

## Terms and conditions on offers for ICICI Bank Personal Loans

1. This offer is valid for ICICI Bank Personal Loans.
2. The offer codes will be given to only those customers whose Personal Loans have been disbursed.
3. This offer cannot be combined with any other offer.
4. Valid only on products mentioned by the partners in the detailed terms and conditions.

### Terms and conditions for Thomas Cook offer

#### DEFINITIONS

- "Alliance Partner" shall mean "Thomas Cook (India) Pvt Ltd", who has entered into an alliance agreement with ICICI Bank for purpose of providing the Offer.
- "ICICIBankNetBankingUser" shall mean a person who holds an ICICI Bank savings account, loan / facility account(s), depository account(s) and/or any other type of account(s), so maintained with ICICI Bank or its Affiliate which are eligible account(s) for purposes of ICICI Bank Net Banking Service(s) and who has received communication from ICICI Bank with respect to the Offer.
- "ICICI Bank Net Banking Service(s)" shall mean internet banking services of ICICI Bank offered to ICICIBankNetBankingUser.
- "Card" refers to any Credit Card (Visa/MasterCard) or Debit Card (Electron/Maestro) issued to the Cardholder by any issuing bank in India or abroad.
- "Cardholder/s" refers to a customer to whom a Card has been issued and who is authorized to hold the Card.
- The offer will be applicable on the use of ICICI Bank net banking and ICICI Bank Debit Cards, on ICICI Bank payment gateway, whether provided by ICICI Bank, or any other service providers appointed by ICICI Bank .
- "Offer" shall mean such discount(s) /benefit(s) provided by the Alliance Partner on purchase of Domestic flights on [www.thomascook.in](http://www.thomascook.in) using ICICI Bank net banking services /Cards during the Offer Period on the Website.
- "Offer Period" shall mean the period commencing from April 01, 2014 to December 31, 2014, both days inclusive.
- "Primary Terms and Conditions" shall mean the terms and conditions applicable to ICICI Bank's internet banking facility/ service.
- "Products/Services" shall mean the goods/benefits/facilities offered by the Alliance Partner.
- "Website" shall mean the following website of the Alliance Partner ie [www.thomascook.in](http://www.thomascook.in)
- "Void Transaction" shall mean any transaction wherein the transaction has taken place but has been canceled /rejected /unsuccessful by ThomasCook.in.

All capitalized terms used but not defined herein shall have the respective meanings prescribed to them in the Primary Terms and Conditions. These terms ("Terms") shall be in addition to and not in derogation of the Primary Terms and Conditions. To the extent of any inconsistency between these Terms and Primary Terms and Conditions, these Terms shall prevail.

#### Offer details:

- FLAT Rs.600 off on return domestic flights –Minimum booking value Rs.10,000 only
- FLAT Rs.300 off on one way domestic flights –Minimum booking value Rs.5,000 only

#### The availability of the offer to the customer is on the basis of following premises:

- Valid on ICICI bank net banking customer base/ Cardholders from April 01, 2014 to December 31, 2014, both days inclusive.
- Customer will need to enter the deal code if using Net banking /Credit card /Debit card as the payment mode.
- To avail benefits under the Offer the ICICI Bank Net Banking User/ Cardholder shall be required to purchase domestic flight tickets on Alliance partner's Website using ICICI Bank Net Banking Service(s)/ Card(s) during the Offer Period from April 01, 2014 to December 31, 2014, both days inclusive.
- The Offer is non-transferable, non-binding and non-encashable.
- The Offer is not valid for Void Transactions

#### Escalation Matrix:

- All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to Alliance Partner directly at [support@thomascook.in](mailto:support@thomascook.in) without any reference to ICICI Bank. The same shall be addressed by Thomas Cook up to a period of 21 days after the date of transaction/purchase.
- For any query on cashback offer you may write us on [support@thomascook.in](mailto:support@thomascook.in) or can call our toll free no 1800 2099 100

### **Terms and Conditions as prescribed by Thomas Cook:**

- This offer is brought to you solely by ThomasCook.in; ICICI Bank is only communicating this offer on behalf of ThomasCook.in
- This offer is applicable for the ICICI Bank Cardholders holding a Debit/Credit card and ICICI Net Banking Users only.
- This discount shall be applicable to the family members of card holder/Net banking user provided the card holder/Net banking user is traveling with them.
- This offer is valid for the bookings effected from April 01, 2014 to December 31, 2014, both days inclusive.

