

Service Request No.: **Customer Requests Form** Date: Customer Detail (To be filled in by the customer. Fields marked with #are mandatory.) The Branch Manager, (Branch) #Account No.: #Customer's Name (as in Bank A/c) ATM/DEBIT Card No:. E-mail ID: #Mobile No.: Tel No.: (Please tick the appropriate boxes. Charges will apply for fields marked with \*. For further details please visit our website www.icici bank.com) **ATM/DEBIT CARDS INTERNET BANKING** \*De-hotlist (unblock ATM/Debit Card) \*To enable User ID ATM/Debit Card not received \*Request for Internet User ID and Password Card expired, new card not received \*Reissue both Login and Transaction Password Card swallowed by ICICI ATM on DOM M \*Request for Login Password Card swallowed by NON ICICI ATM on D D M M Y Y \*Reissue only Transaction Password ATM RESPCODE: Password not received Login Transaction Upgrade my Debit Card Unable to view linked accounts \*Reissue Card Reason: Lost Damaged Linked Account No.: ☐ \*Issue a new Debit Card \*Account Type: Bank Credit Card Demat Loan Name to be printed on the card: Preferred delivery for ATM/Debit Card: Site problem: User ID\_\_\_\_\_ Mailing address (please confirm if address is updated) Error message: \_\_\_\_\_ Branch Error page: \_\_\_\_\_ Error Date: DDMMYYYY CHEQUE Transaction not functioning in internet banking: Bill Payment Fund Transfer Miscellaneous\_ Payee details required: Amount (in ₹) Cheque No.\_\_\_\_\_ Drawn on.\_\_ User ID\_\_\_\_\_Transaction Date: DDMMYYYY Date of transaction: DDMMYYYY Credit Account No.: Returned cheque not received Cheque No.\_\_\_\_\_Amount: \_\_\_\_\_

Deposited at: \_\_\_\_\_Drawn on.\_\_ Amount Biller's name CHEQUE BOOK Date of deposit: D D M M Y Y Y Y New Cheque book request: FIXED DEPOSITS/RECURRING DEPOSITS No of Cheque Book/s requested Preferred delivery: FD No.: ☐ Branch ☐ Mailing address (please confirm if the address Link FD to is updated) operative A/c No: \*Non-personalised cheque book (5 Leaves) (If FDR was issued, please return it) Purpose of request FD Receipt/MOD not received (please submit ID proof) Incorrect tenure Required tenure Cheque book not received, request placed through: Interest rate mismatch Non receipt of interest Pay Order for interest for quarter/ ☐ Requisition slip ☐ Phone banking ☐ Internet banking ATM/ATM dropbox on D M M Y Y Y Y Interest not credited for the Quarter/Month of (Branch name) ☐ Branch at Senior citizen interest not received **STATEMENT TDS** Statement required: From Statement required: F TDS Certificate request for the FY Purpose of request Interest Certificate request for the FY y (Charges applicable as per period of statement) TDS Certificate not received for FY Passbook request Cust. ID \_\_\_ \*Request for Duplicate Passbook 15G/15H Form submitted at \_ Branch Statement not received for the period: on D D M M Y Y Y D but tax deducted From D D M M Y Y Y Y TO D D M M Y Y Y Y #Signature of the customer (as per Bank records): ACKNOWLEDGMENT SLIP (TO BE FILLED IN BY THE BANK STAFF) \_\_\_\_\_ A/c No: Date: D D M M Y Y Y Y Received from Nature of request : \_\_\_\_\_\_Service request No\_ ICICI BANK (Branch Name and Stamp) :\_\_\_\_\_ Signature Of Bank Official

