

MMTBLACK Programme Details and T&C

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We welcome you to the bigger & better MMTBLACK programme that is loaded with special privileges. Get set to redefine the way you travel with MMTBLACK!

A. Overview:

I. Tiers

The new MMTBLACK Programme consists of 3 Tiers:

Tier	Tier eligibility criteria at the time of first enrolment	Key membership benefits
MMTBLACK Preferred	If the customer spends at MakeMyTrip in the last 12 months are less than Rs 1,00,000, the customer will be a part of the Preferred Tier. [Refer to the 'Eligibility' Section below]	<ul style="list-style-type: none">• 5% additional discount on select participating hotels, applicable over & above other discounts• My Cash worth Re 0.5 for every Rs 100 spent on flight bookings, and My Cash worth Re 1 for every Rs 100 spent on all other bookings (Rail, Metro and Visa not included)• Access to the MMTBLACK Fest.
MMTBLACK Elite	If the customer spends at MakeMyTrip in the last 12 months are greater than or equal to Rs 1,00,000 and less than Rs 2,00,000, the customer will be a part of the Elite Tier.	<ul style="list-style-type: none">• 10% additional discount on select participating hotels, applicable over & above other discounts• MMTBLACK Hotel Privileges such as free room upgrades, early check-ins, and hotel specific discounts on food, beverages, spas and other offerings (subject to availability)• My Cash worth Re 0.63 for every Rs 100 spent on flight bookings and My Cash worth Rs 1.25 for every Rs 100 spent on all other bookings (Rail, Metro and Visa not included)• Access to the MMTBLACK Fest.
MMTBLACK Exclusive	If the customer spends at MakeMyTrip in the last 12 months are greater than or equal to Rs 2,00,000, the customer will be a part of the Exclusive Tier.	<ul style="list-style-type: none">• 10% or 15% additional discount on select participating hotels, applicable over & above other discounts• MMTBLACK Hotel Privileges such as free room upgrades, early check-ins, and hotel specific discounts on food, beverages, spas and other offerings (subject to availability)• My Cash worth Re 0.75 for every Rs 100 spent on flight bookings and My Cash worth Rs 1.5 for every Rs 100

		<p>spent on all other bookings (Rail, Metro and Visa not included)</p> <ul style="list-style-type: none"> • A MakeMyTrip holiday voucher worth Rs 20,000 (valid for 1 year) • Exclusive Care—a premium Customer Care helpline • Year-round benefits from MakeMyTrip Partners • Access to the MMTBLACK Fest • MMTBLACK Flight Privileges such as free Meals@Airports (at select restaurants), discounted airport transfers and free seat selection.
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II. Eligibility

MMTBLACK Programme is an invite only programme.

For MakeMyTrip ICICI Bank Credit Cardholders who are existing MMTBLACK (old) programme members:

- Any MakeMyTrip ICICI Bank Credit Cardholder who is a registered MMTBLACK member will be auto-enrolled into the new MMTBLACK programme.
- The Tier would have been decided basis spends at MakeMyTrip and basis the travel completion dates in the last 12 months at the time of enrolment into the new MMTBLACK programme. For the first year post enrolment into the new MMTBLACK programme, the MakeMyTrip ICICI Bank Credit Cardholder will by default be considered in the Preferred Tier, unless such a Cardholder qualifies to be eligible for a higher Tier basis spends done at MakeMyTrip.
- The Tier information would have been communicated by MakeMyTrip to the MakeMyTrip ICICI Bank Credit Cardholder through e-mail to the Cardholder's MakeMyTrip registered e-mail ID.

