

## Terms and Conditions governing the MakeMyTrip ICICI Bank Signature Credit Card Features and Offers

### Onboarding privileges

- Get ₹1,500 My Cash (100% usable MakeMyTrip cash in MyWallet)\*
- Lemon Tree Hotels voucher worth ₹2,500\*
- Complimentary MMTDOUBLEBLACK membership worth ₹1,499\*
- Auto-enrolment into MMTBLACK\*

\*Only the Primary Cardholder will receive these benefits within 45 business days of payment of the joining fee (except Lemon Tree Hotels voucher which is part of the primary card welcome kit).

### What is My Cash

- Rewards earned on the MakeMyTrip ICICI Bank Credit Cards are transferred to MakeMyTrip MyWallet as My Cash
- For the purposes of the MakeMyTrip ICICI Bank Credit Cards Programme, ₹1 My Cash = ₹1
- My Cash can be used to make travel bookings or to purchase partner vouchers through MakeMyTrip Website, Mobile Site or Mobile Application
- If the MakeMyTrip ICICI Bank Credit Cardholder wants to redeem My Cash for bookings, My Cash should be applied on the checkout page at the MakeMyTrip Website, Mobile Site or Mobile Application
- There are no usage restrictions in terms of My Cash amount that can be redeemed for travel bookings made on MakeMyTrip platform
- My Cash earned with regard to the MakeMyTrip ICICI Bank Credit Card shall be valid for a period of one (01) year post credit in MyWallet of the Co-Branded Credit Cardholder
- My Cash cannot be used for rail, offline holiday bookings and 'Pay at Hotel' bookings
- 'Pay at Hotel' bookings are not eligible for earning My Cash under the MakeMyTrip platform
- My Cash earned cannot be encashed or transferred to the bank account
- To view My Cash balance customer needs to click on "Wallet" icon on MakeMyTrip Website, Mobile Site or Mobile Application and go to "My Cash" tab
- To redeem My Cash on bookings through MakeMyTrip platform, customer needs to click on "Use MyWallet Balance" on Payment Page
- To redeem My Cash against partner vouchers, customer needs to click on "Wallet" icon, go to "My Cash" tab, click on "Claim Your Vouchers", select quantity of vouchers required, click on "Continue", Copy the voucher code & use it on partner platform (partner TnCs will apply)

### My Cash as Joining Benefit

- Cardholders will qualify for ₹1,500 My Cash as Joining Benefit if he/she is a MakeMyTrip ICICI Bank Signature Credit Cardholder
- Only primary credit card holders are eligible for My Cash as Joining Benefit
- The cardholder should make the payment of the joining fee post fee levy and before the 2nd statement cycle due date, where the first statement will be the one in which the joining fee is levied

- The payments made against the first or the second statement should be greater than or equal to the joining fee excluding applicable taxes. The payment can happen in parts but should meet the above mentioned criteria
- My Cash as joining benefit shall be credited to the Cardholder's designated MakeMyTrip MyWallet within 45 business days post payment of the Joining Fee and if the Cardholder's Account is not delinquent or cancelled at the time of such credit

#### Lemon Tree Hotels Voucher

- Cardholders will receive the Lemon Tree Hotels Voucher as part of their Credit Card Welcome Kit
- The Hotel Voucher can be redeemed only on bookings made prior to the voucher expiry date mentioned in the welcome leaflet
- The Hotel check-in date should be on or before the voucher expiry date
- Offer is valid only for Lemon Tree Hotels room booked through MakeMyTrip Website, Mobile Site or Mobile Application
- There is no minimum booking amount for availing this offer
- Maximum discount that can be availed through this offer is ₹2,500 if the user is a MakeMyTrip ICICI Bank Signature Credit Cardholder
- Additional amount if any can be paid by the customer through any of the payment modes available on the MakeMyTrip platform
- The voucher is applicable for single usage only
- For each MakeMyTrip account ID, only one voucher can be availed
- Taxes as applicable shall be borne by the User
- In case of cancellation of the booking, only the amount paid by the User over & above the voucher amount shall be reimbursed for refundable bookings subject to the terms and conditions applicable to the bookings; User will not receive replacement discount voucher in case the booking where the voucher is used stands cancelled
- The discount cannot be availed for "Pay At Hotel" bookings
- The voucher cannot be encashed or transferred to the bank account
- The voucher cannot be replaced in case of damage and/or loss
- The provisioning of service under the benefit redeemed through the voucher shall be as per the terms and conditions and privacy policy of Lemon Tree

## MMTDOUBLEBLACK Membership

### Program tenure

One year from the date of availing the membership (hereinafter referred to as “Program Period”)

### Program Benefits

Product	Program Details	Booking Channel
FREE CANCELLATION ON DOMESTIC FLIGHTS	Get 100% refund on first 2 domestic* cancellations for MMTDOUBLEBLACK member and a co-traveler (including non-refundable flights)	Desktop, Mobile site, Android & iOS App only
FREE CANCELLATION ON DOMESTIC HOTELS	Get 100% refund on the first 2 domestic* hotel cancellations (1 room) only for the MMTDOUBLEBLACK member (including non-refundable hotels)	

\* Kindly check eligibility criteria stated below.

