

Terms & Conditions for MakeMyTrip ICICI Bank Card holiday vouchers

I. Definitions:

1. "Alliance Partner" shall mean MakeMyTrip India Pvt. Ltd. who has entered into a co-brand agreement with ICICI Bank Limited ("ICICI Bank") for the purpose of providing the Offer (defined below).
2. "Customer(s)" for the purpose of this Offer (defined below), shall mean a person who holds a valid Card (defined below) issued by ICICI Bank and who has received communication from ICICI Bank with respect to the Offer.
3. "Card" shall mean the MakeMyTrip ICICI Bank Platinum Credit Card and MakeMyTrip ICICI Bank Signature Credit Card.
4. "Offer" shall mean the scheme being offered by the Alliance Partner and ICICI Bank, as particularly mentioned below.
5. "Primary Terms and Conditions" shall mean the general terms and conditions that govern the Card, including but not limited to, the Most Important Terms and Conditions.

All capitalised terms used but not defined herein shall have the respective meanings prescribed to them in the Primary Terms and Conditions. These terms ("Terms") shall be in addition to and not in derogation of the Primary Terms and Conditions. To the extent of any inconsistency between these Terms and Primary Terms and Conditions, these Terms shall prevail.

II. Offer details:

Offer: MakeMyTrip holiday vouchers

Customer(s) receive the below voucher along with their primary Credit Card welcome kit.

- MakeMyTrip ICICI Bank Platinum Credit Card holders: A holiday voucher worth INR 2,000
- MakeMyTrip ICICI Bank Signature Credit Card holders: A holiday voucher worth INR 2,500

The above holiday voucher is valid for domestic and international holiday bookings made only through MakeMyTrip within the voucher validity period. The travel dates can be up to 12 months from the voucher validity date.

III. Steps to avail of the offer:

The holiday voucher can be redeemed only when the entire holiday booking is made by the Alliance Partner's executive after the Customer(s):

1. write at externalsales.holidays@makemytrip.com (or)
2. drop a query/ initiate chat on www.makemytrip.com

The complete holiday booking payment to avail of this offer has to be mandatorily made using the Card. The available discounts (if any) shall be applied along with the Offer on the booking, by the Alliance Partner's executive, post consultation with the Customer(s).

IV. Terms and Conditions prescribed by the Alliance Partner:

- This Offer is not valid on individual flight, hotel, bus, rail and cab bookings.

- In case of transaction failures after the voucher code is applied, the amount paid over and above the voucher code would be automatically refunded to the same Card within 24 hours. The voucher will get re-instated (within 2 working days) with the original voucher validity, in all such cases.
- In case of cancellation of refundable bookings made using the Offer within the voucher validity period, the amount paid over and above the voucher code would be credited to the same Card as used at the time of booking. The voucher will get re-instated (within 2 working days) with the original voucher validity, in all such cases.
- In case of cancellation of non-refundable bookings made using the Offer within the voucher validity period, the amount paid over and above the voucher code would not be credited back to the Customer. The voucher will get re-instated (within 2 working days) with the original voucher validity, in all such cases.
- In case of cancellations of refundable bookings where the voucher validity has expired, the amount paid over and above the voucher code would be credited to the same Card as used at the time of booking. In all such cases, the voucher will not be re-instated and no refund would be processed for the amount paid for, by the voucher.
- In case of cancellations of non-refundable bookings where the voucher validity has expired, the amount paid over and above the voucher code would not be credited to the Customer. In all such cases, the voucher will not be re-instated and no refund would be processed for the amount paid for, by the voucher.
- This voucher cannot be clubbed with any other ongoing Bank Cashback/bank promotion run by MakeMyTrip on the app or the website.
- The products and services are subject to availability.
- The voucher cannot be cancelled or exchanged for cash.
- The voucher cannot be replaced in case of damage/loss.
- There is no minimum booking amount for availing of this Offer.
- The voucher validity cannot be extended under any circumstances.
- The voucher is for one-time usage only.
- MakeMyTrip is the final authority for the interpretation of these rules.
- MakeMyTrip reserves the right to deny the acceptance of any voucher if it suspects that there is duplicity of vouchers.
- In no event shall the entire liability of MakeMyTrip for any claims, exceed the value of the voucher.
- In the event of any dispute, all the parties involved agree to the exclusive jurisdiction of the competent courts of New Delhi.

