

American Express Lounge List

Last updated: February 01, 2020

Table 1: Eligible Cards

Card Variant	Number of Complimentary access
ICICI Bank Emerald American Express® Credit Card	Unlimited

Table 2: List of Lounges

SN	City	Lounge Name	Terminal	Location (Landmark)
1	Ahmedabad	Plaza Premium	Domestic	Level 1 (Near Gate-4), Sardar Vallabhbhai Patel International Airport
2	Ahmedabad	Plaza Premium	International	International Terminal, Terminal T2, Level 1 (Opp Gate 3), Sardar Vallabhbhai Patel International Airport
3	Bangalore	TFS	Domestic	Terminal 1, After / Above SHA, Opp Tiffin express, Kempegowda International Airport, Domestic Departure, Terminal 1, Bengaluru
4	Bangalore	TFS	International	Level 1, Near Gate 18, International Departure, Terminal 1, Next to O2 Spa, Bengaluru
5	Bhubaneswar	Bird	Domestic	Domestic Departure, Terminal T1, Ground Floor, Before SHA, Bhubaneswar Airport, Bhubaneswar
6	Calicut	Bird	International	International Departure, After SHA, 1st Floor, Near gate no-2, Calicut Airport P.O, Padinharathara, Malappuram district, Karipur
7	Dehradun	Bird	Domestic	Domestic Departures, Before SHA, 1st Floor, Near ONGC Lounge, Jolly Grant Airport, Dehradun
8	Chennai	TFS	Domestic	Domestic Departure, Level 3, Terminal 1, Opposite to Gate-5, Near Irish House, Chennai Airport
9	Chennai	TFS	International Old	International Departure, Terminal T3, Level 1, Near gate 12, After duty free shop, Anna International Airport, Chennai
10	Chennai	TFS	New International	New International terminal building, Terminal T4, 3rd Floor, Near gate 17
11	Cochin	Earth	Domestic	Terminal 1, After SHA, 2 nd Floor, Near KFC, After Security check in, Cochin
12	Cochin	Earth	International	Terminal 3, After Immigration Security Check, 3rd Floor, Near Food court, Casi - Air caterers and Flight Services, Unit of

				Anjali Hotel, Opposite to Cochin International Airport
13	Delhi	Plaza Premium	Domestic T1D	T1, Level 2, Domestic Departures, Indira Gandhi International Airport, Palam, New Delhi
14	Delhi	Plaza Premium	Domestic T2	Terminal 2, After security check, Near Gate 32, IGI Airport
15	Delhi	Plaza Premium	Domestic T3	Mezzanine Level, Terminal 3, Domestic Departures, Indira Gandhi International Airport, New Delhi
16	Delhi	Plaza Premium	International T3 (L-03)	Lounge A, Mezzanine Level, International Departures, Terminal 3, Indira Gandhi International Airport, New Delhi
17	Delhi	Plaza Premium	International T3 (L-04)	Lounge B, Level 4, International Departures, Terminal 3, Indira Gandhi International Airport, New Delhi
18	Hyderabad	Plaza Premium	Domestic	Level E, Domestic Departures, Rajiv Gandhi International Airport, Hyderabad (near Gate No.28)
19	Hyderabad	Plaza Premium	International	Level E, International Departures, After SHA, After duty free near Board Gate 32 A/B, Rajiv Gandhi International Airport, Hyderabad
20	Kolkata	TFS	Domestic	Upper Level, After SHA, Near Gate 5, Near Irish house, Netaji Subhash Chandra Bose International Airport
21	Kolkata	TFS	International	Upper Level, After SHA, Near gate 10 & 11, Near Tis Bangla Outlet, International Departure, Netaji Subhash Chandra Bose International Airport, Kolkata
22	Mumbai	Good Times	Domestic	Domestic Departure, Terminal 1B, Between Gate no 9-20, Opp. To Cromia Store
23	Mumbai	Clipper	International (T2)	International Departure, Terminal T2, After Immigration and Security check, Level 3, Near gate 85, Floor Opposite Samsonite, Mumbai International Airport
24	Mumbai	MALS	Domestic (T2)	Terminal T2, Domestic Departure, Level 3, Opp to gate 44, Chhatrapati Shivaji International Airport, Mumbai
25	Mumbai	OASIS	Domestic (T1B)	Domestic Departure, Terminal T1B, After SHA, 1st floor, Between Gate 9-20, Above CCD, Santacruz, Mumbai
26	Mumbai	TFS	Domestic T1C	Terminal T1C, 1st floor Opp. Gate A2, Santa Cruz (East)
27	Goa	Good Times	Domestic	Goa International Airport, Domestic Departure, after SHA, Airport Rd, Dabolim, Goa
28	Lucknow	ILE Bar	Domestic	Domestic Departures, Terminal T2, After SHA, Level 2, Gate 3, Chaudhary Charan Singh International Airport, Lucknow
29	Pune	Bird	Domestic	New Airport Rd, Pune International Airport Area

