This offer is valid only for ICICI Bank Personal Loans. The offer codes will be given to only those customers whose Personal Loans have been disbursed.

This offer cannot be combined with any other offer.

Offer period: September 1 till September 30, 2014.

Valid only on products mentioned by the partners in the detailed terms and condition.

**Definitions**

- "Alliance partner" shall mean Ezeego One Travel & Tours Limited, who has entered into an alliance agreement with ICICI Bank for purpose of providing the Offer.
- "Customer/s" for the purpose of this Offer shall mean a person who is using ICICI Bank Net Banking services or holds a valid ICICI Bank VISA/MASTER Debit card/Prepaid card or holds a valid VISA/MASTER Credit Card issued by ICICI Bank and who has received communication from ICICI Bank with respect to the Offer.
- "ICICI Bank Net Banking User" shall mean a person who holds an ICICI Bank savings account, loan / facility account(s), depository account(s) and/or any other type of account(s), so maintained with ICICI Bank or its Affiliate which are eligible account(s) for purposes of ICICI Bank Net Banking Service(s) and who has received communication from ICICI Bank with respect to the Offer.
- "Cardholder" shall mean a customer to whom the Facility has been granted by virtue of such customer holding a Card.
- "Card" shall mean Debit/Credit/Prepaid/Gift Card, which has been issued by ICICI Bank and is valid and subsisting during the Program Period.
- "Offer" shall mean instant discount/benefit provided by the "Alliance partner" on purchase of Products/Services using ICICI Bank Debit/Credit/Prepaid/Gift Card or Netbanking services.
- "Offer Period" shall mean the period commencing from July 01, 2014 to September 30, 2014, both days inclusive.
- "Website" shall mean the following "website" URL: www.ezeego1.co.in/icici-bank of the "Alliance partner".
- "Void Transactions" shall mean wherein the transaction has taken place but has been rejected /canceled / been unsuccessful at the "website" of the "Alliance partner".
- "Primary Terms and Conditions" shall mean the terms and conditions applicable to ICICI Bank’s Internet banking facility/service.
- "Products/Services" shall mean the goods/benefits/facilities offered by the Alliance Partner.

All capitalized terms used but not defined herein shall have the respective meanings prescribed to them in the Primary Terms and Conditions. These terms ("Terms") shall be in addition to and not in derogation of the Primary Terms and Conditions. To the extent of any inconsistency between these Terms and Primary Terms and Conditions, these Terms shall prevail.

The availability of the offer is based on the following criteria:

- To avail benefits under the Offer the ICICI Bank Net Banking User/Cardholder shall be required to make a transaction/purchase on the Website using ICICI Bank Net Banking Service(s) during the Offer Period.
- The Offer is valid only for select set of ICICI Bank Net Banking User(s)/Cardholder(s) selected at the sole discretion of ICICI Bank and who have received communication about the Offer from ICICI Bank, during the Offer Period.
- Participation in the Offer by the ICICI Bank Net Banking User/s/Cardholder(s) is on a voluntary basis.
- The ICICI Bank Net Banking User/s/Cardholder(s) may avail the Offer during the Offer Period or until the stock lasts, whichever is earlier.
- This Offer cannot be clubbed with any other Offer that may be made available to the ICICI Bank Net Banking User/s/Cardholder(s) by the Alliance Partner.
- The Offer is non-transferable, non-binding and non-encashable.
- The Offer is not valid for Void Transactions.
Terms and Conditions Prescribed by Alliance Partner

- The offer is brought to you by the Alliance partner. ICICI Bank is only communicating the offer on behalf of the Alliance Partner.
- All disputes, if any, arising out of or in connection with or as a result of above offers or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts / tribunals in Mumbai only, irrespective of whether courts / tribunals in other areas have concurrent or similar jurisdiction.

