

Terms and Conditions

I. DEFINITIONS

- **"Alliance Partner"** shall mean merchants who has entered into an alliance agreement with ICICI Bank for purpose of providing the Offer.
- **"ICICI Bank Net Banking User"** shall mean a person who holds an ICICI Bank savings account, loan / facility account(s), depository account(s) and/or any other type of account(s), so maintained with ICICI Bank or its Affiliate which are eligible account(s) for purposes of ICICI Bank Net Banking Service(s) and who has received communication from ICICI Bank with respect to the Offer.
- **"ICICI Bank Net Banking Service(s)"** shall mean internet banking services of ICICI Bank offered to ICICI Bank Net Banking User.
- **"Pockets"** shall mean the Pockets by ICICI Bank Digital banking mobile application on which both existing ICICI bank customers and non ICICI bank customers can get onboarded. For existing ICICI Bank customer/s, onboarding can be done through their ICICI Bank internet banking user ID and password whereas for non ICICI Bank users, onboarding can be done by entering minimum details such as mobile number, name and address along with pin code, and a new ICICI Bank user ID and password can be created.
- **"Pockets Wallet"** It refers to ICICI Bank virtual semi closed prepaid instrument having a monthly transaction limit of Rs, 10000/-.
- **"Pockets Application"** refers to Pockets mobile application of ICICI Bank which can be downloaded from iOS App Store and Google Play store for Android mobile operating systems to avail products and services offered by ICICI Bank through this mobile application
- **"iMobile Application"** refers to the mobile application of ICICI Bank which can be downloaded from App Stores of iOS/Android/Blackberry/Windows to avail products and services offered by ICICI Bank through the mobile application
- **"Card"** shall mean Credit card (VISA/ Mastercard/ Amex) or Debit card (VISA/Electron/Maestro), which has been issued by ICICI Bank and is valid and subsisting during the Program/Offer Period.
- **"Card Holder/s"** shall mean such customer/s to whom a Card has been issued and who is authorized to hold the Card.
- **"Program/"Offer"** shall mean such cashback(s)/ discount(s) /benefit(s) provided by the Alliance Partner on purchase of Products/Services using ICICI Bank Credit or Debit Card Services, during the Offer Period at the store and on the Website.
- **"Primary Terms and Conditions"** shall mean the terms and conditions applicable to e ICICI Bank's internet banking facility/service.
- **"Products/Services"** shall mean the goods/benefits/facilities offered by the Alliance Partner.
- **"Website"** shall mean the website of the Alliance Partner
- **"Void Transaction"** shall mean any transaction wherein the transaction has taken place but has been canceled /rejected /unsuccessful by the Alliance Partner.

All capitalized terms used but not defined herein shall have the respective meanings prescribed to them in the Primary Terms and Conditions. These terms ("Terms") shall be in addition to and not in derogation of the Primary Terms and Conditions. To the extent of any inconsistency between these Terms and Primary Terms and Conditions, these Terms shall prevail.

ICICI Bank Customers who shall be eligible to the Offer: Any ICICI Bank customer who make a purchase of the product/services at merchant outlets through a valid Credit / Debit / Prepaid Card, Net banking, iMobile, UPI, SMS Banking, of ICICI Bank.

Standard Offer Terms & Conditions

- This offer is valid for ICICI customers only
- To avail the offer customers will need to pay using their ICICI bank credit/debit card or any other ICICI Bank payment mode as applicable
- Full Payments has to be done through ICICI Bank cards or any other ICICI Bank payment mode as applicable. No cash alternative is available
- The discount is being offered by participating merchant only and shall be valid for the period mentioned
- No two offers can be clubbed together
- All the offers will be fulfilled at the merchant's end only
- Other partner terms & conditions apply
- **ICICI Bank customer has to be ask for discount before billing**

a) Terms prescribed by for ICICI Bank Netbanking Users & Pockets wallet

- ICICI Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit or of the Products/Services under the Offer provided by the Alliance Partner.
- Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the ICICI Bank Net Banking User/s/Pockets wallet due to provision of the Offer, shall be to the sole account of the ICICI Bank Net Banking User/s/Pockets wallet. Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the ICICI Bank Net Banking User/s/Pockets wallet .
- All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to Alliance Partner directly.
- The existence of a dispute, if any, regarding the Offer shall not constitute a claim against ICICI Bank and shall be addressed directly to the Alliance Partner.
- The Offer is not available wherever prohibited and / or on products / services for which such offers cannot be made available for any reason whatsoever.
- ICICI Bank/Alliance Partner reserve the right to modify/ change all or any of the terms applicable to the Offer without assigning any reasons or without any prior

intimation whatsoever. ICICI Bank also reserves the right to discontinue the Offer without assigning any reasons or without any prior intimation whatsoever.

- If the ICICI Bank Net Banking User/Pockets wallet ceases to be a ICICI Bank Net Banking User/Pockets wallet at any time during the currency of the Offer Period, all the benefits under the Offer shall lapse and shall not be available to the ICICI Bank Net Banking User/Pockets wallet.

b) Terms and conditions prescribed ICICI bank Credit & Debit Card Holders

- ICICI Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services or the assured gifts / prizes offered by the Alliance Partners. Any dispute or claim regarding the goods, services and assured gifts / prizes must be resolved by the Card Holder/s with Alliance Partner/s directly without any reference to ICICI Bank.
- ICICI Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services / assured gifts / prizes availed by the Card Holder/s under the Program/Offer offered by the Alliance Partner/s.
- ICICI Bank reserves the right to disqualify the Alliance Partner/s or Card Holder/s from the benefits of the Program if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Program or otherwise by use of the Card.
- The cash back/ discount /assured gift / prize is sponsored by the Alliance Partner and the Card Holder/s shall be bound by the terms and conditions stipulated by the Alliance Partner in this regard.
- ICICI Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and services or the assured gifts / prizes.
- The Program/Offer is not available wherever prohibited and / or on merchandise / products / services for which such programs cannot be offered for any reason whatsoever.
- It is not mandatory for the ICICI Bank cardholders to participate in the offer. Participation by the card holder is voluntary
- Any person availing of this offer shall be deemed to have accepted these Terms and Conditions
- Benefits under this Offer is neither transferable nor encashable.
- All disputes, if any, arising out of or in connection with or as a result of above offers or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts / tribunals in Mumbai only.
- Any dispute regarding delivery, service, suitability, merchantability, availability or quality of the offer/or product/services availed under this offer must be addressed in writing, by the cardholder directly to Alliance Partner/s. ICICI bank will not be liable for the same.
- The offer is non-binding, non-encashable and non-negotiable.
- The offer can be availed multiple times during the offer period.

- All Alliance Partner/s standard terms & conditions apply
- Any taxes or liabilities or charges payable to the Government or any other authority or body, if any, shall be borne directly by the cardholder and/ or billed to the account of the cardholder.
- The existence of a dispute, if any, regarding the Products or the service shall not constitute a claim against ICICI Bank and shall be addressed directly by "Alliance Partner".
- ICICI Bank and Alliance partner reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.