30	Trivandrum	Bird	International	International Departure, 1 st Floor, After SHA, Terminal T2, Near Gate 5, Trivandrum International Airport
31	Coimbatore	BlackBerry	Domestic	1 st Floor, Left to Airport Entrance Gate, After SHA, In Food Court, Coimbatore INTERNATIONAL Airport
32	Chandigarh	Cram Bar	Domestic	After SHA, Ground Floor, Main Departures Area, Domestic Terminal, New Civil Air Terminal

Terms and Conditions:

Definitions:

1. "Eligible Card" means a Card as set out in Table 1
2. "Eligible Card Member" means an eligible Primary or Add-on holder of Eligible Card
3. "Participating Lounges" means the lounges as set out in Table 2

Terms:

1. The Domestic Airport Lounge benefit will be available to Eligible Card Members only.
2. Card Members are not bound in any manner to avail the benefit. Any participation by the Card Member shall be voluntary and terms and conditions of the program as defined herein shall be binding to the Card Members.
3. The number of complimentary accesses per Quarter to Participating Lounges for each Eligible Card is as set out in Table 1.
4. As a standard process, all usage of the Participating Airport Lounges under the Program is conditional upon presentation of unexpired Eligible Card and a valid air ticket or boarding pass for travel on the same or next day, at the entrance of the Participating Lounges.
5. Access at the lounge would be given upon successful authorization of the card on the electronic terminals placed at the lounges. The Card must be validated at the point of entry by swiping a transaction of a nominal amount of ₹ 1. The authorization for the above mentioned amount is taken for card validation only and shall not be charged to the Card Members. Card Member would be denied complimentary entry if the transaction is not approved by issuer host upon this swipe.
6. There will be a set-menu at locations marked as 'Restaurant'. (Choice of Starter, Main Course both veg and non-veg, dessert and beverage).
7. Complimentary entry to children below two years is on discretion of the Participating Lounges. Eligible Card Members are requested to check the same at the lounge entrance before entry.
8. The program can be modified, amended, changed or revoked anytime by the Bank without prior intimation. The program is applicable in select lounges in India, this list of lounges is subject to change from time to time.
9. Eligible cardholders will get access to the lounge, and food & beverages as applicable under the agreement between American Express and the Lounge Management.
10. Program is open only for card holders carrying a valid Credit Card issued in India.

11. The access to lounge will be available on first come first serve basis, and is subject to capacity constraints at each Participating Lounge. Each Participating Lounge reserves the right to modify, amend or change the lounge facilities and services, operating hours, rates of access, and terms and conditions of use, without prior notice.
12. ICICI Bank and the respective network partner, American Express assumes no responsibility in case a particular lounge operator shuts down the lounge(s) due to lease not getting renewed or for any such reason beyond the purview of the Bank and the networks.
13. All enquiries or complaints at the Participating Lounges should be directed to the Participating Lounge. All other unresolved complaints should be directed to the ICICI Bank Customer Care number mentioned on the ICICI Bank website, which will then be referred to Lounge aggregator for resolution with the Participating Lounge.
14. Neither ICICI Bank nor any of its subsidiaries or affiliates nor ICICI Bank's network partners nor any of their respective subsidiaries or affiliates (collectively the "Promoters") assume any responsibility for the products or services offered at the participating lounges. The products and services are sold or licensed or provided solely by the Service Provider, and the Promoters accept no liability whatsoever in connection with the products and services.
15. The list of lounges is valid till August 31, 2020.

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