For Domestic Holidays:

- These offers are valid for Indian citizens only.
- Both Offers are valid only for adults on twin sharing basis. Extra adult or child will not be applicable under the offer.
- The offer is valid on bookings made from 1st July 2014 till 30th September 2014 for travel till 31st October 2014.
- The offer is valid for bookings made using ICICI Bank Credit/ Debit Card & ICICI net banking. Payments made through any other mode of payment like Oxicash / Paymate or Cash on Delivery are not eligible under the offer.
- Bookings have to be made online on our website www.ezeego1.com or by calling on 022 – 71969797 or by emailing your query to icicipromo@ezeego1.com.
- Oxicash / Paymate or Cash on Delivery are not eligible under the offer.
- Offer is valid only for adults on twin sharing basis. Extra adult or child will not be applicable under the offer.
- The offer is valid on bookings made from 1st July till 30th September 2014 for travel till 31st October 2014.
- Offer is valid only for adults on twin sharing basis. Extra adult or child will not be applicable under the offer.
- Cash back amount will be processed on NET amount after deducting service tax.
- All bookings would be subject to availability at the time of booking and will be governed by the standard holiday booking terms and conditions.
- Bookings made under this offer are not refundable i.e. booking will not be refunded on cancellations of bookings made under the offer.
- Offer will not be valid i.e. cash backs will not be given if transaction amount is refunded entirely or partially for any reason whatsoever.
- One amongst the passengers travelling should be holding the name on the credit card used for the payment.
- This promotion is funded from a special promotional budget created by Ezeego1.
- This offer is not applicable for bookings made by travel agents.
- Ezeego1 reserves the right to change or withdraw the Offer, any time at the sole discretion of the Management. The Terms and Conditions of this promotion are subject to change without any prior notice.
- Ezeego1 reserves the right to deny cash back to any customers who are found to directly or indirectly, voluntarily or involuntarily, violate or manipulate any of the above conditions.
- Ezeego1 shall not guarantee or be held responsible or liable for any product or service offered by or hotels which is not within the control of Ezeego1.
- All disputes related to the offer shall be the subject matter of the jurisdiction of the Mumbai High Court.
- The prevailing statutory laws of India shall be applicable to the offer.
- This offer cannot be combined with any other offer currently applicable on www.ezeego1.com for the same products.
- The Offer is not open to the relatives and employees of Ezeego1 and its associate companies.

For International Holidays:

- This offer is valid for Indian Citizens only.
- Offer is valid only for adults on twin sharing basis. Extra adult or child will not be applicable under the offer.
- The offer is valid on bookings made from 1st July till 30th September 2014 for travel till 31st October 2014.
- Offer is valid only for adults on twin sharing basis. Extra adult or child will not be applicable under the offer.
- The offer is valid on bookings made from 1st July till 30th September 2014 for travel till 31st October 2014.
- Offer is valid for bookings made using ICICI Bank credit / debit card & ICICI net banking. Payments made through any other mode of payment like Oxicash / Paymate or Cash on Delivery are not eligible under the offer.
- Bookings have to be made online on our website www.ezeego1.com or by calling on 022 – 71969797 or by emailing your query to icicipromo@ezeego1.com.
Get up to 7% cash back on booking customized international holiday packages up to a maximum cashback of Rs.6,000 per transaction. This offer is not valid for Thailand/Bangkok/Phuket bookings (Please refer to the slabs below)

- **Package Price Cash back Maximum cash back**
  - Rs. 35,000 to Rs. 65,000 Per Person 5% cash back Up to Rs. 3000
  - Rs. 65,001 onwards Per Person 7% cash back Up to Rs. 6000

- Minimum booking of 2 passengers are required per transaction to avail the offer. Offer is not valid on group packages.

- On validation of the promo code, an instant discount of Re. 1 will be given. The actual cash back will be refunded to your card account within 15 working days of receiving full payment. The amount will reflect in your card account within 3-14 days from date of processing depending on your bank. Cash back amount will be processed on net amount after deducting service tax.

- All bookings would be subject to availability at the time of booking and will be governed by the standard hotel booking terms and conditions.

- In case of non-availability of rooms, an alternate will be offered. Any difference in price for the alternate offer will be payable by the customer.

- Cancellation/ Amendment charges will be applicable as per the hotel/ airlines policy. Any cancellations during peak period may attract up to 100% retention.

- We require the following documents in order to release your vouchers for international hotel bookings
  1. Copy of the first 2 and last 2 pages of the traveler’s valid passport
  2. BTQ form duly filled in and signed by the traveler
  3. Copy of Proof of Address (any one of the below)
     - Telephone Bill
     - Electricity Bill
     - Latest Bank Statement
     - Letter from any recognized Public Authority

- Additionally terms & conditions as mentioned in the holiday section (on the website) are applicable.

- This promotion is funded from a special promotional budget created by Ezeego1.

