

Q12020

Performance Review

Agenda

- Company Strategy
- Financial Performance
- Industry Overview



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- **Company Strategy**
- Financial Performance
- Industry Overview



Strategy: Market leadership + Profitable growth

Leverage and Enhance market leadership

- Leverage our strong brand, competitive advantage and broad network of distribution partners
- Expand customer base and offerings

Enhance product offerings and distribution channels

- Focus on agency channel, retail health segment, SME insurance market and cross sell opportunities
- Continuous innovation to introduce new products and value added services

Capturing new market opportunities

- Expand footprint in small towns, rural areas
- Increase penetration in the digital Eco system
- Monitor emerging risk segments

Improve operating and financial performance through investments in technology

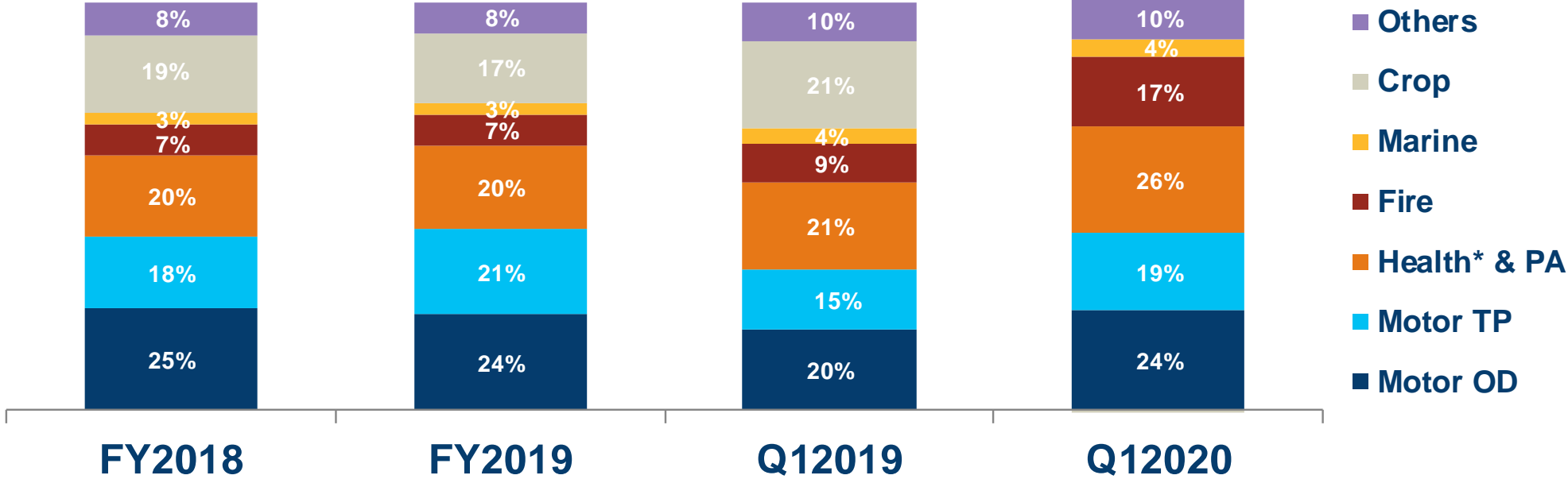
- Maintain Combined ratio using risk selection and data analytics
- Maintain robust reserves
- Increasing distribution and servicing capabilities without human intervention
- Increase operational efficiency using artificial intelligence and machine learning techniques

Key Highlights

Particulars (₹ billion)	FY2018 Actual	FY2019 Actual	Q12019 Actual	Q12020 Actual
Gross Written Premium	126.00	147.89	38.56	35.61
Gross Direct Premium Income (GDPI)	123.57	144.88	37.74	34.87
GDPI Growth	15.2%	17.2%	13.7%	-7.6%
GDPI Growth (excluding crop)	16.5%	20.5%	14.1%	17.7%
Combined Ratio	100.2%	98.5%	98.8%	100.4%
Profit after Tax	8.62	10.49	2.89	3.10
Return on Average Equity	20.8%	21.3%	24.7%	23.0%
Solvency Ratio	2.05x	2.24x	2.04x	2.20x
Book Value per Share	100.04	117.11	106.41	129.68
Basic Earnings per Share	19.01	23.11	6.37	6.82

Comprehensive Product Portfolio

Product Mix



- Diversified product mix– motor, health* & personal accident, fire, marine and others
- SME business growth was 29.5% for Q12020

