobile number and address updated with the Bank at all times, failing which, customer may not receive the notification(s).
- 4. Above schedule of charges is also applicable for accounts opened with Rs 500 or Nil Monthly Average Balance (MAB) requirement. Charges for Non-maintenance of Minimum Monthly Average Balance (NMMAB) will be 6% of the shortfall on the required MAB.

5.	Penal charges are applied to Cheque return transactions even if they are classified as Basic Banking to instil financial discipline.