### **For Domestic Flights:**

- Instant cash back of Rs.300 per person on one way and Rs.600 per person on return tickets booking on www.thomascook.in
- The Cash Back offer is valid for booking between 01st April to 31st Dec for travel anytime.
- This offer is valid on booking of Domestic flights on www.thomascook.in using your ICICI Debit card, credit card or through ICICI net banking only.
- To avail this cash back you need to enter Promo Code correctly before making payment. Cash back will not be processed if Promo Code is entered wrongly.
- This offer is not valid for Cancelled/Rejected/unsuccessful transaction.
- Cash Back is valid per transaction / booking irrespective of number of customers in one transaction / booking.
- In case you cancel the booking, entire cash back would be deducted from the refund amount. Refund amount would be processed after deducting Applicable Airline cancellation penalty as per fare rules + deduction of cash back amount + Thomas Cook Charges.
- Customer's cannot club this offer with any other offer running on www.thomascook.in
- Thomas Cook reserves the right to amend/ withdraw the offer anytime without prior intimation.
- For any query on cash back offer you may write us on support@thomascook.in or can call our toll free no 1800 2099 100.
- Prior to using the Thomas Cook website, the Customer should read and understand the Terms & Conditions of the website and proceed to make purchases only if the Customer agrees to abide by the same. The Customer shall be required to give personal information and credit card details online for the tickets purchased on www.thomascook.in. The Customer should read and understand the Privacy policy of Thomas Cook website, prior to providing such information.
- Any person availing this offer shall be deemed to have accepted these Terms and Conditions.
- Above Terms and Conditions are in addition to the booking policy and terms accepted by users while making any transaction on www.thomascook.in

### **Terms and Conditions prescribed by ICICI Bank:**

- This offer is brought to you solely by ThomasCook.in, ICICI is only communicating this offer on behalf of ThomasCook.in
- ICICI Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit or of the Products/Services under the Offer provided by ThomasCook.in
- Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the ICICI Bank net banking user due to provision of the Offer, shall be to the sole account of the ICICI Bank net banking user. Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the ICICI Bank card net banking user.
- All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to "Alliance Partner" i.e ThomasCook.in directly at "support@thomascook.in" without any reference to ICICI Bank. The same shall be addressed by ThomasCook.in, only up to a period of 30 days / 01 month after the date of transaction/purchase.
- The existence of a dispute, if any, regarding the Offer shall not constitute a claim against ICICI Bank and shall be addressed directly by Thomas Cook.in
- ICICI Bank reserves the right to disqualify the Program Partner/s or ICICI Bank net banking user from the benefits of the Program if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Program or otherwise by use of the Card.
- ICICI Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and services or the assured gifts / prizes.
- The Program is not available wherever prohibited and / or on merchandise / products / services for which such programs cannot be offered for any reason whatsoever.
- All communication / notices with regard to this offer should be addressed "support@thomascook.in".
- The Offer is not available wherever prohibited and / or on products / services for which such offers cannot be made available for any reason whatsoever.
- ICICI Bank/ ThomasCook.in reserve the right to modify/ change all or any of the terms applicable to the Offer without assigning any reasons or without any prior intimation whatsoever. ICICI Bank also reserves the right to discontinue the Offer without assigning any reasons or without any prior intimation whatsoever.

- If the ICICI Bank Cardnet banking user/Cardholder ceases to be so at any time during their Offer Period, then all the benefits under the Offer shall lapse and shall not be available to such ICICI Bank net banking user/Cardholder.