V. Terms and Conditions prescribed by ICICI Bank:

1. Terms and Conditions of ICICI Bank and third parties apply. ICICI Bank makes no representation about the quality, delivery, usefulness or otherwise of the goods/services offered by the third party. Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/services of ICICI Bank/third party.
2. Images used in all the communications pertaining to the Offer are for representation purpose only.
3. If the Customer(s) ceases to be a cardholder at any time during the subsistence of the Offer, all the benefits under the Offer shall lapse and shall not be available to the cardholder.

4. All disputes are subject to the exclusive jurisdiction of the competent courts/tribunals of Mumbai.
5. All communication/notices with regard to this Offer should be addressed to "ICICI Bank Limited, ICICI Phone Banking Centre, ICICI Bank Tower, 7th floor, Survey no.: 115/27, Plot no. 12, Nanakramguda, Serilingampally, Hyderabad – 500032".
6. In all matters relating to the Offer, the decision of ICICI Bank shall be final and binding in all respects.
7. These Terms and Conditions shall be in addition to and not in substitution/derogation to the Primary Terms and Conditions governing the Credit Cards. All capitalised terms used but not defined herein shall have the respective meanings ascribed to it in the Primary Terms and Conditions.
8. ICICI Bank reserves the right to modify/change all or any of the terms applicable to the Offer without assigning any reasons or without any prior intimation whatsoever. ICICI Bank also reserves the right to discontinue the Offer without assigning any reasons or without any prior intimation whatsoever.
9. All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the Offer shall be borne solely by the Customer(s) and ICICI Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
10. The Customer(s) shall be bound by the terms and conditions stipulated by the Alliance Partner in this regard.
11. No substitutions or exchange of Offer, other than what is detailed in the communication sent to the Customer(s) shall be allowed. However, ICICI Bank reserves the right to substitute and/or change the Offer or any of them, without any intimation or notice, written or otherwise to the Customer(s).
12. ICICI Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered by the Alliance Partner. Any dispute or claim regarding the goods, services and assured gifts/prizes must be resolved by the Customer(s) with the Alliance Partner directly without any reference to ICICI Bank.
13. ICICI Bank shall not be liable in any manner whatsoever for any loss/damage/claim that may arise out of use or otherwise of any goods/services/offer availed by the Customer(s) under the alliance offered by the Alliance Partner.
14. ICICI Bank reserves the right to disqualify the Alliance Partner/s or Customer(s) from the benefits of the alliance if any fraudulent activity is identified as being carried out for the purpose of availing of the benefits under the alliance or otherwise by use of the Card.
15. The Offer is sponsored by the Alliance Partner and the Customer(s) shall be bound by the terms and conditions stipulated by the Alliance Partner in this regard.
16. ICICI Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and services.
17. The Offer is not available wherever prohibited and/or on products/services for which such alliances cannot be offered for any reason whatsoever.
18. Notwithstanding anything contained in this document, ICICI Bank shall not be held liable for any default or delay in performance of any obligation pertaining to these offers, due to unavoidable situations, beyond the reasonable control of ICICI Bank and not attributable to ICICI Bank including but not limited to fire, flood, casualty, epidemic or outbreak of any disease, lockout, strike, labour disputes, industrial action of any kind, unavoidable accident, national calamity, riot, Act of God, any enactment by a law-making authority or the act of any other legally constituted authority, changes in the applicable law, or default

of third party or any cause or event arising out of or attributable to war, other than shortage or lack of money.