

Process note for claim of Unclaimed deposits / Inoperative accounts

As per RBI circular - RBI/2011-12/389 DBOD.No.Leg.BC. 81 /09.07.005/2011-12 February 7, 2012 the list of unclaimed deposits / inoperative accounts which are inactive / inoperative for ten years or more has been displayed on Bank's website. The list so displayed will contain only names of account holders(s) and his/her address in respect of unclaimed deposits / inoperative accounts.

Search of records :

- Claimant can search the record(s) based on below criteria -
 - Name and Date of birth
 - Name and PAN
 - Name and Passport number
 - Name and Pincode
 - Name and Telephone number
- Search can be done only based on primary holder's details
- If match is found, the name and addresse(s) of deposit holder will be displayed

Claim Process :

I) Claim by self-

- Customer can visit the nearest branch and submit the Unclaimed Deposits claim form (As per annexure 1 below) duly filled and signed, along with valid Identity proof document.

II) Claim by legal heir / nominee -

- For claim process, legal heir can visit the nearest branch and submit the Unclaimed Deposits claim form (As per annexure 1 below) duly filled and signed, along with following documents.
 - Valid Identity proof of the claimant
 - Copy of death Certificate
- For detailed process, the policy for claim settlement of deceased and missing persons may be referred on the website.

III) Claim by non-individuals -

- For claim of non-individual accounts, please submit the Claim form on Company's letter head duly signed by authorised signatories along with valid identity proof.

Note: Please carry original documents for verification

For any further clarification you may visit your nearest ICICI Bank branch or call our 24-hour Customer Care.

Annexure 1

Unclaimed Deposits / Inoperative Accounts - Claim Form

Date: _____

The Branch Manager

From _____

ICICI Bank Ltd

_____ Branch

Dear Sir / Madam,

I / We, the undersigned Mr./Mrs./Ms/Dr. _____

_____, in the capacity of

Self

Nominee

Legal Heir

Others (please specify) _____

request for settlement of claim, for Deposits account(s) held with your Bank in the name(s) of Mr. / Mrs./ Ms./ Dr. _____

Claim details -

Name of Deposit Holder : _____

Communication Address : _____

Match Criteria : (Tick the combination based on which record was found)

Name & DOB Name & PAN Name & PIN code Name & Passport Name & Tel No.

I understand that, claim will be settled post due diligence and authentication of documents and the claim, as per bank's process & policy.

Yours faithfully,

Signature: _____

Name: _____

Customer Acknowledgment slip (to be filled in by Bank official)

Date : ___/___/_____

Received a request from Mr./Mrs./Ms./Dr. _____, for claiming Unclaimed Deposits / Inoperative Accounts.

ICICI Bank _____ Branch

Signature of Bank Official with Bank seal _____