## Terms and conditions for Must See India Offer

### DEFINITIONS

- "Alliance partner" shall mean Roam Space Travel solutions pvt ltd, who has entered into an alliance agreement with ICICI Bank for purpose of providing the Offer.
- "Customer/s" for the purpose of this Offer shall mean a person who is using ICICI bank Netbanking services or holds a valid ICICI Bank VISA/MAS-TER Debit card/Prepaid card or holds a valid VISA/MASTER Credit Card issued by ICICI Bank and who has received communication from ICICI Bank with respect to the Offer.
- "ICICI Bank Net Banking User" shall mean a person who holds an ICICI Bank savings account, loan / facility account(s), depository account(s) and/or any other type of account(s), so maintained with ICICI Bank or its Affiliate which are eligible account(s) for purposes of ICICI Bank Net Banking Service(s) and who has received communication from ICICI Bank with respect to the Offer.
- "Cardholder" shall mean a customer to whom the Facility has been granted by virtue of such customer holding a Card.
- "Card" shall mean Debit/Credit/Prepaid/Gift Card, which has been issued by ICICI Bank and is valid and subsisting during the Program Period.
- "Offer" shall mean instant discount/benefit provided by the "Alliance partner" on purchase of Products/Services using ICICI Bank Debit/Credit/Prepaid/Gift Card or Netbanking services.
- "Offer Period" shall mean the period commencing from 1st June, 2014 to 31st Dec, 2014, both days inclusive.
- "Website" shall mean the following "website" URL: [www.mustseeindia.com](http://www.mustseeindia.com) of the "Alliance partner".
- "Void Transactions" shall mean wherein the transaction has taken place but has been rejected /cancelled/ been unsuccessful at the "website" of the "Alliance partner".
- "Primary Terms and Conditions" shall mean the terms and conditions applicable to ICICI Bank's Internet banking facility/service.
- "Products/Services" shall mean the goods/benefits/facilities offered by the Alliance Partner.

All capitalized terms used but not defined herein shall have the respective meanings prescribed to them in the Primary Terms and Conditions. These terms ("Terms") shall be in addition to and not in derogation of the Primary Terms and Conditions. To the extent of any inconsistency between these Terms and Primary Terms and Conditions, these Terms shall prevail.

### Terms and Conditions Prescribed by Alliance Partner

- The offer is brought to you by the Alliance partner. ICICI Bank is only communicating the offer on behalf of the Alliance Partner.
- The offer is valid on purchase of all products displayed on the website.
- Alliance partner to include the relevant TnC of the offer at <http://www.mustseeindia.com/terms>.
- For Cancellations the TnC's listed on <http://www.mustseeindia.com/cancellation> apply.
- All disputes, if any, arising out of or in connection with or as a result of above offers or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts / tribunals in Bangalore only (For disputes between Customers & Must See India only), irrespective of whether courts / tribunals in other areas have concurrent or similar jurisdiction.

### Terms and Conditions Prescribed by Alliance Partner

#### a) Terms and conditions prescribed for ICICI Bank Netbanking Users

- The offer is brought to you by the Alliance partner. ICICI Bank is only communicating the offer on behalf of the Alliance Partner.
- The Offer is valid only for select set of ICICI Bank Net Banking User(s) selected at the sole discretion of ICICI Bank and who have received communication about the Offer from ICICI Bank, during the Offer Period.
- Participation in the Offer by the ICICI Bank Net Banking User/s is on a voluntary basis.
- The ICICI Bank Net Banking User/s may avail the Offer during the Offer Period or until the stock lasts, whichever is earlier.
- This Offer cannot be clubbed with any other Offer that may be made available to the ICICI Bank Net Banking User/s by the Alliance Partner.
- The Offer is non-transferable, non-binding and non-encashable.
- The Offer is not valid for Void Transactions.
- ICICI Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit or of the Products/Services under the Offer provided by the Alliance Partner.
- Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the ICICI Bank Net Banking User/s due to provision of the Offer, shall be to the sole account of the ICICI Bank Net Banking

User/s. Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the ICICI Bank Net Banking User/s.

- All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to Alliance Partner directly at without any reference to ICICI Bank. The same shall be addressed by e-bay, only up to a period of 2 days after the date of transaction/purchase.
- The existence of a dispute, if any, regarding the Offer shall not constitute a claim against ICICI Bank and shall be addressed directly by the "Alliance partner".
- The Offer is not available wherever prohibited and / or on products / services for which such offers cannot be made available for any reason whatsoever.
- ICICI Bank/Alliance Partner reserves the right to modify/ change all or any of the terms applicable to the Offer without assigning any reasons or without any prior intimation whatsoever. ICICI Bank also reserves the right to discontinue the Offer without assigning any reasons or without any prior intimation whatsoever.
- If the ICICI Bank Net Banking User ceases to be an ICICI Bank Net Banking User at any time during the currency of the Offer Period, all the benefits under the Offer shall lapse and shall not be available to the ICICI Bank Net Banking User.