### Important Program update:

For enrolments to the MMTDOUBLEBLACK program with effect from February 01, 2020, the maximum cancellation refund amount will be capped to INR 20,000 for the Program Period. Please visit <https://www.makemytrip.com/promos/mmt-icici-all.html> for details and updated terms of MMTDOUBLEBLACK program.

### How to Enroll in MMTDOUBLEBLACK Program

- Within 45 business days post payment of the joining fee, for MakeMyTrip ICICI Bank Signature Credit Card, User shall receive an email on the registered email id providing link and unique coupon code for enrollment to the Program
- To become a member, User needs to click on the link which shall direct him/her to the member sign-up page (User needs to ensure that the User is logged in to the MakeMyTrip account using the MakeMyTrip registered email id)
- User needs to provide the unique coupon code in the requisite tab to become a member

### What Do You Get

- For First 2 (see below for eligibility criteria) domestic flight cancellations of MMTDOUBLEBLACK eligible bookings and/or first 2 domestic hotel cancellations of MMTDOUBLEBLACK eligible bookings, in a given year, the MMTDOUBLEBLACK Member will get full refund credited into My Cash and no cancellation penalty shall be levied
- In case of domestic flights, the benefit under the membership is available to the Member and one co-traveler. For domestic hotel bookings, if a Member is the traveler, free cancellation for one (1) hotel room booking in his name is also allowed. Money refunded, in

My Cash, subject to cancellations can be 100 % used for subsequent bookings and will never expire. However, the money in My Cash cannot be encashed, transferred into the bank account, credit/debit card or converted into any other payment instrument

### **Eligible Bookings**

- The program covers waiver of cancellation penalty for Member and one co-traveler
- All domestic flight or hotel bookings (1 room only) made through [www.makemytrip.com](http://www.makemytrip.com), or the latest MakeMyTrip mobile application on Android and iPhone mobile are considered eligible except:
  - If the user is not logged in through the same email id which was used to enroll for the MMTDOUBLEBLACK Membership
  - If the User's name for booking is not exactly same as the name entered while enrolling for the MMTDOUBLEBLACK Membership
  - If more than 1 hotel room is booked in the same booking ID
  - If the booking is made within 24 hours before the hotel check-in time/flight departure time, then the booking will not count towards the count of 2 bookings and the benefits of this Program will not be available
  - If the domestic flight booking is a multi-city booking (i.e. covering more than 2 cities)
  - If the User has already consumed the quota of 2 eligible cancellations for domestic hotels and domestic flights
  - If the User has selected business class or premium economy class while booking flight
  - If travel date is 3 months after the program expiry date with the booking being made within the program period. If the booking is made after the program expiry date
- Spends for a transaction will be calculated after deduction of bonus wallet, cashbacks

### **Eligible Cancellations**

- In order to avail free cancellation benefit on eligible booking User must cancel it at least 24 hours prior to the flight departure/hotel check-in time and only through the most updated MakeMyTrip App (iOS or Android) or through the website
- Member has to be logged in with the email id with which the Program was purchased to avail free cancellation benefits on the eligible bookings
- Refund for the MMTDOUBLEBLACK member's cancelled booking would reflect in My Cash within 03 working days from the time of cancellation
- Membership is only valid on Economy class (default option while booking) for flights and domestic hotels
- Flight + Hotel combo bookings are not covered under the benefits of MMTDOUBLEBLACK program
- This Program is not valid for MakeMyTrip's myBiz account
- All cancellations have to be done via the MakeMyTrip interface to be considered for full refund. Any cancellations done directly with the airlines do not qualify for full refund

- Membership cancellation is not allowed for the Program Period
- MakeMyTrip reserves the right to modify/change/amend, at its sole discretion, the Program details, including but not limited to, the membership fee, without any prior notice and liability

### **Other Terms and Conditions**

- User should carefully choose his/her name while registering for the program. Same name would need to be entered while making any booking for it to be considered for the program benefits. MakeMyTrip reserves the right to deny change of name post program enrollment
- MakeMyTrip reserves the right, at any time, without prior notice and liability, and without assigning any reason whatsoever, to add/alter/modify change or vary all of these terms and conditions, or to replace, wholly or in part, this Program by another Program, whether similar to this Program or not, or to extend or withdraw it altogether
- This Program is meant for individual Users for personal travel only. In case MakeMyTrip notices an abuse of the stated Program e.g. booking hotel rooms for more than 20 days etc., MakeMyTrip holds the right to deny full refund in the event of cancellation and/or revoke the membership. Additionally, bookings made by people with business interest in a hotel would not be covered under the Program and MakeMyTrip reserves the right to deny the Program benefits and/or revoke the membership at any time
- For any debit or credit card related issues including net banking or other modes of payment, the User shall approach the authorized bank. MakeMyTrip shall not be liable for such claims
- MakeMyTrip is the sole authority for interpretation of these terms
- MakeMyTrip shall not be liable for any loss or damage arising due to force majeure events
- In the event of any misuse or abuse of the Program by the customer or travel agent, MakeMyTrip reserves the right to deny the Program or cancel the membership
- In no event shall the entire liability of MakeMyTrip under this Program exceed the market price of the Program
- MakeMyTrip shall not be liable for any indirect, punitive, special, incidental or consequential damages arising out of, or in connection with the Program
- Disputes, if any, arising out of or in connection with this Program shall be subject to the exclusive jurisdiction of the competent courts of Delhi
- User Agreement and Privacy Policy as listed on MakeMyTrip website shall apply
- Users, who are travel agents by occupation, are barred from making bookings for their customers, and MakeMyTrip reserves the right to deny the Program/Program terms against such bookings, or to cancel such bookings. In such cases, MakeMyTrip shall not refund the booking and/or Program membership amount