- The Terms and Conditions of this promotion are subject to change without any prior notice.

- Ezeego1 reserves the right to deny cash back to any customers who are found to directly or indirectly, voluntarily or involuntarily, violate or manipulate any of the above conditions.

- All disputes related to the offer shall be the subject matter of the jurisdiction of the Mumbai High Court.

- The prevailing statutory laws of India shall be applicable to the offer.

- This offer cannot be combined with any other offer currently applicable on www.ezeego1.com for the same products.

- Additionally terms & conditions as mentioned in the holidays section is applicable.

- Ezeego1 reserves the right to modify or change any of the terms and conditions applicable to these programmes at any time with/without prior notice.

**Terms and conditions prescribed by ICICI Bank**

**Terms and conditions prescribed for ICICI Bank Netbanking Users**

- The offer is brought to you by the Alliance partner. ICICI Bank is only communicating the offer on behalf of the Alliance Partner.

- The Offer is valid only for select set of ICICI Bank Net Banking User(s) selected at the sole discretion of ICICI Bank and who have received communication about the Offer from ICICI Bank, during the Offer Period.

- Participation in the Offer by the ICICI Bank Net Banking User/s is on a voluntary basis.

- The ICICI Bank Net Banking User/s may avail the Offer during the Offer Period or until the stock lasts, whichever is earlier.

- This Offer cannot be clubbed with any other Offer that may be made available to the ICICI Bank Net Banking User/s by the Alliance Partner.

- The Offer is non-transferable, non-binding and non-encashable.

- The Offer is not valid for Void Transactions.

- ICICI Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit or of the Products/Services under the Offer provided by the Alliance Partner.
Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the ICICI Bank Net Banking User/s due to provision of the Offer, shall be to the sole account of the ICICI Bank Net Banking User/s.

Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the ICICI Bank Net Banking User/s.

All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to Alliance Partner directly at without any reference to ICICI Bank. The same shall be addressed by the "Alliance partner", only up to a period of 2 days after the date of transaction/purchase.

The existence of a dispute, if any, regarding the Offer shall not constitute a claim against ICICI Bank and shall be addressed directly by the "Alliance partner".

The existence of a dispute, if any, regarding the Offer shall not constitute a claim against ICICI Bank and shall be addressed directly by the "Alliance partner".

The Offer is not available wherever prohibited and / or on products / services for which such offers cannot be made available for any reason whatsoever.

ICICI Bank/Alliance Partner reserve the right to modify/ change all or any of the terms applicable to the Offer without assigning any reasons or without any prior intimation whatsoever. ICICI Bank also reserves the right to discontinue the Offer without assigning any reasons or without any prior intimation whatsoever.

If the ICICI Bank Net Banking User ceases to be an ICICI Bank Net Banking User at any time during the currency of the Offer Period, all the benefits under the Offer shall lapse and shall not be available to the ICICI Bank Net Banking User.

Terms and conditions prescribed ICICI bank Credit & Debit Card Holders

- ICICI Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered by the alliance partner. Any dispute or claim regarding the goods, services and assured gifts / prizes must be resolved by the Card Holder/s with the alliance partner directly without any reference to ICICI Bank.
- ICICI Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services / offer availed by the Card Holder/s under the alliance offered by the alliance partner.
- ICICI Bank reserves the right to disqualify the alliance Partner/s or Card Holder/s from the benefits of the alliance if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the alliance or otherwise by use of the Card.
- The Offer is sponsored by the alliance Partner and the Card Holder/s shall be bound by the terms and conditions stipulated by the alliance Partner in this regard.
- ICICI Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and services.
- The Offer is not available wherever prohibited and / or on merchandise / products / services for which such alliances cannot be offered for any reason whatsoever.

