

Line Functioning Heads (Retail Business Heads):

Head North Zone:

Mr. Atul Arora (NCR)

Telephone No.: 011-33551230 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: headservicequality@icicibank.com (You will receive an acknowledgment within 4 business days of our Business Head receiving your e-mail)

Mr. Vishal Batra (Rest of North)

Telephone No.: 011-33551230 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: headservicequality@icicibank.com (You will receive an acknowledgment within 4 business days of our Business Head receiving your e-mail)

Head South Zone:

Mr. Viral Rupani

Telephone No.: 080-33551230 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: headservicequality@icicibank.com (You will receive an acknowledgment within 4 business days of our Business Head receiving your e-mail)

Head East Zone and Andhra Pradesh and Telangana:

Mr. Sidharatha Mishra

Telephone No.: 040-33551230 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: headservicequality@icicibank.com (You will receive an acknowledgment within 4 business days of our Business Head receiving your e-mail)

Head West Zone:

Mr. Bharat Sharma (Greater Mumbai)

Telephone No.: 022-33551230 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: headservicequality@icicibank.com (You will receive an acknowledgment within 4 business days of our Business Head receiving your e-mail)

Mr. Raghav Singhal (Rest of West)

Telephone No.: 022-33551230 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

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