### **Renewal/ Termination**

- Users may renew the subscription for the Program subject to the then existing term and conditions of MakeMyTrip
- Misuse of MMTDOUBLEBLACK or MMTBLACK membership or the membership benefits may result in termination of the membership or withdrawal of benefits at the sole discretion of MakeMyTrip
- Disqualification of a member, arising out of his/her misconduct, fraud and misuse of rewards or acts in a manner inconsistent with any central/state/local laws, statutes or ordinances, may result in immediate termination of the MMTDOUBLEBLACK membership

and cancellation of all points and rewards. Any MMTDOUBLEBLACK member so disqualified shall not be entitled to any benefit of the program

- Upon the unfortunate occurrence of a death of a member, his/her Membership will be closed and all outstanding benefits will lapse

MMTDOUBLEBLACK terms & conditions are subject to changes at the discretion of MakeMyTrip and ICICI Bank.

### MMTBLACK Membership

#### **About MMTBLACK**

Post enrollment into MakeMyTrip's MMTDOUBLEBLACK program, cardholder gets to be a part of MMTBLACK, MakeMyTrip's Loyalty Program.

MMTBLACK is a spend-linked rewards program in which the member earns My Cash on crossing various spend levels on bookings made at MakeMyTrip, starting at Rs. 20,000. Member can earn up to Rs. 25,000 My Cash which can be used 100% (with no restrictions) to make bookings or to claim exciting vouchers.

My Cash rewards on reaching the following Milestones, based on spends:

Milestone Achieved	Spends required to reach Milestone	My Cash Reward
Milestone 1	₹ 20,000	₹ 500
Milestone 2	₹ 50,000	₹ 2,000
Milestone 3	₹ 2,00,000	₹ 7,500
Milestone 4	₹ 5,00,000	₹ 15,000

The MMTBLACK earnings and reward milestones associated with the MakeMyTrip ICICI Bank Credit Card will be revised. These changes will be applicable to MMTBLACK customers whose MMTBLACK cycle resets/MMTBLACK cycle starts on or after November 11, 2019.

Milestone Achieved	Spends(INR)	Earn Per Milestone (My Cash) (INR)
Milestone 1	₹ 20,000	₹ 500
Milestone 2	₹ 50,000	₹ 1,250
Milestone 3	₹ 1,00,000	₹ 1,500
Milestone 4	₹ 2,00,000	₹ 3,000
Milestone 5	₹ 3,00,000	₹ 3,750
Milestone 6	₹ 5,00,000	₹ 15,000

#### Claim Exciting Vouchers using My Cash

My Cash can be used to claim partner vouchers

Link: <https://promos.makemytrip.com/mmtblack-partnerVouchers.html>

#### Premium Customer Service

All MMTBLACK Members get the exclusive services of MAKEMYTRIP's On-Trip Travel Hotline, with a guaranteed 30-second call pick up by a customer care manager.

Milestone 6 Members can reach us through our 24x7 dedicated, premium customer care service for pre and post-sale queries.

#### Exclusive Offers

MMTBLACK Members also get access to exclusive offers on flights, hotels and holidays.

#### Booking Eligibility

Any booking made on the following products at MakeMyTrip platform will be considered an eligible booking for reaching various milestones to earn My Cash:

- Domestic Air Tickets (within India)
- International Air Tickets
- Domestic and International Hotels
- Flight plus hotel bookings
- Pay at Hotel Bookings (will be updated within 25 days of travel completion)
- Online Holiday Bookings

- Experiences

You will get My Cash on reaching various spend levels or milestones, starting at Rs. 20,000. My Cash earned for a particular booking will be added to your wallet only post travel completion

- Bus, Homestay, Cab, Corporate and Rail bookings are excluded from this program.

My Cash earned for a particular booking will be added to your wallet only after travel completion.

### What is spend counter

In the MMTBLACK program, Spend Counter will be a depiction of MMTBLACK Members' spend levels. Every time on completion of travel (except bus, homestay, cab and rail) with MakeMyTrip, this counter will move and MMTBLACK Member will earn My Cash at various spend levels or milestones, starting at Rs. 20,000.