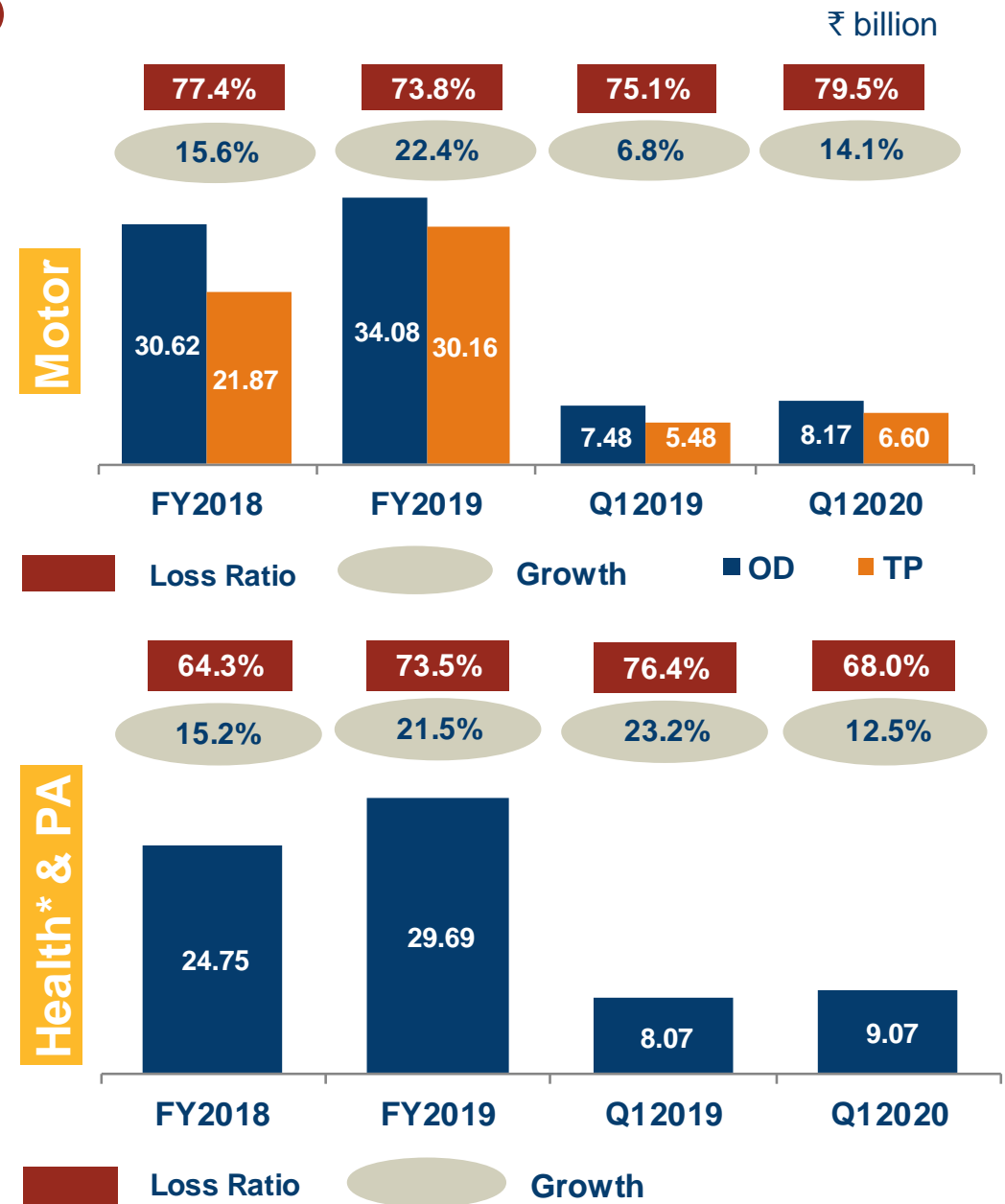


*includes Travel basis IRDAI circular dated May 20, 2019

Source: Company data

Comprehensive Product Portfolio

- Private car, Two wheeler and Commercial Vehicle contributed 55.4%, 27.3% and 17.3% respectively of overall Motor GDPI for Q12020 and 50.0%, 32.7% and 17.3% respectively of overall Motor GDPI for Q12019
- Loss cost driven micro-segmentation resulting in focus on relatively profitable segment
- Retail, Group – Employer-Employee, Group – others and mass contributed to 19.5%, 47.7%, 32.6% and 0.2% respectively of Health* & PA GDPI for Q12020 and 20.7%, 49.1%, 28.5% and 1.7% respectively for Q12019
- Retail indemnity new business grew by 48.8% for Q12020