#### **b) Terms and conditions prescribed ICICI bank Credit & Debit Card Holders**

- ICICI Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered by the alliance partner. Any dispute or claim regarding the goods, services and assured gifts / prizes must be resolved by the Card Holder/s with the alliance partner directly without any reference to ICICI Bank.
- ICICI Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services / offer availed by the Card Holder/s under the alliance offered by the alliance partner.
- ICICI Bank reserves the right to disqualify the alliance Partner/s or Card Holder/s from the benefits of the alliance if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the alliance or otherwise by use of the Card.
- The Offer is sponsored by the alliance Partner and the Card Holder/s shall be bound by the terms and conditions stipulated by the alliance Partner in this regard.
- ICICI Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and services.
- The Offer is not available wherever prohibited and / or on merchandise / products / services for which such alliances cannot be offered for any reason whatsoever.

### **Terms and Conditions of Shoppers Stop Offer**

#### **DEFINITIONS**

- "Alliance Partner" shall mean Shoppers Stop Limited who has entered into an alliance with ICICI Bank for purpose of providing the Offer.
- "ICICI Bank Net Banking User/ ICICI Bank Cardholders" shall mean a person who holds an ICICI Bank savings account, credit card account(s), loan / facility account(s), depository account(s) and/or any other type of account(s), so maintained with ICICI Bank or its Affiliate which are eligible account(s) for the purposes of ICICI Bank Net Banking Service(s) and who has received communication from ICICI Bank with respect to the Offer.
- "ICICI Bank Net Banking Service(s)" shall mean Internet banking services of ICICI Bank offered to ICICI Bank Net Banking User.
- "Card" shall mean an ICICI Bank VISA / AMEX / Master Card credit card and/or ICICI Bank debit card and/or ICICI Bank Prepaid card any other card issued by ICICI Bank
- "Card Holder/s" shall mean such customer/s to whom a Card has been issued and who is authorized to hold the Card.
- "Offer" shall mean such discount(s) /benefit(s) provided by the Alliance Partner on purchase of Products/Services using ICICI Bank Net Banking Services, during the Offer Period on the Website.
- "Offer Period" shall mean the period commencing from 1st October, 2014 to 20th March, 2015, both days inclusive
- "Primary Terms and Conditions" shall mean the terms and conditions applicable to ICICI Bank's internet banking facility/service.
- "Products/Services" shall mean the goods/benefits/facilities offered by the Alliance Partner.
- "Website" shall mean the following website of the Alliance Partner [http:// www.shoppersstop.com](http://www.shoppersstop.com)
- The Offer will be applicable on the use of ICICI Net-banking or ICICI Bank Credit/ Debit Cards.
- "Void Transaction" shall mean any transaction wherein the transaction has taken place but has been unsuccessful /canceled /rejected by the Alliance Partner.

All capitalized terms used but not defined herein shall have the respective meanings prescribed to them in the Primary Terms and Conditions. These terms ("Terms") shall be in addition to and not in derogation of the Primary Terms and Conditions. To the extent of any inconsistency between these Terms and Primary Terms and Conditions, these Terms shall prevail.

## Offer I:

- Shop at [www.shoppersstop.com](http://www.shoppersstop.com) and Get flat 12% Off on minimum purchase of Rs.1800 for ICICI Credit/ debit card /Netbanking users

**Offer Period: This Offer shall be valid from 1st October, 2014 to 20th March, 2015, both days inclusive**

### The availability Of the offer to the customer is on the following premises:

- Valid to ICICI bank Credit / Debit cardholders & Netbanking customers from 1st October, 2014 to 20th March, 2015, both days inclusive
- To avail benefits under the Offer the ICICI Bank Net Banking User shall be required to purchase on Shoppers Stop Website "www.shoppersstop.com" using ICICI Bank cards during the Offer Period from 1st October, 2014 to 20th March, 2015 both days inclusive.
- The Offer is non-transferable, non-binding and non-encashable.
- The Offer is not valid for Void Transactions