For MakeMyTrip ICICI Bank Credit Cardholders who are not existing MMTBLACK members:

- For MakeMyTrip ICICI Bank Platinum Credit Card customers, they will need to use the MMTBLACK voucher code received as a part of the welcome kit to register for the new MMTBLACK programme.
- For MakeMyTrip ICICI Bank Signature Credit Card customers, they will need to use the MMTDOUBLEBLACK code received after paying the joining fee to register for MMTDOUBLEBLACK, post which the customers will be auto-enrolled into the new MMTBLACK programme.
- The Tier will be decided basis spends at MakeMyTrip and basis the travel completion dates in the last 12 months at the time of enrolment into the new MMTBLACK programme. For the first year post enrollment into the new MMTBLACK programme, the MakeMyTrip ICICI Bank Credit Cardholder will by default be considered in the Preferred Tier, unless such a Cardholder qualifies to be eligible for a higher Tier basis spends done at MakeMyTrip.
- The Tier information will be communicated by MakeMyTrip to the MakeMyTrip ICICI Bank Credit Cardholder through e-mail to the Cardholder's MakeMyTrip registered e-mail ID.

Following spends at MakeMyTrip are considered for spends calculation:

- Spends done on flight bookings (domestic/international) at MakeMyTrip
- Spends done on hotel bookings (domestic/international) at MakeMyTrip
- Spends done on grounds transport (bus, cabs and rail) bookings at MakeMyTrip
- Spends done on holiday bookings (domestic/international) at MakeMyTrip
- Spends done on activities and experiences (domestic/international) at MakeMyTrip.

III. Tier Validity

Customers stay in a Tier for a period of 12 months from the date of achievement of the Tier as per the Terms and Conditions specified herein.

IV. Tier Upgrade/Tier Downgrade

- Spends would be evaluated every time a customer completes/utilises the travel for a booking made through MakeMyTrip platform under this MMTBLACK Programme. At any given day, during the term of 12 months after the enrolment, if the spends made by the customer fulfil the eligibility criteria of a higher Tier, the customer will automatically be upgraded with the enrolment date being reset to the date on which the eligible travel service is completed/utilised.
- Also, after the expiry of 12 months from the customer's date of enrolment under any Tier, the customer's total spends would be evaluated for ascertaining continued enrolment under the MMTBLACK Programme.
- If the customer spends at MakeMyTrip in the last 12 months are greater than or equal to Rs 30,000 and less than Rs 1,00,000, the customer will be downgraded/continue to be a member of the Preferred Tier.
- If the customer spends at MakeMyTrip in the last 12 months are greater than or equal to Rs 1,00,000 and less than Rs 2,00,000, the customer will be upgraded/downgraded/continue to be a member of the Elite Tier.
- If the customer spends at MakeMyTrip in the last 12 months are greater than or equal to Rs 2,00,000, the customer will be upgraded/continue to be a member of the Exclusive Tier.
- If the customer spends in the last 12 months are less than Rs 30,000, the customer will no longer remain a member of MMTBLACK Programme. Post this, if the customer completes/utilises the travel for a booking made through MakeMyTrip platform, which is greater than or equal to Rs 30,000, then the customer will be re-instated to the Preferred Tier or higher Tier, basis spends done at MakeMyTrip.

Examples:

- If a customer in MMTBLACK Preferred Tier makes spends worth say Rs 20,000 within the next 12 months from the enrolment date, the customer's membership will be terminated, since the customer did not fulfil the criteria to stay enrolled in the Preferred Tier of the MMTBLACK Programme.
- If a customer in MMTBLACK Elite Tier makes spends worth say Rs 50,000 within the next 12 months of being a part of the Elite Tier, the customer will be downgraded to the Preferred Tier (as the rolling 12-month spends are more than Rs 30,000, but less than Rs 1 lakh) since the customer did not fulfil the criteria to stay in the Elite Tier.
- If a customer in MMTBLACK Elite Tier makes spends worth say Rs 200,000 within 3 months from the date of enrolment, the customer will be immediately upgraded to the Exclusive Tier.

Important points:

- For an upgrade, last 12-month spends calculation will be reviewed after every travel completion/utilisation, irrespective of the Programme/Tier enrolment date.
- For a downgrade however, spends will only be reviewed once the customer has completed 12 months in a particular Tier.