*includes Travel basis IRDAI circular dated May 20, 2019

Source: Company data

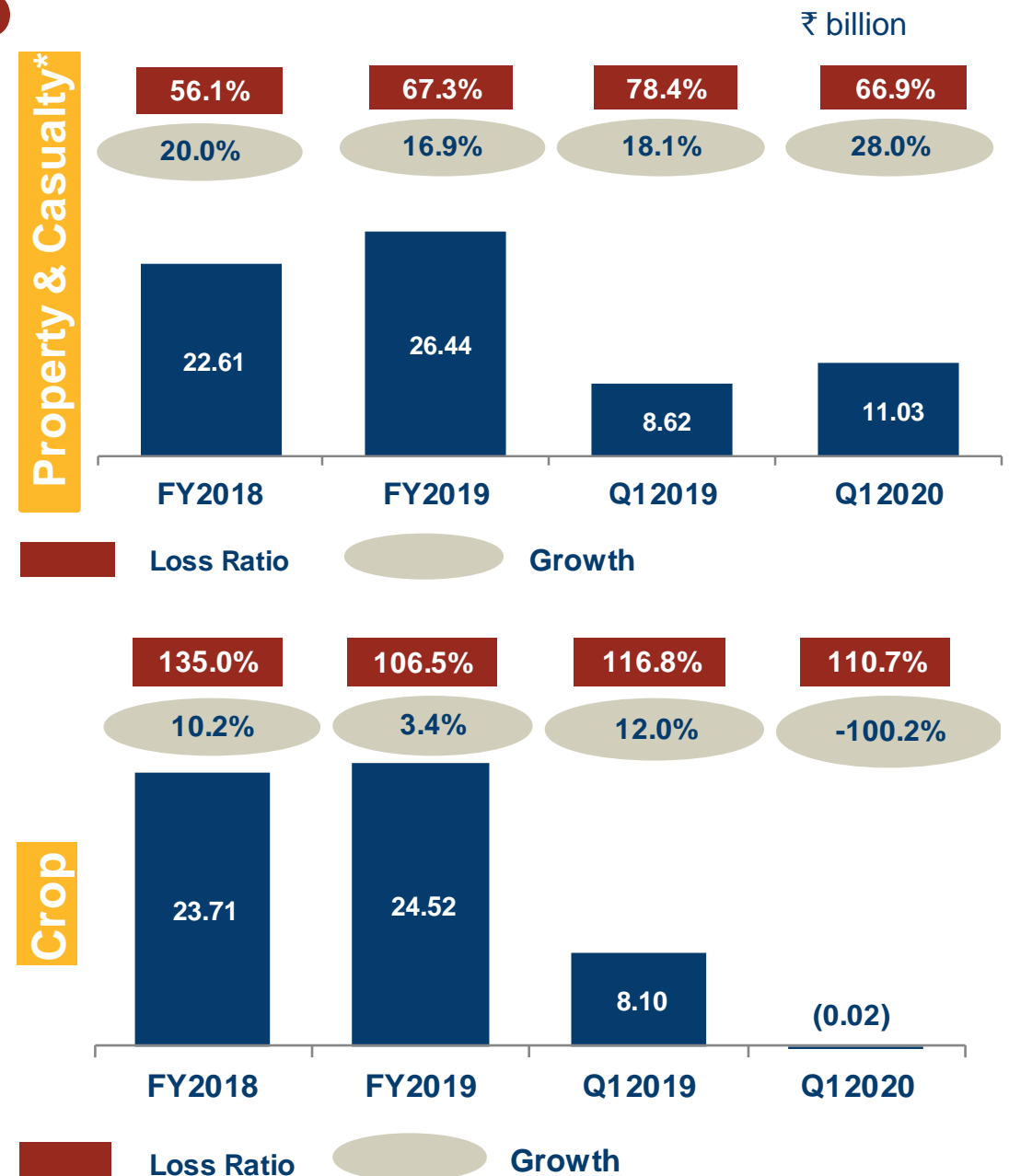
Comprehensive Product Portfolio

- Underwriting of small risks for portfolio diversification and pricing
- Focus on risk mitigation through value added services