### III: Terms and Conditions as prescribed by Shopper stop

- The 12% Discount Offer:  
Customer will get 12% off on any purchase (in a single order) of Rs. 1800/- and above on all categories (except for fine jewellery, Gold coins, Gift Vouchers, Gift cards/Topups, Maxit merchandise and First Citizen enrolment fee.) purchased on [www.shoppersstop.com](http://www.shoppersstop.com) (hereinafter referred to as the website) of Shoppers Stop Limited (Alliance Partner) during the offer Period using ICICI Bank Visa/MasterCard Credit card, Debit card or Netbanking. The same shall be subject to the terms and conditions as stated herein (hereinafter referred to as '12% discount offer').
- A single discount voucher code will be shared by Alliance Partner, with ICICI Bank for communication to its Customers. On applying this discount code, an outright discount of 12% will be applied on orders of Rs.1800 and above. ICICI Bank shall share with Alliance Partner the list of all active credit card/debit card BINs issued by ICICI Bank in India which shall be eligible for this offer.
- The 12% Discount Offer Period: 1st October, 2014 to March 20, 2015 except for End of Season Sale (EOSS) periods of the Alliance Partner, during which period the offer shall not be applicable.
- In order to avail the discount of 12% which will be applied on the order of Rs. 1800/- or more towards orders placed from the website, the eligible customer/cardholder will have to apply with the special coupon discount code provided by ICICI Bank, failing which the customer/cardholder shall not be eligible for availing discount. Alliance Partner shall not be held liable and responsible in this regards.
- 12% Discount offer cannot be combined with any other offers or promotions provided on the website.
- All orders shall be subject to stock availability at the time of shipping. The Approval of any orders placed by the customers is at the sole discretion of the Alliance Partner.
- By placing an order, the customer accepts the Terms of Use, shipping policy and return policy specified on [www.shoppersstop.com](http://www.shoppersstop.com)
- The Offer is non-transferable, non-binding and non-encashable.
- The Offer is not valid for Void Transactions
- Alliance Partner reserves the right to cancel any order, placed using the Electronic Discount Voucher Code, for which the payment is made using any other payment mode than ICICI Bank Visa/Master Card Credit Card/Debit Card or ICICI Bank netbanking
- The offer is valid only for successful/approved transactions.
- Alliance Partner shall not be liable for any claims or grievances solely attributable to ICICI bank or netbanking services of ICICI bank or use of ICICI Credit Cards and Debit Cards.
- The Offer is not valid on Corporate Credit Cards.
- In Case of any Cash Back, Alliance Partner shall not in any way be responsible nor entertain any communication with regards to any issue relating to the said cash back and the Cardholder shall be required to contact ICICI Bank for the same.
- Alliance Partner shall not be liable, in case, of any misuse or fraudulent use of the Card and/ or if any Customer/ Cardholder defaults in paying the purchase amount to the ICICI Bank, and that the ICICI Bank agrees that Alliance Partner shall not refund any of the remittance of the ICICI Bank to Alliance Partner relating to purchase transactions under this Offer.
- In the event of non-happening, cancellation or partial happening of the 12% discount offer for reason beyond anybody's control or Act of God, neither Alliance Partner nor ICICI Bank nor their respective affiliates, agents, sponsors or assigns shall be liable to any of the Customer and/or Cardholders participating in the 12% discount offer.
- ICICI Bank and Alliance Partner shall not be liable for any loss or damage whatsoever that must be suffered, or for any personal injury that may be suffered as a result of availing of the 12% discount offer.
- Alliance Partner and ICICI Bank jointly reserves the rights to add, alter, modify, change or vary any of the terms & conditions of this 12% discount offer or to replace wholly or in part this offer by another offer whether similar to this offer or not to withdraw the offer altogether without any notice and without assigning any reasons whatsoever.