This is how the bookings you will make on MakeMyTrip, will contribute to your MMTBLACK Milestone journey

- Amount spent on booking flights, will be considered 50% as MMTBLACK spends
- Amount spent on booking hotels, holiday packages, and experiences, will be considered 100% as MMTBLACK spends

The MMTBLACK spends considered for a transaction will be calculated after the deduction of all the wallet money used and cashback amounts received in the transaction.

The spend counter associated with your account resets after 365 days, from travel end date of your first booking under MMTBLACK program.

### How to earn My Cash

The customer will earn My Cash on reaching various spend levels or Milestones, starting at Rs. 20,000. My Cash earned for a particular booking will be added to MMTBLACK Member's wallet only after travel completion.

The validity of My Cash earned through MMTBLACK is 3 months.

My Cash can only be spent on MakeMyTrip to claim vouchers or to make bookings. It cannot be encashed or transferred to your bank account.

## Membership Validity and Cycle Reset

- **Membership Expiration**
  - Membership does not expire for an MMTBLACK member's lifetime(subject to termination clause), while the spend counter associated with the member's account resets after 365 days, from travel end date of your first booking under MMTBLACK program.
- **MAKEMYTRIPBLACK Cycle Reset**
  - Each of this yearly membership period is called a 'cycle'. As mentioned above, the cycle resets after 365 days from travel end date of your first booking under MMTBLACK program.
- **Status of Spend Counter Post Cycle Reset**
  - Spend counter reset implies that the total spends by a member under MMTBLACK program during previous spend cycle will revert to their original state of 0 spends. It also means that your Milestones will assume their original status of 'Zero Milestone' and this would give you the opportunity to avail the benefits of the program as per your spends in the new spend cycle.
- **Status of My Cash Post Cycle Reset**
  - My Cash is available for your unrestricted use for 3 months from the exact date and time of My Cash being credited to your account. It is credited to your account within 24 hours of travel completion of your eligible booking(s) and is valid for use, irrespective of spend counter reset.
  - My Cash can be used to claim vouchers that have already been unlocked for customers in the previous cycle.
- **Status of Vouchers Post Cycle Reset**
  - The vouchers claimed by a member as per his/her earned My Cash are available for use on the brand partner's platform as per their respective validity dates, irrespective of spend counter reset.
- **Status of Bookings Done Post Cycle Reset**
  - Bookings with travel completion date beyond the reset date will be considered under the new spend cycle.
  - For a booking to be counted under the present spend cycle, the travel associated with the booking needs to be completed before your respective reset date. For travels completed post the reset date, the bookings will be counted in the new spend cycle.

## Termination

- A MMTBLACK member may terminate his/her membership by calling on 1800 102 8747 and request for cancellation. The member should provide the required credentials and all other customer information in that communication
- Misuse of MMTBLACK membership or the membership benefits may result in termination of the membership or withdrawal of benefits at the sole discretion of MakeMyTrip.
- Disqualification of a MMTBLACK Member, arising out of his/her misconduct, fraud and/or misuse of rewards or actions inconsistent with any central/state/local laws, statutes or ordinances, may result in immediate termination of the MMTBLACK membership and cancellation of all points and rewards. Any MMTBLACK member so disqualified shall not be entitled to any benefit of the program.
- Upon the unfortunate occurrence of a death of a member, his/her MMTBLACK membership account will be closed and all outstanding benefits will lapse. MMTBLACK terms & conditions are subject to changes at the discretion of MakeMyTrip and ICICI Bank.

### Important Program Upgrade

Starting 4th September, this is how the booking you will make on MakeMyTrip, contribute to MMTBLACK

#### Milestone journey:

- Amount spent on booking flights, will be considered 50% as MMTBLACK spends
- Amount spent on booking hotels, holiday packages and experiences will be considered 100% as MMTBLACK spends

## Spends Privileges

### My Cash earned on card spends

Spends category	My Cash (per ₹ 200 spent)
Domestic spends outside MakeMyTrip	₹1.25
International spends outside MakeMyTrip	₹1.50

Spends on flight bookings on MakeMyTrip	₹2.00
Spends on hotel/holiday bookings on MakeMyTrip	₹4.00

- Cardholders will qualify to earn My Cash upon undertaking qualifying retail spends transactions. The My Cash earned for every qualifying retail spend transaction will be rounded off to the nearest integer at the time of posting. Cardholders shall however not be entitled to earn My Cash on retail transactions that have been subsequently reversed.
- The following spends shall not be considered as qualifying spends for the purpose of earning My Cash:
  - Cash advance including but not limited to such other transaction which may be considered as cash advance(s) to the sole discretion of ICICI Bank
  - Fuel transactions done on the MakeMyTrip ICICI Bank Credit Card
  - Service charge or interest levied for non-payment or part payment of the amount due on the MakeMyTrip ICICI Bank Credit Card
  - Late payment charges and any other fees/charges in relation to and/or connected with the MakeMyTrip ICICI Bank Credit Card
  - Joining Fee and Renewal Fee for the MakeMyTrip ICICI Bank Credit Cards and Add-on MakeMyTrip ICICI Bank Credit Card, if any; and
  - Expenditure in the form of equated monthly installments (EMI) transactions, balance transfer (BT), personal loan on credit cards (PLCC)
- My Cash earned on MakeMyTrip platform for a particular booking using MakeMyTrip ICICI Bank Credit Card will be added to the Primary Cardholder's MakeMyTrip account within 45 business days of monthly credit card statement generation as per the existing cycle if the Cardholder's Account is not delinquent or cancelled at the time of such credit
- My Cash earned outside MakeMyTrip platform using MakeMyTrip ICICI Bank Credit Card will be added to the Primary Cardholder's MakeMyTrip account within 45 Business Days of monthly credit card statement generation as per the existing cycle if the Cardholder's Account is not delinquent or cancelled at the time of such credit
- Qualifying retail spends transactions undertaken by the Supplementary Cardholder will also be credited in the Primary Cardholder's MakeMyTrip account as per the method followed for the Primary Cardholder My Cash credit (earned against qualifying spends transactions)