B. Details of key benefits:**MMTBLACK Preferred Tier:**

MMTBLACK Preferred Tier members get:

- 5% additional discount on select participating hotels, applicable over and above other discounts
- My Cash worth Re 0.5 for every Rs 100 spent on flight bookings and My Cash worth Re 1 for every Rs 100 spent on all other bookings (Rail, Metro and Visa not included).
- Access to the MMTBLACK Fest.

For details, please visit <https://www.makemytrip.com/loyalty/black> on MakeMyTrip's website/app.

MMTBLACK Elite Tier:

MMTBLACK Elite Tier members get:

- 10% additional discount on select participating hotels, applicable over and above other discounts.
- MMTBLACK Hotel Privileges such as free room upgrades, early check-ins and hotel specific discounts on food, beverages, spas and other offerings (subject to availability)
- My Cash worth Re 0.63 for every Rs 100 spent on flight bookings and My Cash worth Rs 1.25 for every Rs 100 spent on all other bookings (Rail, Metro and Visa not included)
- Access to the MMTBLACK Fest.

For details, please visit <https://www.makemytrip.com/loyalty/black> on MakeMyTrip's website/app.

MMTBLACK Exclusive Tier:

MMTBLACK Exclusive Tier members get:

- 10% or 15% additional discount on select participating hotels, applicable over & above other discounts.
- MMTBLACK Hotel Privileges such as free room upgrades, early check-ins and hotel specific discounts on food, beverages, spas and other offerings (subject to availability)
- My Cash worth Re 0.75 for every Rs 100 spent on flight bookings and My Cash worth Rs 1.5 for every Rs 100 spent on all other bookings (Rail, Metro and Visa not included)
- A MakeMyTrip holiday voucher worth Rs 20,000, which can be redeemed with a booking value of at least Rs 1,50,000. The voucher is valid for 1 year
- Exclusive Care- a premium Customer Care helpline
- Year-round benefits from MakeMyTrip Partners

- Access to the MMTBLACK Fest
- MMTBLACK Flight Privileges such as free Meals@Airports (at select restaurants), discounted airport transfers and free seat selection.

The MMTBLACK Flight Privileges have been described in the details below:

- Discounted Airport transfers: Savings of up to Rs 300, for cab bookings to/from airports (can be availed on the MakeMyTrip app, mobile site and website).
- Free Meals@Airports: At select restaurants (can be availed only on MakeMyTrip app)
- Free Seat selection: From a range of options on select flights (can be availed of on the MakeMyTrip app, mobile site and website).

These benefits can be availed of by an MMTBLACK Exclusive member, with the following conditions:

- A maximum of one benefit can be availed in one booking
- The total number of benefits a customer can avail in their 12-month MMTBLACK Exclusive membership period is limited to 4
- The customer may choose to avail of one specific benefit multiple times, but it/they will be counted as separate benefits. For example, 4 seat selections will be counted as 4 benefits.

For details, please refer to <https://www.makemytrip.com/loyalty/black> on MakeMyTrip's website/app.

Monetary Rewards

My Cash earned will have the below usage conversion:

1 unit of My Cash = Re 1

Currently, the maximum spends (per annum) on the MakeMyTrip channels for which My Cash will get credited, is capped at Rs 25 lakh. MMT may in its sole discretion revise this number basis customer profile and business requirements from time to time. The spends made by the customer during the period of 12 months after enrolment under the MMTBLACK Programme will be considered eligible for earning My Cash. My Cash will solely be payable on completed/utilised travel services. My Cash will be valid for a period of 90 days from the date of the credit. The terms of My Wallet, to the extent not conflicting with the terms of MMTBLACK Programme, will also apply on My Cash credited pursuant to MMTBLACK Programme.

For details, please visit <https://www.makemytrip.com/loyalty/black> on MakeMyTrip's website/app.