Terms and conditions for Trendsutra Platform Services Pvt. Ltd. (www.pepperfry.com)

DEFINITIONS

- “Alliance Partner” shall mean Trendsutra Platform Services Pvt. Ltd. (www.pepperfry.com), who has entered into an alliance with ICICI Bank Limited ("ICICI Bank") for purpose of providing the Offers.
- “Customer/s” for the purpose of this Offer shall mean a person who is using ICICI bank Net Banking services or holds a valid ICICI Bank VISA/MASTER Debit Card or holds a valid VISA/MASTER Credit Card issued by ICICI bank and who has received communication from ICICI Bank with respect to the Offer.
- “ICICI Bank Net Banking User” shall mean a person who holds an ICICI Bank savings account, VISA/MASTER Credit Card account(s), loan / facility account(s), depository account(s) and/or any other type of account(s), so maintained with ICICI Bank or its Affiliate which are eligible account(s) for purposes of ICICI Bank Net Banking Service(s) and who has received communication from ICICI Bank with respect to the Offer.
- “Card” shall mean an ICICI Bank VISA/AMEX/Master Card credit card and/or ICICI Bank Debit Card and/or ICICI Bank Prepaid Card or any other card issued by ICICI Bank
- “Card Holders” shall mean such customer/s to whom a Card has been issued and who is authorized to hold the Card
- “Offer” shall mean instant discount/benefit provided by the “Alliance Partner” on purchase of Products/Services using ICICI Bank VISA/MASTER Debit/Credit Card or ICICI Bank Net Banking service.
"Offer Period" shall mean the period commencing from August 01, 2014 to December 31, 2014 both days inclusive.

"Website" shall mean the following "website" of the "Alliance Partner": www.pepperfry.com

"Void Transactions "shall mean wherein the transaction has taken place but has been rejected /canceled/ been unsuccessful at the “website” of the "Alliance Partner".

"Primary Terms and Conditions" shall mean the terms and conditions applicable to the ICICI Bank’s internet banking facility/service.

"Products/Services" shall mean the products offered by the Alliance Partner.

All capitalized terms used but not defined herein shall have the respective meanings prescribed to them in the Primary Terms and Conditions. These terms ("Terms") shall be in addition to and not in derogation of the Primary Terms and Conditions. To the extent of any inconsistency between these Terms and Primary Terms and Conditions, these Terms shall prevail.

**Terms and Conditions from Pepperfry.com**

- Offer valid till December 31, 2014
- Promotion applicable only to ICICI Bank Cardholders and ICICI Bank Net Banking users
- Offer not valid on Hobbies, Kitchen & Dining, Best Deals and Deep Discounted Products
- Offer not applicable on Gold & Silver Coins & Bars and Loose Diamonds
- Only applicable only to Retail Customers. Any B2B orders, under this promotion would be cancelled. The decision of Trendsutra Platform Services Pvt. Ltd. would be final & binding in this respect
- Trendsutra Platform Services Private Limited reserves the right of inclusion or exclusion of any SKU from the promotion
- All of Trendsutra Platform Services Pvt. Ltd. (www.pepperfry.com) actions shall be on a best-efforts basis only
- The following terms of use, apply to orders under this promotion www.pepperfry.com/terms-of-use.html

**Terms and conditions prescribed for ICICI Bank Net Banking User**

- The Offer is valid only for select set of ICICI Bank Net Banking User(s) selected at the sole discretion of ICICI Bank and who have received communication about the Offer from ICICI Bank during the Offer Period.
- Participation in the Offer by the ICICI Bank Net Banking User/s is on a voluntary basis.
- The ICICI Bank Net Banking User/s may avail the Offer during the Offer Period or until the stock lasts, whichever is earlier.
- This Offer cannot be clubbed with any other Offer that may be made available to the ICICI Bank Net Banking User/s by the Alliance Partner.
- The Offer is non-transferable, non-binding and non - encashable
- The Offer is not valid for Void Transactions
- ICICI Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discounts / benefits or of the Products/Services under the Offer provided by the Alliance Partner.
- Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the ICICI Bank Net Banking User/s due to provision of the Offer, shall be to the sole account of the ICICI Bank Net Banking User/s. Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the ICICI Bank Net Banking User/s.
- All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to "Alliance partner" directly by mail to tellus@pepperfry.com without any reference to ICICI Bank. The same shall be addressed by "Alliance Partner", only up to a period of 5 days after the date of transaction/purchase
- The existence of a dispute, if any, regarding the Offer shall not constitute a claim against ICICI Bank and shall be addressed directly by the "Alliance Partner"
- The Offer is not available wherever prohibited and / or on products / services for which such offers cannot be made available for any reason whatsoever.
- ICICI Bank/Alliance Partner reserve the right to modify/ change all or any of the terms applicable to the Offer without assigning any reasons or without any prior intimation whatsoever. ICICI Bank also reserves the right to discontinue the Offer without assigning any reasons or without any prior intimation whatsoever.
- If the ICICI Bank Net Banking User ceases to be an ICICI Bank Net Banking User at any time during the currency of the Offer Period, all the benefits under the Offer shall lapse and shall not be available to the ICICI Bank Net Banking User.
The availability of the offer to the customer is on the following premises:

Valid to ICICI bank Credit / Debit cardholders & Netbanking customers 4th August to 31st March 2015

To avail benefits under the Offer the ICICI Bank customer shall be required to purchase on at Ezone Retail Outlet (PAN India) Or at Ezoneonline Website “www.ezoneonline.in” using ICICI Bank Credit/Debit cards & Netbanking services during the Offer Period from 4th August to 31st March 2015, both days inclusive.

The Offer is non-transferable, non-binding and non-encashable.

The Offer is not valid for Void Transactions

ICICI Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered by the Alliance Partner. Any dispute or claim regarding the services and must be resolved by the Card Holder/s with the alliance partner directly without any reference to ICICI Bank.

ICICI Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any products or services availed by the Card Holder/s under the alliance offered by the Alliance Partner.

ICICI Bank reserves the right to disqualify the Alliance Partner or the Card Holder/s from the benefits of the Offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the said Offer or otherwise by use of the Card.

The Card Holder/s shall be bound by the terms and conditions stipulated by the Alliance Partner in this regard.

The Offer is sponsored by the Alliance Partner and the Card Holder/s shall be bound by the terms and conditions stipulated by the Alliance Partner in this regard

No substitutions or exchange of Offer, other than what is detailed in the communication sent to the Card Holder/s shall be allowed. However, ICICI Bank reserves the right to substitute and/or change the Offer or any of them, without any intimation or notice, written or otherwise to the Card Holder/s.

Terms and conditions prescribed for ICICI Bank Card Holders:

- This voucher is valid for online purchases only.
- To redeem this voucher, customer has to visit www.ezoneonline.in and apply voucher code in the shopping cart.
- This voucher can be used for a single transaction only.
- This voucher cannot be clubbed with any other voucher / coupon promotion.
- Maximum Discount of Rs.1,000.
- This voucher is valid till 31st March 2015.
- This offer is valid from 4th August to 31st March 2015
- The maximum cashback that can be redeemed on a card is Rs.1500. Cash Back will duly processed by ICICI Bank.
- This offer is valid on purchases from all categories on www.ezoneonline.in
- Shipping charges as per assigned terms and conditions by Ezoneonline.
- Customer will be required to make payment as per the price quoted by Ezoneonline www.ezoneonline.in (Ezoneonline website).
- Service charges as applicable shall be payable by the Customer.
- Any person availing of this offer shall be deemed to have accepted these Terms and Conditions.
- ICICI Bank and Ezoneonline reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
- All disputes, if any, arising out of or in connection with or as a result of above offers or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts / tribunals in Mumbai only, irrespective of whether courts / tribunals in other areas have concurrent or similar jurisdiction.

Ezoneonline shall not be liable for any claims or grievances solely attributable to ICICI bank Cards or net banking services of ICICI bank.

Terms and Conditions for Ezone online

Offer – Online (www.ezoneonline.in)

Flat 10% off at Ezone website www.ezoneonline.in across all category of products. Maximum discount is Rs 1000

Offer Period

This Offer shall be valid from 4th August to 31st March 2015

- The availability Of the offer to the customer is on the following premises:
- Valid to ICICI bank Credit / Debit cardholders & Netbanking customers 4th August to 31st March 2015
- To avail benefits under the Offer the ICICI Bank customer shall be required to purchase on at Ezone Retail Outlet (PAN India) Or at Ezoneonline Website “www.ezoneonline.in” using ICICI Bank Credit/Debit cards & Netbanking services during the Offer Period from 4th August to 31st March 2015, both days inclusive.
- The Offer is non-transferable, non-binding and non-encashable.
- The Offer is not valid for Void Transactions