Milestone Linked My Cash:

<u>Milestone 1</u>	<u>Milestone 2</u>
Spend Rs 2.5 Lakh using the MakeMyTrip ICICI Bank Signature Credit Card and earn 1,100 My Cash each anniversary year	Spend Rs 5 Lakh using the MakeMyTrip ICICI Bank Signature Credit Card and earn 4,000 My Cash each anniversary year

- Cardholders will qualify for Milestone Linked My Cash when the Cardholder crosses pre-defined qualifying retail spends threshold. Transactions that have been subsequently reversed will not be considered towards milestone benefit calculation.
- One customer will be eligible only once per anniversary year for each pre-defined milestone benefit
- Qualifying spends towards milestone benefit calculation for the 1st year when the customer joins the MakeMyTrip ICICI Bank Credit Cards Programme will be considered for the period starting from the primary card set up date till the end of the anniversary year. For the 2nd year, the spends will be considered from the 1st anniversary date till the 2nd anniversary date of the card and so on. The cumulative spends counter will be reset post the completion of each anniversary cycle.
- The following spends shall not be considered towards milestone benefit:
  - Cash advance including but not limited to such other transaction which may be considered as cash advance(s) to the sole discretion of ICICI Bank
  - Service charge or interest levied for non-payment or part payment of the amount due on the Co-Branded Credit Card
  - Late payment charges and any other fees/charges in relation to and/or connected with the Co- Branded Credit Card
  - Joining Fee and Renewal Fee for the MakeMyTrip ICICI Bank Credit Card and MakeMyTrip ICICI Bank Add-on Co-Branded Credit Card, if any;
  - Expenditure in the form of equated monthly installments (EMI) payments, balance transfer (BT), personal loan on credit cards (PLCC)
- Qualifying retail spends on customer's primary credit card as well as add-on credit card(s) will be considered for determining the eligibility towards milestone achievement
- Once the customer qualifies for a milestone benefit, My Cash will be credited in the primary cardholder's MakeMyTrip account within 45 business days post anniversary cycle completion and if the cardholder's Account is not delinquent or cancelled at the time of such credit.

Partner privileges

**Get every sixth ride complimentary on OLA on booking every ride through the MakeMyTrip ICICI Bank Signature Credit Card:**

- This offer is applicable only for the MakeMyTrip ICICI Bank Signature Credit Cardholders

- This offer is valid only on the Daily rides (Micro/Mini/Prime/Lux), Rentals & Outstation completed on Ola App
- Customer would be eligible to avail the complimentary 6<sup>th</sup> ride given they have successfully paid for last 5 rides with the same MakeMyTrip ICICI Bank Signature Credit Card in the same month
- There is no minimum booking amount criteria on the 5 rides to be eligible to avail 6<sup>th</sup> complimentary ride
- After completion of 5 rides a voucher code of ₹150 will be available in the customer ride voucher section. Validity of each voucher will be for 60 days from the date the customer gets the voucher
- ₹150 (or lower if the ride amount is less than ₹150) will be discounted on every 6th ride (eg: 6th, 12th etc..) in the same month
- Rides will be counted every calendar month and no rides will be carry forwarded from month to month. i.e. on 1<sup>st</sup> of every month the number of rides counter will be reset.
- There is no limit on the number of complimentary "6th rides" to be availed by the customer
- This offer cannot be clubbed with any other offer on Ola
- Toll & Taxes will not be eligible for discounts
- Cancelled rides would not be considered under this offer
- Ola & MakeMyTrip reserves the right to withdraw/modify the offer at its own discretion
- Ola & MakeMyTrip are not liable for any error in transactions related to the card

#### **Important Program update:**

While MMT Cabs benefit is live for all MakeMyTrip ICICI Bank Signature Credit Card holders effective immediately, the OLA benefit on MakeMyTrip ICICI Bank Signature Credit Card will be withdrawn effective March 1, 2020.