Terms and Conditions prescribed by MakeMyTrip

- This programme is applicable for MakeMyTrip's website, Android and iOS mobile apps only.
- In case of any dispute, the parties agree to the exclusive jurisdiction of the Courts of New Delhi.
- MakeMyTrip reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these Terms and

Conditions or to replace or discontinue, wholly or in part, this programme by another programme, whether similar to this programme or not, or to extend or withdraw it altogether.

- MakeMyTrip shall not be liable for any loss or damage arising out of force majeure event.
- MakeMyTrip is the final authority on the interpretation of these Terms and Conditions.
- MakeMyTrip shall not be liable to, for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the programme. In no event the liability of MakeMyTrip for any claims under this MMTBLACK programme shall exceed the value of My Cash credited for a particular milestone or utilised for making a booking/obtaining a voucher by the MMTBLACK member.
- User Agreement, Privacy Policy and My Wallet Terms and Conditions on the MakeMyTrip website shall be applicable.
- Travel agents or any party using their account for a commercial purpose or deriving any commercial benefit from the bookings made through their account are barred from receiving any benefit under this MMTBLACK programme.
- By participating in the MMTBLACK programme, the MMTBLACK member gives MakeMyTrip the permission to use the MMTBLACK member's name, image and any other details or information available on the MMTBLACK member's social media profile(s), in any manner whatsoever, to promote MMTBLACK Programme or MakeMyTrip brand/platform or services made available by MakeMyTrip.
- By participating in the MMTBLACK Programme, the MMTBLACK member releases and holds harmless MakeMyTrip, and any of its employees from all liability, loss, injury or damage to the property or person, including death, and reasonable attorney's fees and court costs, even if caused or contributed to by MakeMyTrip's negligence.
- Failure by MakeMyTrip to enforce any of its rights at any stage does not constitute a waiver of those rights.
- Notwithstanding anything to the contrary, MakeMyTrip reserves the right to immediately terminate the MMTBLACK Programme enrolment for any member, upon detecting or suspecting (in the sole opinion of MakeMyTrip) any fraudulent/illegal activity or any abuse of the Programme.
- For details, please visit <https://www.makemytrip.com/loyalty/black> on MakeMyTrip's website/app.
- Please keep the MakeMyTrip app updated to the latest version.

Terms and Conditions prescribed by ICICI Bank

- ICICI Bank makes no representation about the quality, delivery, usefulness or otherwise of the goods/services offered by the third party. Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/services of ICICI Bank/third party.
- If the MakeMyTrip ICICI Bank Cardholder ceases to be a Cardholder at any time during the subsistence of the programme, all the benefits under the programme shall lapse and shall not be available to the MakeMyTrip ICICI Bank Credit Cardholder.
- In all matters relating to the terms of the programme, the decision of ICICI Bank and MakeMyTrip shall be final and binding in all respects.
- These Terms and Conditions shall be in addition to and not in substitution/derogation to the Primary Terms and Conditions governing the Credit Cards.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the programme shall be borne solely by the Cardholders and ICICI

Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.

- The MakeMyTrip ICICI Bank Credit Cardholders shall be bound by the Terms and Conditions stipulated by MakeMyTrip in this regard.
- ICICI Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the benefits/services offered by MakeMyTrip. Any dispute or claim regarding the goods, services and assured gifts/services must be resolved by the Cardholders with MakeMyTrip.
- ICICI Bank shall not be liable in any manner whatsoever for any loss/damage/claim that may arise out of use or otherwise of any goods/services/offer availed of by the Cardholder/s under the programme by MakeMyTrip.
- ICICI Bank shall not be held liable for any delay or loss that may be caused in the delivery of the goods and services.
- Notwithstanding anything contained in this document, ICICI Bank shall not be held liable for any default or delay in the performance of any obligation pertaining to the benefits/offers under the programme, due to unavoidable situations, beyond the reasonable control of ICICI Bank and not attributable to ICICI Bank.