- By participating in the 12% discount offer the Cardholders shall be deemed to have accepted these Terms and Conditions
- Any disputes arising out of this offer shall be subject to the exclusive jurisdiction of courts in Mumbai only

### **Terms Prescribed by ICICI Bank**

- This offer is brought to you solely by Shoppers Stop. ICICI Bank is only communicating this offer on behalf of Shoppers Stop.
- ICICI Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit or of the Products/Services under the Offer provided by "Shoppers Stop"
- Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the ICICI Bank debit/credit cardholder, net banking user due to provision of the Offer, shall be to the sole account of the ICICI Bank debit/credit cardholder, net banking user. Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the ICICI Bank card debit/credit cardholder net banking user.
- The existence of a dispute, if any, regarding the Offer shall not constitute a claim against ICICI Bank and shall be addressed directly by Shoppers Stop. In the event of any customer claims arising due to any acts and omission on the part of ICICI or claims or fraud related to the credit/debit card or net banking, ICICI shall be liable to address such disputes. All communication / notices with regard to the said claims should be addressed to Ms Zarin Ninan , Shoppers Stop Limited, A wing Paradigm, Mindspace Malad (W) Mumbai 400064
- All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to Alliance Partner directly at the below mentioned email id [estore@shop.shoppersstop.com](mailto:estore@shop.shoppersstop.com) without any reference to ICICI Bank. The same shall be addressed by Shopper Stop within 7 working days of transaction.

### **Email: [estore@shop.shoppersstop.com](mailto:estore@shop.shoppersstop.com)**

- ICICI Bank reserves the right to disqualify the -Offer Partner/s or ICICI Bank net banking user from the benefits of the Program if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Program or otherwise by use of the Card.
- ICICI Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and services or the assured gifts / prizes.
- The Offer is not available wherever prohibited and / or on products / services for which such offers cannot be made available for any reason whatsoever.
- ICICI Bank/ Shoppers Stop reserve the right to modify/ change all or any of the terms applicable to the Offer without assigning any reasons or without any prior intimation whatsoever. ICICI Bank also reserves the right to discontinue the Offer without assigning any reasons or without any prior intimation whatsoever.
- If the ICICI Bank credit/debit Cardholder, net banking user ceases to be so at any time during the Offer Period, then all the benefits under the Offer shall lapse and shall not be available to such ICICI Bank net banking user.

## **Terms and Conditions of Cox and Kings Offer**

### **DEFINITIONS**

- "Alliance Partner" shall mean Cox and Kings Ltd., who has entered into an alliance agreement with ICICI Bank for purpose of providing the Offer.
- "ICICIBankNetBankingUser" shall mean a person who holds an ICICI Bank savings account, credit card account(s), loan / facility account(s), depository account(s) and/or any other type of account(s), so maintained with ICICI Bank or its Affiliate which are eligible account(s) for purposes of ICICI Bank Net Banking Service(s) and who has received communication from ICICI Bank with respect to the Offer.
- "ICICI Bank Net Banking Service(s)" shall mean Internet banking services of ICICI Bank offered to ICICIBankNetBankingUser."
- "Card" refers to any Credit Card (Visa/MasterCard) or Debit Card (Electron/Maestro) issued to the Cardholder by any issuing bank in India or abroad.
- "Cardholder/s" refers to a customer to whom a Card has been issued by ICICI Bank and who is authorized to hold the Card.
- "Offer" shall mean such discount(s) /benefit(s) provided by the Alliance Partner on purchase of Products/Services using ICICI Bank Net Banking Services/ Card(s), during the Offer Period on the Website.
- "Offer Period" shall mean the period commencing from April 01, 2014 to December 31, 2014, both days inclusive.
- "Primary Terms and Conditions" shall mean the terms and conditions applicable to e ICICI Bank's Internet banking facility/service .
- "Products/Services" shall mean the goods/benefits/facilities offered by the Alliance Partner.
- "Website" shall mean the following website of the Alliance Partner [www.coxandkings.com/icicibank](http://www.coxandkings.com/icicibank).
- "Void Transaction" shall mean any transaction wherein the transaction has taken place but has been cancelled /rejected /unsuccessful by the Alliance Partner.