#### **Definitions**

- "**Customer/s**" for the purpose of this offer shall mean all customers who are authorised holders of valid and subsisting MakeMyTrip ICICI Bank Signature Credit Card.
- "**Offer Period**" shall mean the period commencing from March 1, 2020 to February 28, 2021, both days inclusive.
- "**Primary Terms and Conditions**" shall mean the terms and conditions applicable to the ICICI Bank's banking facility/service.
- "**Void Transaction**" shall mean any transaction wherein the transaction has taken place but has been cancelled or partially cancelled by the Customer or rejected unsuccessful by MakeMyTrip.

All capitalized terms used but not defined herein shall have the respective meanings prescribed to them in the Primary Terms and Conditions. These terms ("**Terms**") shall be in addition to and not in derogation of the Primary Terms and Conditions. To the extent of any inconsistency between these Terms and Primary Terms and Conditions, these Terms shall prevail.

### Offer Details:

Applicable Banks	Coupon Code	Offer Details	Maximum Usage	Booking Channel
MakeMyTrip ICICI Signature Bank Credit Card	MMTCAB1	<b>Flat INR 100 instant discount</b> on every Airport ride	3 times a month per card	MakeMy Trip mobile site, Android & iOS app only
	MMTCAB2	<b>Flat INR 250 instant discount</b> on every Outstation ride (one-way)	3 times a month per card	
	MMTCAB3	<b>Flat INR 500 instant discount</b> on every Outstation ride (round trip)	3 times a month per card	

### What Do You Get?

- The Customer will receive discounts as per the details mentioned in the table above.
- Instant discount is applied on final transaction amount.

### How Can You Avail the Offer?

- To avail this offer, the Customer must enter the e-coupon as per the above table.
- The offer will remain valid from March 1, 2020 till February 28, 2021
- Each code (3 codes) can be used thrice per card per month.
- If a customer avails the code and then cancels the booking, offer will be considered as availed
- The offer is valid for bookings made on MakeMyTrip's Mobile Apps (Android App & iOS App) and Mobile Site. The offer is not valid for bookings made on MakeMyTrip's Desktop Site.
- The offer is valid on payments made through MakeMyTrip ICICI Bank Signature Credit Card only.

### Conditions in Case of Cancellation:

- This offer shall not apply for Void Transactions.
- If the Customer cancels the travel service purchase after the discount amount has been availed, MakeMyTrip will deduct the discount amount from the refund and cancellation charges will be applied.
- If rescheduling happens more than 4 hrs in advance before the journey commencement time, the code will still be applicable.
- If there is any rescheduling or cancellation, the Customer has to bear the fare difference (regardless of whether the component is a part of the base fare or tax + surcharge) and other rescheduling/cancellation charges.

### **Terms and Conditions prescribed by Make My Trip:**

- If the ICICI Bank Customer does not get the discount, he/she must raise the claim at <https://support.makemytrip.com/MyAccount/MyIncidents/NewComplaint> within 3 months from the booking date. In the event that the Customer fails to do so, he/she will not be eligible for the discount amount.
- Supplementary cards will be treated as separate cards.
- This offer cannot be clubbed with any other MakeMyTrip offer.
- MakeMyTrip and ICICI Bank reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
- Any claims relating to MakeMyTrip ICICI Bank Signature Credit Card shall be addressed to ICICI Bank and MakeMyTrip shall not entertain these claims.
- MakeMyTrip shall not be liable for any loss or damage arising due to force majeure event which results in breach or non-fulfilment of any obligation of MakeMyTrip under this offer.
- In the event of any misuse or abuse of the offer by the Customer, MakeMyTrip reserves the right to deny the offer or to cancel the booking.
- In no event shall the entire liability of MakeMyTrip to the Customer under this offer exceed the amount of the promotional discount being offered.
- MakeMyTrip shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection to the offer.
- Disputes, if any, arising out of or in connection to this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi.
- User agreement and privacy policy on the MakeMyTrip website will apply.
- Customers who are travel agents by occupation, are barred from making bookings for their Customers and MakeMyTrip reserves the right to deny the offer against such bookings or to cancel such bookings. For such cases, MakeMyTrip shall not refund the booking amount whatsoever.

### **General Terms prescribed by ICICI Bank**

- ICICI Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the gifts/products/services under this offer provided by MakeMyTrip.
- Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Customer due to provision of the offer, shall be to the sole account of the Customer. Tax deducted at source, if any, on the monetary value of the offer shall be payable by the Customer.
- The offer is not available wherever prohibited and / or on products/services for which such offers cannot be made available for any reason whatsoever.

- If the Customer ceases to be a holder of the MakeMyTrip ICICI Bank Signature Credit Card at any time during the Offer Period, all the benefits under the offer shall lapse and shall not be available to Customer.
- The Customer may avail the offer during the Offer Period. This offer cannot be clubbed with any other offer that may be made available to the Customer.
- This offer/the benefits under this offer, are non-transferable, non-binding and non-encashable.
- This offer is not valid for Void Transactions.
- ICICI Bank shall not be liable in any manner whatsoever for any loss/damage/claim that may arise out of use or otherwise of any products/services availed by Customer under the offer provided by MakeMyTrip.
- The offer is subject to applicable Indian laws and such other terms and conditions as may be stipulated by ICICI Bank.
- All disputes are subject to the exclusive jurisdiction of the competent courts/tribunals of New Delhi.
- ICICI Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the products/services offered by MakeMyTrip. Any dispute or claim regarding the offer/services under the offer, must be resolved with MakeMyTrip without any reference to ICICI Bank.
- ICICI Bank shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection to the offer
- ICICI Bank reserves the right to disqualify the Customer from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer.
- ICICI Bank shall not be held liable for any delay or loss that may be caused in provision of the offer benefits.
- In all matters relating to the offer, the decision of ICICI Bank and MakeMyTrip shall be final and binding in all respects.