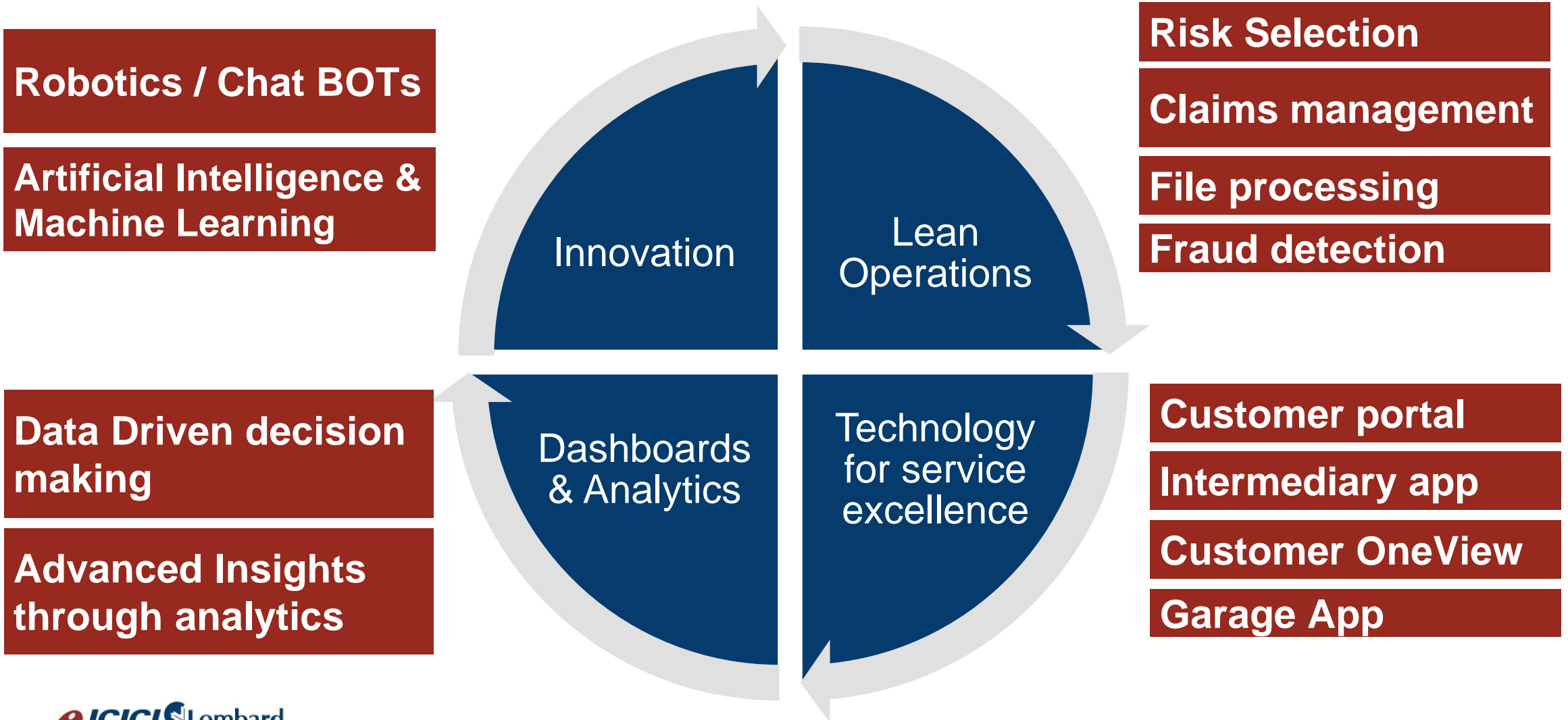
- Covered farmers in 4 states and 30 districts in Kharif season Q12019 and 2 states and 14 districts in Rabi Q1 2019
- No new tender won in the crop segment in Q12020



*excludes Travel basis IRDAI circular dated May 20, 2019
Source: Company data



Digital Drive: Enabling business transformation



Strategy: Market leadership + Profitable growth

Underwriting

- Predictive ultimate loss model to improve risk selection
- Diversified exposure across geographies and products
- Historically lower proportion of losses from catastrophic events than overall market share

Reinsurance

- Spread of risk across panel of quality re-insurers
 - Current panel of reinsurers* rated 'A-' or above**
- Conservative level of catastrophe (CAT) protection
 - Net impact of Fani cyclone estimated to be ₹ 0.16 billion

Investments

- Tighter internal exposure norms as against regulatory limits
- Invest high proportion of Debt portfolio (81.8%) in sovereign or AAA rated securities***

Reserving

- IBNR utilization improving trend indicates robustness of reserves
- Disclosing reserving triangles in Annual report since FY2016

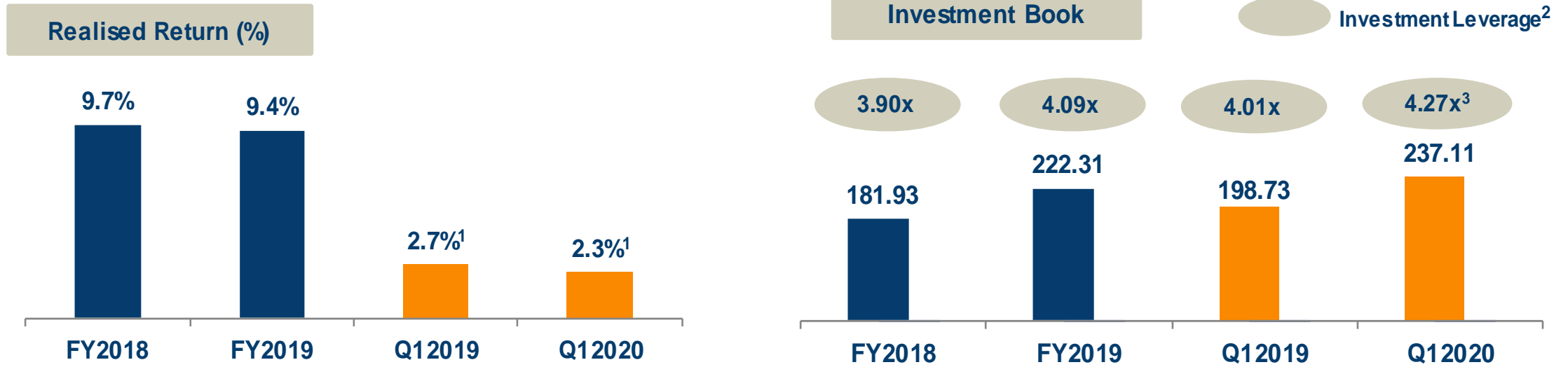
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Robust Investment Performance