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	DEBIT/CREDIT ADVICE REQUEST		STANDING INSTRUCTION
			*Amount (in Rs.) Frequency
	Date of transaction:	ľ	From DDMMYYYY To DDMMYYYYY
	Amount :		Debit A/C No.
	SENIOR CITIZEN ACCOUNT UPGRADE		Name
	Senior Citizen		Credit A/C No.
	Date of birth:		Name
	PAN:		
	(Attach date of birth proof)		Standing instruction not executed.  Instruction date
	FUNDS NOT CREDITED TO THE ACCOUNT		TRANSACTION DISPUTE
	Amount credited:		
	Amount deposited:		Erroneous Credit/Debit in A/c: Cheque No
	Cash deposited at Branch on D D M M Y Y Y Y		Date of transaction:
	but not credited to A/C		AmountDrawn on
$  \sqcup $	Salary not credited :	$ _{\Box}$	Charges debited to account: Amount
	Company Name:	ľ	Date of transaction:
			ATM Cash not dispensed from ATM
╎╵	Cash/Cheque Deposited: ATM Dropbox  ATM NoTransaction No	ľ	☐ Insufficient cash dispensed from ATM
	Cheque No Date D D M M Y Y Y Y		Date of transaction:
	Amount: Drawn on:		ATM No.:Transaction No.:
	Account opened, funds not credited		ATM RESPCODE:Amount:
	Cheque No Date D M M Y Y Y Y		Amount disputed: (Attach copy of transaction slip)
1	Cheque No Date b b M M Y Y Y Y		
			CHANGES/ADDITIONS/DELETIONS
	SB Interest not credited for the month of		CHANGES/ADDITIONS/DELETIONS  Address change not done: Application given on:
	SB Interest not credited for the month of		Address change not done: Application given on:
	SB Interest not credited for the month of  LINKING OF CREDIT CARD  I wish to link my credit card to Savings Bank A/C Credit		Address change not done: Application given on:  Branch
	SB Interest not credited for the month of		Address change not done: Application given on:  DDMMYYYY at Branch  Nomination D Not registered Not deleted D
	SB Interest not credited for the month of  LINKING OF CREDIT CARD  I wish to link my credit card to Savings Bank A/C Credit Card No.  ACCOUNT NOT OPENED		Address change not done: Application given on:  Branch
	SB Interest not credited for the month of  LINKING OF CREDIT CARD  I wish to link my credit card to Savings Bank A/C Credit Card No.  ACCOUNT NOT OPENED  Form submitted on		Address change not done: Application given on:  Branch  Nomination Not registered Not deleted  Instruction date  Branch
	SB Interest not credited for the month of  LINKING OF CREDIT CARD  I wish to link my credit card to Savings Bank A/C Credit Card No.  ACCOUNT NOT OPENED		Address change not done: Application given on:  Branch  Nomination Not registered Not deleted Instruction date  Branch  Mode of operation incorrectly updated:  Self Either or Survivor Jointly  Other, please specify
	SB Interest not credited for the month of  LINKING OF CREDIT CARD  I wish to link my credit card to Savings Bank A/C Credit Card No.  ACCOUNT NOT OPENED  Form submitted on		Address change not done: Application given on:  Branch  Nomination  Not registered  Instruction date  Branch  Mode of operation incorrectly updated:  Self  Either or Survivor  Jointly  Other, please specify  Joint applicant's name not included
	SB Interest not credited for the month of  LINKING OF CREDIT CARD  I wish to link my credit card to Savings Bank A/C Credit Card No.  ACCOUNT NOT OPENED  Form submitted on Dammyyyyy  Branch/Sales TeamDate: Date: Date Marryyyyy		Address change not done: Application given on:  Branch  Nomination  Not registered  Instruction date  Dommyyyyyat  Branch  Mode of operation incorrectly updated:  Self  Either or Survivor  Jointly  Other, please specify  Joint applicant's name not included  Joint applicant's name
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**OiCICI** Bank

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Internet Banking Password Regeneration, Cheque Book, Stop Payment, Address Change, Balance / Last 10 Transactions, Debit Card PIN Re- generation and many more with 24-hour Customer Care.

Ahmedabad: 07933667777 / 07944455000 Bangalore: 08033667777 / 08044455000 Bhopal: 07553366777 Bhubaneswar: 06743366777 Chandigarh: 01723366777 / 01724445500 Chennai: 0443366777 / 0444445500 Dehradun: 01353366777 Delhi: 0113366777 / 01144455000 Ernakulam: 04843366777 Gurgaon: 01243366777 / 01244445500 Hyderabad: 0403366777 / 04044455000 Jaipur: 01413366777 / 01414445500 Kolkata: 0333366777 / 03344455000 Lucknow: 05223366777 / 05224445500 Mumbai: 0223366777 / 02244455000 Panaji: 08323366777 Patna: 06123366777 Raipur: 07713366777 Ranchi: 06513344339 Shimla: 01773366777 Assam: 9864667777 Himachal Pradesh: 9817667777 Orissa: 9692667777 Chattisgarh/Madhya Pradesh: 9098667777 Maharashtra/Goa: 9021667777 Kerala: 9020667777 Jammu & Kashmir: 9018667777 Haryana: 9017667777 Bihar/Jharkhand: 8102667777 West Bengal: 8101667777 Karnataka: 8088667777 Uttar Pradesh/Uttarakhand: 8081667777 Gujarat: 8000667777 Rajasthan: 7877667777 Punjab: 7307667777 Andhra Pradesh/Telangana: 7306667777 Tamil Nadu: 7305667777