### **Complimentary Airtel international roaming pack**

Airtel and MAKEMYTRIP are extending the offer of a 10 day complimentary Airtel's International Roaming (IR) Pack to the Customers who have used MakeMyTrip ICICI Bank Signature Credit Card to book an international hotel/ flight through MakeMyTrip platform during the specified offer period. The Offer shall be available only to Airtel Post-paid Mobile subscribers. Offer Period shall be communicated from time to time by MAKEMYTRIP.

### **Procedure to avail the Offer**

- Customer will receive a call from the MAKEMYTRIP support team within three (3) working days of the confirmation of travel reservation on MAKEMYTRIP platform, to inform Customer about the Offer and whether the Customer wishes to avail the Offer
- If the Customer is willing to avail the Offer, the customer shall allow MAKEMYTRIP to validate the following details (i) Booking ID; (ii) Airtel Postpaid Mobile Number; and (iii) Country to which the Customer is traveling to and would want the Offer to be activated during the Offer Period and seek Customer's consent for sharing the same with Airtel for the purpose of activation of the Airtel IR Pack

- A maximum of three (3) attempts would be made for the call to the Customer. In case, customer is not reachable, MAKEMYTRIP support team will drop an email to the customer requesting for all the details
- A Customer who wishes to avail the Offer and does not have an Airtel mobile post-paid connection, will have to procure a new Airtel post-paid connection and upon getting the same activated may share the details with MAKEMYTRIP to avail the Offer by requesting a call back at least 10 working days prior to the travel date
- The Airtel IR Pack will be activated by Airtel on receiving the request from MAKEMYTRIP within 10 working days

### **Other Terms and Conditions**

- Only one (1) Airtel IR Pack can be availed in a span of three months for one Airtel post-paid Connection
- If the customer cancels the flight/hotel, then he/she will have to reach out to the Airtel call center directly, should he/she wish to cancel the complimentary Airtel roaming pack too, associated with the booking. The Customer can also cancel the same pack directly from the Airtel mobile application
- The Airtel IR Pack once requested but not availed by the Customer, will be counted as availed. For the next 3 months, the Customer will not be eligible for a new complimentary Airtel IR Pack, unless cancelled directly with Airtel by the Customer
- In case a Customer already has any other Airtel IR Pack activated for that country/zone, the existing pack will be replaced by discounted 10 day Airtel IR pack at the time of triggering pack
- If the Customer makes multiple requests for the same zone with different travel dates, the Customer can avail the benefit under the Offer only once in a span of three (3) months and such Offer will be extended for the first of such trips made by the Customer.
- This Offer cannot be combined with any other Offer.
- Airtel or any of its partner's network is on 'as is where is available' basis and Airtel makes no representation, guarantee or warranty regarding the availability, fitness for any specified purpose or error free operation of the network. Network availability may be affected due to various reasons including force majeure, acts of god, inclement weather, topographical/geographic/ demographic factors, maintenance work, availability of interconnection with other networks, etc
- Any dispute or claim (contractual or non-contractual) arising out of or in relation to the Offer, will be governed by and construed in accordance with Indian laws and shall be a subject matter of exclusive jurisdiction of Courts at New Delhi
- The terms and conditions herein can be modified/amended/changed at any point in time without any prior notice
- Customer will get the benefit of complimentary Airtel IR pack in the 1st trip to that particular zone (as per Airtel definition) post a valid request is shared, irrespective of the booking date using the MakeMyTrip ICICI Bank co-branded card
- The terms & conditions applicable for Airtel IR Pack provided at [airtel.in/ir](http://airtel.in/ir) shall apply over and above the terms & conditions mentioned specific to this offer

### **Airtel International Roaming Pack details:**

	Zone A	Zone B	Zone C	Zone D
Validity (days)	10 days	10 days	10 days	10 days
Rental (Rs)	1199	2999	2999	3999
Data	3 GB	3 GB	3 GB	3 GB
SMS	100	100	100	100
Outgoing Calls – local + India (mins)	250	250	250	250
Incoming calls (mins)	unlimited	unlimited	250	250

**Rate post pack benefit:**

	Zone A	Zone B	Zone C	Zone D
Data (Rs/mb)	3	3	3	10
SMS (Rs/SMS)	3	3	3	10
Call to India (Rs/min)	3	3	12	35
Local Calls (Rs/min)	3	3	12	35
Incoming Calls (Rs/min)	NA	NA	10	25
International calls (Rs/min)	35	35	35	35