₹ billion



- Investment portfolio mix⁴ for Q12020 : Corporate bonds 51.2%, G-Sec 30.7% and equity 12.0%
- Strong investment leverage
- Unrealised gain (net) at ₹ 4.10 billion as on June 30, 2019
 - Unrealised gain on equity⁵ portfolio at ₹ 2.30 billion
 - Unrealised gain on other than equity portfolio at ₹ 1.80 billion

¹Absolute Returns

²Total investment assets (net of borrowings) / net worth

³Calculated post dividend (Investment leverage pre-dividend: 4.12x)

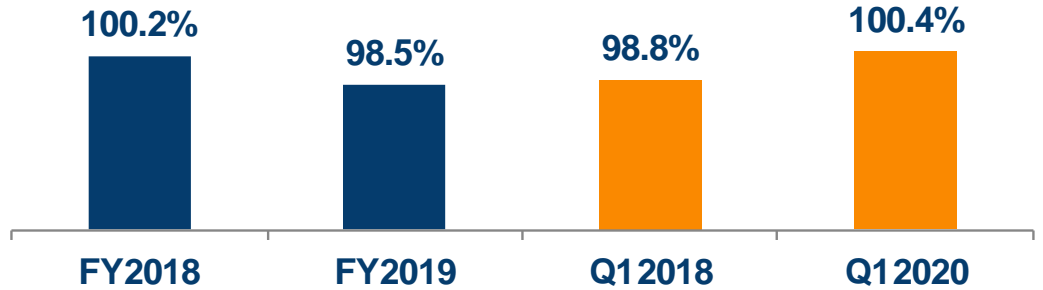
⁴Investment portfolio mix arrived at considering Equity & mutual funds at market value

⁵Equity includes mutual funds

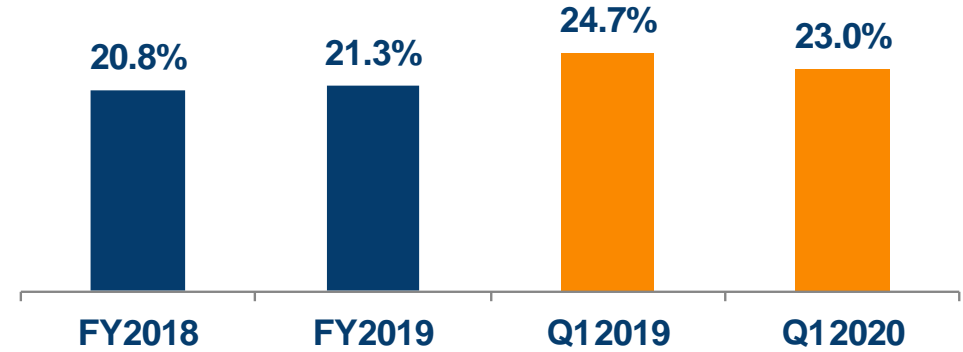
Source: Company data

Financial performance

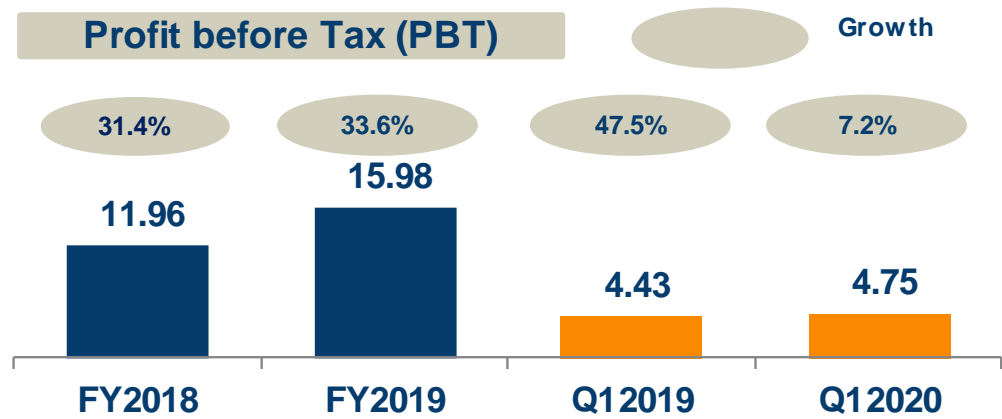
Combined ratio (%)



