

## Railway Lounge Programme

(Last updated on March 01, 2019)

### **Q.1. What is the new feature of Railway Lounge on my ICICI Bank Credit Card?**

Under the railway lounge programme, Customer will get complimentary railway lounge visit per quarter on eligible credit card and access will be applicable only for primary cardholders.

### **Q.2. How do I avail the Railway Lounge access on my ICICI Bank Credit Card?**

Eligible cardholders must present their valid, unexpired eligible cards and valid railway ticket at the entrance to the participating lounges to avail the benefit.

### **Q3. Is the Railway Lounge access available for supplementary card holder?**

No. Railway Lounge access is available only to primary cardholders.

### **Q.4.What are the eligible credit cards for Railway Lounge access?**

Railway lounge access is available to the following credit cards-

- ICICI Bank Coral Credit Card
- ICICI Bank Rubyx Credit Card
- MakeMyTrip ICICI Bank Platinum Credit Card
- MakeMyTrip ICICI Bank Signature Credit Card

### **Q.5. How many lounge access/accesses are available on my ICICI Bank Credit Card?**

- One complimentary access per quarter is available to following credit card(s):
  - ICICI Bank Coral Credit Card
  - MakeMyTrip ICICI Bank Platinum Credit Card
  - MakeMyTrip ICICI Bank Signature Credit Card
- Two complimentary access per quarter is available to following credit card(s):
  - ICICI Bank Rubyx Credit Card

### **Q.6. In which railway stations is the lounge access available?**

Railway lounge access is currently available in railway stations of:

- New Delhi - Executive Railway Lounge

- Vizag Railway Lounge
- Agra- Executive Railway Lounge
- Jaipur- Executive Railway Lounge

**Q.7. What facilities do I get in the railway lounge?**

The complimentary access to railway lounge will include the below facilities:

- Two hours' of lounge stay in normal seating
- Breakfast or Lunch or Dinner as per the time of visit and as per the offering by lounge operator at that particular time of visit
- Unlimited tea & coffee with cookies
- Free Wi-Fi
- Newspaper & magazine

Any additional service such as recliners or more shall be chargeable separate as per the operator price for that service.