

American Express Lounge Programme Terms & Conditions

Eligible Cards

Name of the card	Number of complimentary accesses per Calendar Year
ICICI Bank Sapphiro American Express® Credit Card	Unlimited complimentary access
Jet Airways ICICI Bank Sapphiro American Express® Credit Card	
ICICI Bank Rubyx American Express® Credit Card	10 complimentary accesses
Jet Airways ICICI Bank Rubyx American Express® Credit Card	
ICICI Bank Coral American Express® Credit Card*	8 complimentary accesses
Jet Airways ICICI Bank Coral American Express® Credit Card*	
ICICI Bank HPCL Coral American Express® Credit Card*	
ICICI Bank Business Ascent Credit Card	

Please note: With effect from June 18, 2018, the number of complimentary lounge accesses will be as mentioned below:

Name of the card	Number of complimentary accesses
ICICI Bank Sapphiro American Express® Credit Card	4 complimentary accesses per quarter
Jet Airways ICICI Bank Sapphiro American Express® Credit Card	
Jet Airways ICICI Bank Rubyx American Express® Credit Card	3 complimentary accesses per quarter
ICICI Bank Rubyx American Express® Credit Card	
Jet Airways ICICI Bank Coral American Express® Credit Card	2 complimentary accesses per quarter
ICICI Bank Coral American Express® Credit Card*	
ICICI Bank Coral American Express® Credit Card*	1 complimentary access per quarter
ICICI Bank HPCL Coral American Express® Credit Card*	2 complimentary accesses per year

*Complimentary lounge access will not be available on supplementary cards.

Table 1: Eligible Cards and the number of complimentary accesses per Calendar Year.

Except for Eligible Card Members who enjoy unlimited complimentary accesses, any access to the Participating Lounges by Eligible Card Members in excess of the number of allocated complimentary accesses shall be chargeable at the rates set out in the following table. List of Participating Lounges, along with the corresponding cost per non-complimentary access:

Serial number.	City	Participating Lounge	Airport terminal	Cost per access
1	Chennai	Travel Club	Domestic	Rs 500
2	Chennai	Travel Club	International	Rs 1,100
3	Kolkata	Travel Club	Domestic	Rs 500
4	Kolkata	Travel Club	International	Rs 1000
5	Mumbai	Good Times Bar	Domestic	Rs 450
6	Ahmedabad	Port Lounge	International	Rs 900
7	Pune	Port Lounge	Domestic	Rs 500
8	Goa	Port Lounge	Domestic	Rs 500
9	Delhi	Plaza Premium Lounge	Domestic Departure Terminal 1D	Rs 550
10	Delhi	Plaza Premium Lounge	Domestic Departure Terminal 3	Rs 550
11	Delhi	Plaza Premium Lounge	International Departure Terminal 3 (Area B – 4th floor)	Rs 850
12	Delhi	Plaza Premium Lounge	International Departure Terminal 3 (Area A – Mezzanine floor)	Rs 850
13	Hyderabad	Plaza Premium Lounge	Domestic Departure, Level E	Rs 550
14	Hyderabad	Plaza Premium Lounge	International Departure, near Gate No. 32	Rs 850
15	Bangalore	Plaza Premium lounge	Domestic Departure	Rs 500
16	Bangalore	Plaza Premium Lounge	International Departure	Rs 800

Table 2: Cost of non-complimentary access to Participating Lounges.

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- Definitions:
 - “Eligible Card” means a Card set out in Table 1
 - “Eligible Card Member” means an eligible Primary or Supplementary holder of an Eligible Card
 - “Participating Lounges” means the lounges set out in Table 2
 - “Term” means August 15, 2015 to August 15, 2019
 - “Calendar Year” shall mean a period from 1st January to 31st December of any given year.
- The ICICI Bank American Express Airport Lounge Programme will be available to Eligible Card Members during the Term
- The number of complimentary accesses per Calendar Year to Participating Lounges for each Eligible Card Member is as set out in Table 1
- Except for Eligible Card Members who enjoy unlimited complimentary accesses, any access to the Participating Lounges by Eligible Card Members above the number of complimentary accesses shall be chargeable at the rates set out in Table 2
- Rates quoted exclude applicable taxes which shall be paid separately
- Eligible Card Members must present their valid, unexpired Eligible Cards, and a valid air ticket or boarding pass for travel on the same or next day, at the entrance of the Participating Lounges
- The staff at the Participating Lounges will grant Eligible Card Members access: (a) if the Eligible Card is successfully authorised at the American Express electronic terminal at the Participating Lounge; (b) if the Eligible Card Member has a valid air ticket or boarding pass for travel on the same or next day; and (c) subject to the terms and conditions of use of the Participating Lounge
- An authorisation amount of Rs 1 shall be taken on each Eligible Card presented at the entrance to the Participating Lounge
- Eligible Card Members may bring children below two years of age into the Plaza Premium Participating Lounges at the Delhi/ Hyderabad/ Bengaluru airport on a complimentary basis
- Access to other guests who accompany an Eligible Card Member shall be subject to the terms and conditions of each Participating Lounge. Guests shall not be eligible to use any of the Eligible Card Member’s unutilised complimentary accesses
- Access to the Participating Lounges shall be on a first-come-first-served basis, and is subject to capacity constraints at each Participating Lounge. Each Participating Lounge reserves the right to modify, amend or change the lounge facilities and services, operating hours, rates of access, and terms and conditions of use, without prior notice.
- Facilities available to Eligible Card Members at the Participating Lounge shall be in accordance with the terms and conditions of the agreement between American Express and the Participating Lounges
- All enquiries or complaints at the Participating Lounges should be directed to the Participating Lounge. All other unresolved complaints should be directed to the ICICI Bank Customer Care number mentioned on the ICICI Bank website, which will then be referred to American Express for resolution with the Participating Lounge
- Neither American Express nor any of its subsidiaries or affiliates nor ICICI Bank Limited or any of its subsidiaries or affiliates (collectively, the “Parties”) assume any responsibility for the goods or services at the Participating Lounges. Such goods and services are

provided solely by third parties, and the Parties accept no liability whatsoever in connection therewith

- American Express reserves the right to modify, amend, change or revoke the ICICI Bank American Express Airport Lounge Programme and these terms and conditions at any time and without prior notice.

American Express® is a trademark of American Express. These cards are issued by ICICI Bank pursuant to a license from American Express.