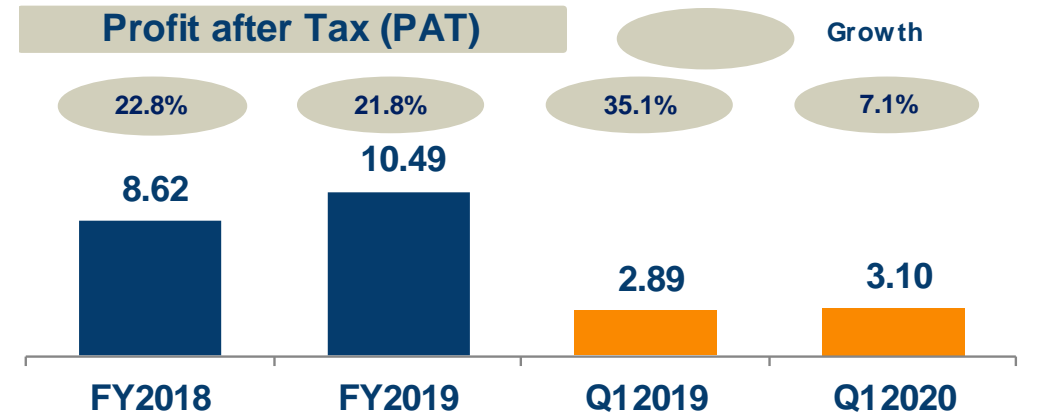
Return on average Equity (ROAE) (%)



Profit before Tax (PBT)



Profit after Tax (PAT)



- Solvency ratio at June 30, 2019 was 2.20x* against regulatory minimum solvency requirement of 1.50x
- Combined ratio was 99.7% in Q1 FY2020 excluding the impact of cyclone Fani.

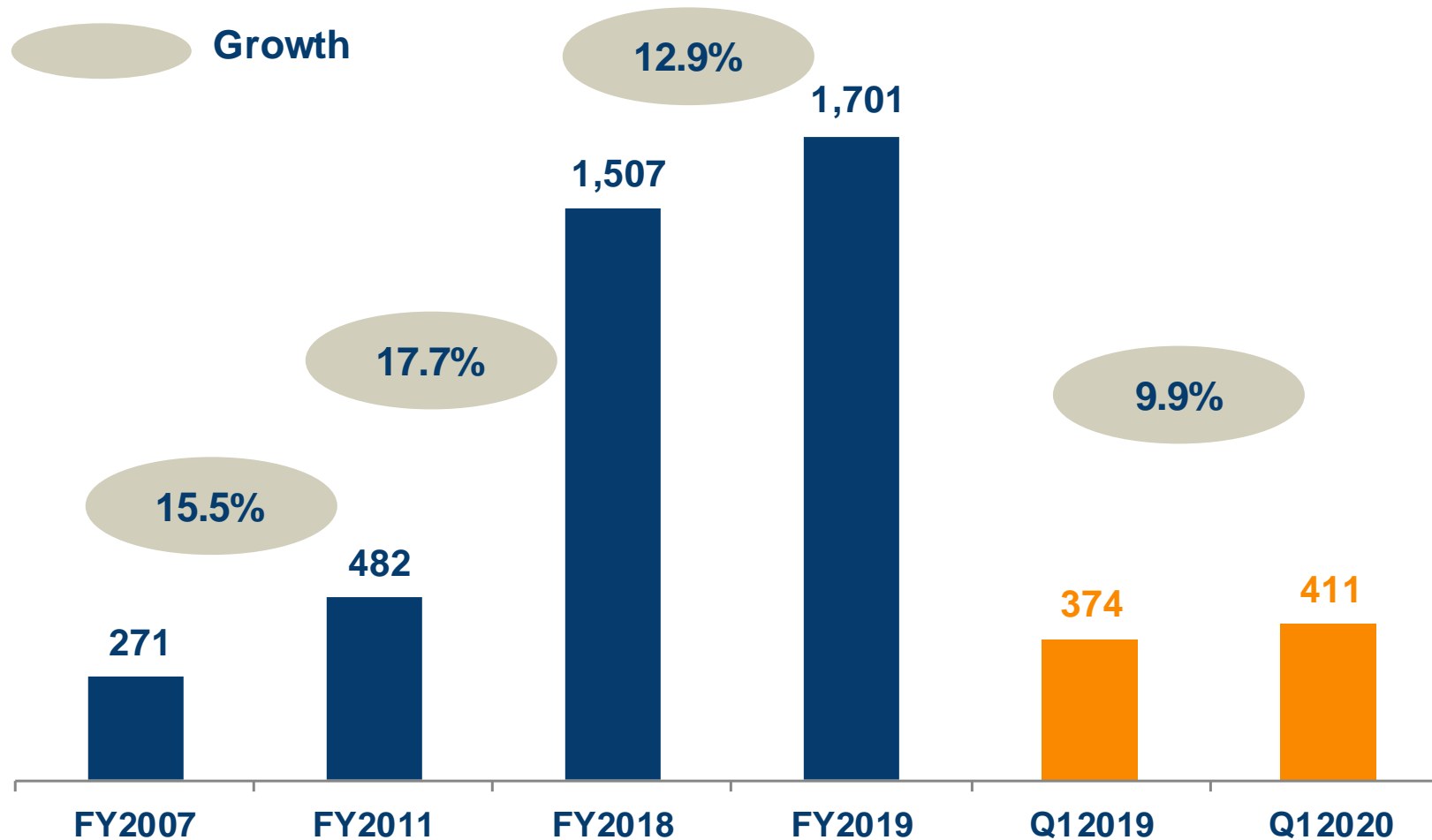
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- **Industry Overview**