All capitalized terms used but not defined herein shall have the respective meanings prescribed to them in the Primary Terms and Conditions. These

terms ("Terms") shall be in addition to and not in derogation of the Primary Terms and Conditions. To the extent of any inconsistency between these Terms and Primary Terms and Conditions, these Terms shall prevail.

#### **Offer:**

- Flat 7% discount on the total price (only on land packages) on Domestic Holiday Packages (Bharat Dekho – Brochure products)
- Flat 10% discount on the total price (only on land packages) on International Holiday Packages (Flexihol – including luxury holidays)

#### **The availability of the offer to the customer is on the basis of following premises**

- To avail benefits under the Offer the ICICI Bank Net Banking User/Credit Cardholder(s)/ Debit Cardholder(s) shall be required to make a transaction/purchase on the Website using ICICI Bank Net Banking Service(s) /Cards during the Offer Period from April 01, 2014 to December 31, 2014, both days inclusive.
- The Offer is valid only for select set of ICICIBankNetBankingUser(s) /Credit Cardholder(s)/ Debit Cardholder(s) selected at the sole discretion of ICICI Bank and who have received communication about the Offer from ICICI Bank, during the Offer Period.
- Participation in the Offer by the ICICI Bank Net Banking User/s /Credit Cardholder(s)/ Debit Cardholder(s) is on a voluntary basis.
- The ICICI Bank Net Banking User/s /Credit Cardholder(s)/ Debit Cardholder(s) may avail the Offer during the Offer Period or until the stock lasts, whichever is earlier.
- This Offer cannot be clubbed with any other Offer that may be made available to the ICICI Bank Net Banking User/s by the Alliance Partner.
- The Offer is non-transferable, non-binding and non-encashable.
- The Offer is not valid for Void Transactions.

#### **III: Terms Prescribed By The Alliance Partner**

- This offer is brought to you solely by Cox and Kings. ICICI Bank is only communicating this offer on behalf of Cox and Kings
- The offer is valid on purchase of Brochure products of Bharat Dekho(India Holidays) and Flexihol (International Holidays) including Luxury Holidays only on land packages
- The offer is NotValid for bookings made by any TravelAgents or Affiliatepartners.
- Offer is valid for bookings made using ICICI Bank Credit cards / Debit Cards or Net Banking Services by the ICICI Bank customer
- The above offer is not valid on packages with Air Fare
- The Offer is applicable on booking the holiday packages at Coxand Kings Online, Call Centre and Branches
- The Discount will be credited as cash back post verification of the Client (except for Branch Sales where verification is immediate)
- The Cash back on the offers will be given on consumption.
- ICICI Bank Card Holder / Net banking customer has to be one of the traveler to avail the offer
- All Standard Product Terms and Conditions available on the website of Cox and Kings will be applicable
- The offer cannot be clubbed and/or combined with any other Cox and Kings offer on the same product.
- The offer is valid till December 31, 2014.
- All packages are Subject to availability at the time of booking.
- Bharat Dekho packages with Airfare will have a fixed amount of discount which would be share by Cox and Kings at the time of booking
- Amount will be refunded (cash back) by CnK accounts within 5 working days back to Debit Card/Net Banking.
- All packages (BD and FH) with Airfare will have no discounts.
- There will be no Promo codes used.
- No instant discount/token amount will be given at the time of booking.
- All bookings would be subject to availability at the time of booking and will be governed by the standard terms and conditions on Cox and Kings website.
- ICICI Bank & Cox and Kings reserves the right at any time to change, modify, withdraw, extend or terminate this Offer at its sole discretion, without any prior notice and without any liability or obligation in this regard.
- The above terms and conditions shall be governed and construed in accordance with the laws in force in India and any disputes arising hereto shall be decided exclusively by the courts in Mumbai.

#### **IV: Terms Prescribed By ICICI Bank**

- ICICI Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit or of the Products/Services under the Offer provided by the Alliance Partner. ")
- Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which





may arise or accrue to the ICICI Bank Net Banking User/s due to provision of the Offer, shall be to the sole account of the ICICI Bank Net Banking User/s. Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the ICICI Bank Net Banking User/s.