Terms and Conditions as prescribed by Ezoneonline

- This voucher is valid for online purchases only.
- To redeem this voucher, customer has to visit www.ezoneonline.in and apply voucher code in the shopping cart.
- This voucher can be used for a single transaction only.
- This voucher cannot be clubbed with any other voucher / coupon promotion.
- Maximum Discount of Rs.1,000.
- This voucher is valid till 31st March 2015.
- This offer is valid starting from 4th August to 31st March 2015
- The maximum cashback that can be redeemed on a card is Rs.1500. Cash Back will duly processed by ICICI Bank.
- This offer is valid on purchases from all categories on www.ezoneonline.in
- Shipping charges as per assigned terms and conditions by Ezoneonline.
- Customer will be required to make payment as per the price quoted by Ezoneonline www.ezoneonline.in (Ezoneonline website).
- Service charges as applicable shall be payable by the Customer.
- Any person availing of this offer shall be deemed to have accepted these Terms and Conditions.
- ICICI Bank and Ezoneonline reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
- All disputes, if any, arising out of or in connection with or as a result of above offers or otherwise relating hereto shall be subject to the exclusive
This voucher is valid for online purchases only.
To redeem this voucher, customer has to visit www.ezoneonline.in and apply voucher code in the shopping cart.
This voucher can be used for a single transaction only.
This voucher cannot be clubbed with any other voucher / coupon promotion.
Maximum Discount of Rs.1,000.
This voucher is valid till 31st March 2015.
This offer is valid starting from 4th August to 31st March 2015
The maximum cashback that can be redeemed on a card is Rs.1500. Cash Back will duly processed by ICICI Bank.
This offer is valid on purchases from all categories on www.ezoneonline.in
Shipping charges as per assigned terms and conditions by Ezoneonline.
Customer will be required to make payment as per the price quoted by Ezoneonline www.ezoneonline.in (Ezoneonline website).
Service charges as applicable shall be payable by the Customer.
Any person availing of this offer shall be deemed to have accepted these Terms and Conditions.
ICICI Bank and Ezoneonline reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
All disputes, if any, arising out of or in connection with or as a result of above offers or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts / tribunals in Mumbai only, irrespective of whether courts / tribunals in other areas have concurrent or similar jurisdiction.

**Terms Prescribed by ICICI Bank**

- This offer is brought to you solely by Ezoneonline. ICICI Bank is only communicating this offer on behalf of Ezoneonline.
- ICICI Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit or of the Products/Services under the Offer provided by “Ezoneonline.”
- Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the ICICI Bank debit/credit cardholder, net banking user due to provision of the Offer, shall be to the sole account of the ICICI Bank debit/credit cardholder, net banking user. Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the ICICI Bank card debit/credit cardholder net banking user.
- The existence of a dispute, if any, regarding the Offer shall not constitute a claim against ICICI Bank and shall be addressed directly by Ezoneonline.
- In the event of any customer claims arising due to any acts and omission on the part of ICICI or claims or fraud related to the credit/debit card or net banking, ICICI Bank shall be liable to address such disputes. All communication / notices with regard to the said claims should be addressed to, Ezoneonline, 247 Park, Tower C, Vikhroli (W), Mumbai 400083
- All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to Alliance Partner directly at the below mentioned email id care@ezoneonline.in without any reference to ICICI Bank. The same shall be addressed by Ezoneonline within 7 working days of transaction.
  - Email: care@ezoneonline.in
- ICICI Bank reserves the right to disqualify the -Offer Partner/s or ICICI Bank net banking user from the benefits of the Program if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Program or otherwise by use of the Card.
- ICICI Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and services or the assured gifts / prizes.
- The Offer is not available wherever prohibited and / or on products / services for which such offers cannot be made available for any reason whatsoever.
- ICICI Bank/ Ezoneonline reserve the right to modify/ change all or any of the terms applicable to the Offer without assigning any reasons or without any prior intimation whatsoever. ICICI Bank also reserves the right to discontinue the Offer without assigning any reasons or without any prior intimation whatsoever.
- If the ICICI Bank credit/debit Cardholder, net banking user ceases to be so at any time during the Offer Period, then all the benefits under the Offer shall lapse and shall not be available to such ICICI Bank net banking user.

**Terms Prescribed by Ezoneonline**

- If any dispute arises out of or in connection with the Offer, the Disputes Resolution Committee of Alliance Partner shall have the exclusive right to resolve such disputes. All disputes, if any, arising out of or in connection with or as a result of above offers or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts / tribunals in Mumbai only, irrespective of whether courts / tribunals in other areas have concurrent or similar jurisdiction.
- Ezoneonline shall not be liable for any claims or grievances solely attributable to ICICI bank Cards or net banking services of ICICI bank.