**The list of countries for which the Airtel IR Pack is available shall be as follows:**

**Zone A countries:** Australia, Bangladesh, Malaysia, Singapore, Sri Lanka, Thailand

**Zone B countries:** Albania, Austria, Bahrain, Belgium, Brunei, Bulgaria, Canada, China, Croatia, Cyprus, Czech, Denmark, Egypt, Estonia, Faroe Islands, Finland, France, Germany, Greece, Hong Kong, Hungary, Iceland, Indonesia, Ireland, Isle of Mann, Israel, Italy, jersey, Korea, Kuwait, Laos, Latvia, Liechtenstein, Lithuania, Luxembourg, Macau, Macedonia, Malta, Mauritius, Mexico, Mongolia, Netherlands, New Zealand, Norway, Philippines, Poland, Portugal, Romania, Senegal, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Taiwan, Timor, Turkey, UK, USA, Vietnam

**Zone C countries:** Armenia, Brazil, Japan, Jordan, Palestine, Qatar, Russia, Saudi Arabia , UAE, Nepal

**Zone D countries:** Afghanistan, Algeria, Argentina, Azerbaijan, Belarus, Bhutan, Botswana, Burkina Faso, Cambodia, Cameroon, Cape Verde, Centrafrique, Chile, Colombia, Congo, Congo Republic, Costa Rica, Cote D'Ivoire, Dominican Rep, Ecuador, El Salvador, Fiji, Gabon, Ghana, Greenland, Guatemala, Guinea, Guinea Bissau, Honduras, Kazakhstan, Kenya, Lesotho, Madagascar, Malawi, Moldova, Morocco, Mozambique, Myanmar, Nicaragua, Niger, Nigeria, Oman, panama, Papua New Guinea, Paraguay, Peru, Puerto Rico, Rwanda, Samoa, Seychelles, Sierra Leone, South Africa, Swaziland, Tajikistan, Tanzania, Tchad, Tonga, Uganda, Ukraine, Uruguay, Uzbekistan, Vanuatu, Zambia

\*\* For updated list of countries & pack details, please visit: <https://www.airtel.in>

### Illustration of benefits

#### **MakeMyTrip ICICI Bank Signature Credit Card**

Enjoy benefits worth up to ₹70,000

Spends type	Net annual spends (₹)	My Cash earnings (₹)
Domestic spends outside MakeMyTrip	7,50,000	4,687.50
International spends outside MakeMyTrip	50,000	375
Spends on flight bookings on MakeMyTrip	2,00,000	2,000
Spends on hotel/holiday bookings on MakeMyTrip	1,00,000	2,000
<b>Total</b>	<b>10,00,000</b>	<b>9,062.50</b>

Benefits	Monetized value (in ₹)
My Cash on Joining Fee payment	1,500
Lemon Tree Hotels voucher	2,500
Complimentary MMTDOUBLEBLACK membership	1,499
Possible My Cash earning on card spends*	14,163

Maximum My Cash Earn on MMTDOUBLEBLACK@	18,000
Maximum My Cash Earn on MMTBLACK#	6,250
Savings of 1% fuel surcharge on ₹7,500 spent per month	900
BookMyShow/ INOX Buy 1 Get 1 movie ticket free offer (2 tickets of ₹300 per month)	7,200
Airport Lounge Access**	6,000
Railway Lounge Access##	2,000
1 International lounge access	2,000
1 spa access	750
10 day roaming pack***	3,999
Exclusive MMT Cabs ride ###	2,800
Culinary Treats ^	2,700
<b>Total</b>	<b>72,261</b>

**Assumptions (per annum):**

\*Total spends = ₹11 Lacs:

- Domestic spends outside MAKEMYTRIP= ₹7.5L
- International spends outside MAKEMYTRIP= ₹0.5L
- Spends on flight bookings on MakeMyTrip=₹2L
- Spends on hotel/holiday bookings on MakeMyTrip=₹1L

@Assuming the customer avails at least one cancellation in flight along with a co-traveler & one in hotel in one year

#MMTBLACK milestone payouts assuming customer spends ₹2,00,000 on flight bookings on MakeMyTrip which will be considered as ₹1,00,000 spends towards MMTBLACK spends counter and ₹1,00,000 on hotel/holiday bookings on MakeMyTrip will be considered as ₹1,00,000 spends towards MMTBLACK spends counter in the considered time period:

- Milestone 1 (₹20000): ₹500 My Cash
- Milestone 2 (₹50000): ₹1250 My Cash
- Milestone 3 (₹1 lacs): ₹1500 My Cash

- Milestone 4 (₹2 lacs): ₹3000 My Cash

\*\*Assuming the customer takes 4 round trips in a year.

##Assuming the customer utilizes the railway lounge facility 4 times in a year

\*\*\*This is the max value that a 10 day Airtel international roaming pack may cost

###Considering a customer takes 8 airport rides per year availing ₹100 instant discount per ride and 4 outstation round-trips per year availing ₹500 instant discount per round-trip.

^ Assuming ₹1,500 is spent per month at restaurants which have a tie-up with ICICI Bank Culinary Treats program.

**Disclaimer:**

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