- All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to Alliance Partner directly at [contactus@coxandkings.com](mailto:contactus@coxandkings.com) or Call Toll free nos 1800 22 1235/ 1800 209 0400 or Mobile: 098675 65599 without any reference to ICICI Bank. The same shall be addressed by Alliance Partner, only up to a period of 7 days after the date of transaction/purchase.
- The existence of a dispute, if any, regarding the Offer shall not constitute a claim against ICICI Bank and shall be addressed directly by the Alliance Partner.
- All communication / notices with regard to this Offer should be addressed to CoxandKingsLtd.at VamanCentre,2ndFloor,MakwanaRoad,Marol,AndheriEast,Mumbai – 400059.
- The Offer is not available wherever prohibited and / or on products / services for which such offers cannot be made available for any reason whatsoever.
- ICICI Bank/Cox and Kings reserve the right to modify/ change all or any of the terms applicable to the Offer without assigning any reasons or without any prior intimation whatsoever. ICICI Bank also reserves the right to discontinue the Offer without assigning any reasons or without any prior intimation whatsoever.
- If the ICICI Bank Net Banking User /Card holder ceases to be a ICICI Bank Net Banking User/Card holder at any time during the currency of the Offer Period, all the benefits under the Offer shall lapse and shall not be available to the ICICI Bank Net Banking User/Card holder.

### Terms and conditions for Four Fountains Spa Offer

#### Four Fountains De-Stress Spa Offer for Visa Premium Cardholders

- Eligible Card under the Offer means any valid and unexpired Visa card issued in India of the following types
  - Visa Infinite Card
  - Visa Signature Card
  - Visa Platinum Card
- Eligible Cardholder under the Offer means a holder of an Eligible Card
- Validity Period under the Offer is from 15th January 2014 to 31st January 2015
- Participating Outlet under the Offer means a Four Fountains De-Stress Spa outlet listed here

#### The Offer

- Eligible Cardholders will be given discounts at the following rates on the total bill for Holistic Packages, Bride & Groom Packages and Lifestyle Packages when they use their Eligible Cards issued in India (as specified above) to pay for the bill at any of the Participating Outlets during the Validity Period, as per the below Terms and Conditions
  - Visa Infinite - 15% off
  - Visa Signature - 15% off
  - Visa Platinum - 10% off

#### Steps to redeem the Offer

- The Eligible Cardholder is required to make a prior appointment by calling the Participating Outlet. The Eligible Cardholder needs to express his/her intent to avail of the Offer while making the appointment
- Cardholder also needs to express his/her intent to avail of the Offer before the bill is generated at the Participating Outlet

#### Standard Terms and Conditions

- Offer is valid till 31st January 2015  
Offer is valid only on Holistic Packages, Bride & Groom Packages and Lifestyle Packages
- The Eligible Cardholder is required to make a prior appointment by calling the Participating Outlet
- The Eligible Cardholder needs to express his/her intent to avail of the Offer while making the appointment
- Cardholder needs to express his/her intent to avail of the Offer before the bill is generated at the Participating Outlet
- Offer shall be made available only if the Cardholder presents & makes full payment by using a valid Eligible Card
- Offer cannot be combined with any other offer/promotion/discount applicable at the Participating Outlet unless explicitly stated otherwise by the respective Participating Outlet
- Offer is non-transferable and cannot be exchanged in part or full for cash or any other merchandise or products or discounts, or coupons or special offers
- Visa Cardholders are not bound in any manner to participate in the Offer.
- Any participation shall be voluntary and all participants understand, acknowledge and agree that the Offer is purely on a best effort basis
- Customers can also make transactions at the Participating Outlet without availing of the Offer
- This Offer is brought to the Eligible Cardholders solely by the Participating Outlets. Rules, Terms & Conditions of the Participating Outlets, if any,

will apply in addition to these Terms and Conditions

- Any claims, complaints or issues regarding products, service, quality, etc. need to be made to the respective Participating Outlet. Visa or the issuing bank will not be responsible for the same
- Visa reserves the right to add, alter, modify, all or any of these terms and conditions or replace, wholly or in part, this Offer by any other offer, whether similar to this Offer or not or to withdraw it altogether at any time without any prior notice
- Disputes related to the Offer, if any, are subject to the jurisdiction of Mumbai courts only