Industry has witnessed steady growth

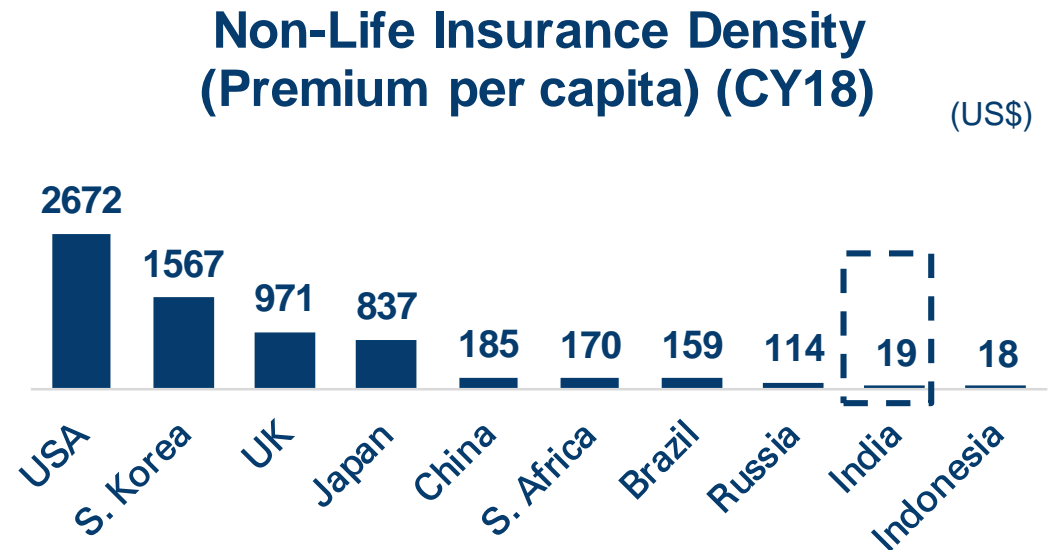
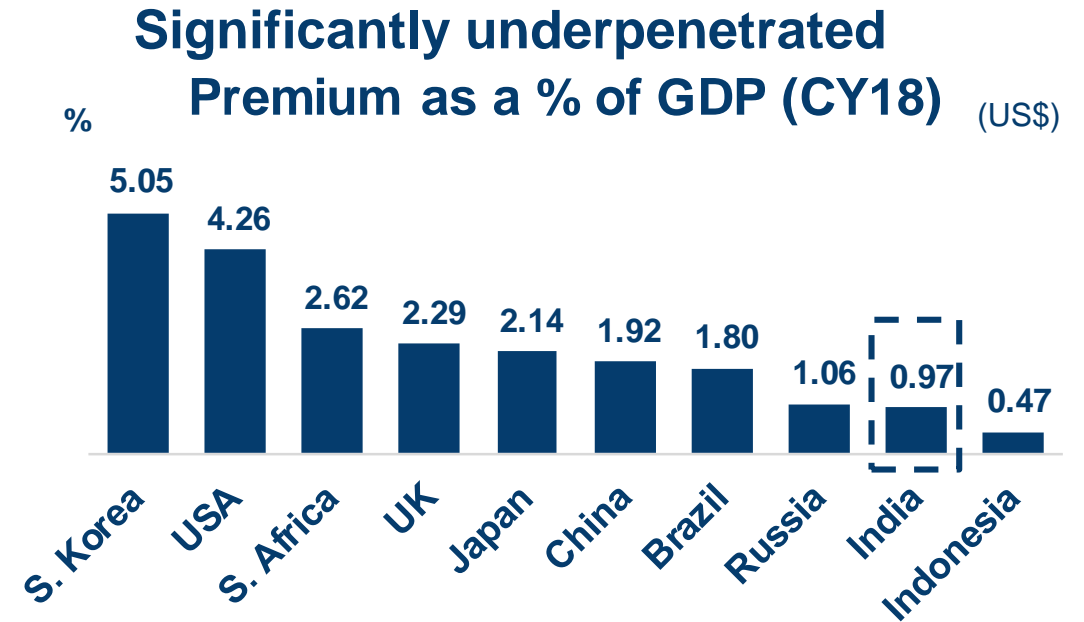
₹ billion



Industry has grown at CAGR of 17.0% in the last 18 years

India Non - life Insurance Market - Large Addressable Market

- 4th largest non-life insurance market in Asia and 15th largest globally
- Non-life Insurance penetration in India was around 1/3rd of Global Average in 2018
- Operates under a “cash before cover” model





Thank you

Annexure



Loss Ratio

Particulars	FY2018	FY2019	Q12019	Q12020
Motor OD	53.7%	59.2%	62.9%	68.2%
Motor TP	107.1%	90.8%	90.6%	90.9%
Health*	71.7%	80.7%	80.2%	76.2%
PA	23.9%	35.8%	56.5%	31.1%
Crop	135.0%	106.5%	116.8%	110.7%
Fire	43.1%	83.2%	115.2%	87.6%
Marine	54.2%	84.0%	81.1%	58.8%
Engineering	24.0%	37.1%	44.9%	58.0%
Other	50.9%	51.1%	71.4%	63.5%
Total	76.9%	75.3%	76.9%	75.5%

Reserving Triangle Disclosure – Total¹

Incurring Losses and Allocated Expenses (Ultimate Movement)

₹ billion

As at March 31, 2019	Prior	AY 10	AY 11	AY 12	AY 13	AY 14	AY 15	AY 16	AY 17	AY 18	AY 19
End of First Year	39.01	15.13	20.66	22.53	27.97	35.96	34.16	39.13	49.49	52.41	65.27
One year later	39.86	15.23	20.44	21.97	27.02	34.63	33.95	38.58	49.20	51.10	
Two years later	39.88	15.39	20.41	21.74	26.52	34.37	33.53	38.07	48.84		
Three years later	40.49	15.52	20.36	21.85	26.40	34.29	32.91	37.78			
Four years later	41.18	15.55	20.47	21.83	26.46	33.85	32.73				
Five years later	41.30	15.66	20.48	21.81	26.21	33.73					
Six years later	41.88	15.91	20.53	21.83	26.18						
Seven Years later	42.11	15.96	20.67	21.83							
Eight Years later	42.23	16.02	20.67								
Nine Years later	42.38	16.05									
Ten Years later	42.42										
Deficiency/ (Redundancy) (%)	8.8%	6.1%	0.1%	-3.1%	-6.4%	-6.2%	-4.2%	-3.5%	-1.3%	-2.5%	

Unpaid Losses and Loss Adjusted Expenses

As at March 31, 2019	Prior	AY 10	AY 11	AY 12	AY 13	AY 14	AY 15	AY 16	AY 17	AY 18	AY 19
End of First Year	7.74	5.31	7.18	7.98	12.01	17.32	17.10	20.44	26.84	32.58	37.37
One year later	3.85	1.83	2.67	3.33	6.11	9.70	11.58	14.06	16.86	18.03	
Two years later	2.67	1.34	2.00	2.46	4.72	7.92	9.61	11.46	13.04		
Three years later	2.40	1.15	1.58	2.12	3.84	6.73	7.80	9.69			
Four years later	2.44	0.96	1.39	1.76	3.39	5.58	6.77				
Five years later	2.06	0.90	1.13	1.47	2.77	4.82					
Six years later	2.22	0.83	1.00	1.28	2.42						
Seven Years later	2.08	0.76	0.97	1.08							
Eight Years later	1.89	0.69	0.84								
Nine Years later	1.74	0.63									
Ten Years later	1.53										

Reserving Triangle Disclosure – IMTPIP

₹ billion

Incurring Losses and Allocated Expenses (Ultimate Movement)

As at March 31, 2019	AY 08	AY 09	AY 10	AY 11	AY 12	AY 13
End of First Year						2.71
One year later					3.85	2.72
Two years later				4.49	3.85	2.73
Three years later			5.81	4.49	3.98	2.73
Four years later		6.16	5.81	4.63	4.12	2.74
Five years later	2.61	6.16	5.85	4.67	4.41	3.16
Six years later	2.61	6.46	5.96	4.99	5.12	3.17
Seven Years later	2.86	6.55	6.05	5.45	5.12	
Eight Years later	2.95	6.69	6.55	5.45		
Nine Years later	3.00	6.98	6.55			
Ten Years later	3.09	6.98				
Eleven Years later	3.09					
Deficiency/ (Redundancy) (%)	18.4%	13.2%	12.9%	21.3%	32.8%	16.7%

Unpaid Losses and Loss Adjusted Expenses

As at March 31, 2019	AY 08	AY 09	AY 10	AY 11	AY 12	AY 13
End of First Year						2.67
One year later					3.41	2.30
Two years later				3.14	2.57	1.87
Three years later			3.17	2.38	1.98	1.37
Four years later		2.67	2.51	1.84	1.51	0.98
Five years later	0.86	2.05	2.03	1.32	1.22	1.13
Six years later	0.63	1.89	1.56	1.19	1.63	0.91
Seven Years later	0.72	1.50	1.26	1.31	1.29	
Eight Years later	0.65	1.23	1.39	1.03		
Nine Years later	0.55	1.19	1.07			
Ten Years later	0.52	0.89				
Eleven Years later	0.43					

As of March 31, 2019 - IMTPIP: Indian Motor Third Party Insurance Pool AY: Accident Year Source – Company data