

## **Business Heads:**

### **Head Liabilities:**

Mr. P. Mishra

Telephone No.: 022-39337931 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: [headservicequality@icicibank.com](mailto:headservicequality@icicibank.com) (You will receive a response within 4 business days of our Business Head receiving your email)

### **Head Credit Cards & Personal Loans:**

Mr. S. Roy

Telephone No.: 022-39337932 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: [headservicequality@icicibank.com](mailto:headservicequality@icicibank.com) (You will receive a response within 4 business days of our Business Head receiving your e-mail)

### **Head NRI & Remittances:**

Mr. Sriram H

Telephone No.: 022-39337933 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: [headservicequality@icicibank.com](mailto:headservicequality@icicibank.com) (You will receive a response within 4 business days of our Business Head receiving your email)

### **Head Wealth Banking:**

Mr. G. Sehgal

Telephone No.: 022- 39337941 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: [headwealthmanagement@icicibank.com](mailto:headwealthmanagement@icicibank.com) (You will receive a response within 4 business days of our Business Head receiving your email)

### **Head Retail Loans (Home & Vehicle):**

Mr. R. Narayanan

Telephone No.: 022-39337934 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: [headservicequality@icicibank.com](mailto:headservicequality@icicibank.com) (You will receive a response within 4 business days of our Business Head receiving your e-mail)

### **Head Agri Banking:**

Mr. A. Saha

Telephone No.: 022-39337935 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: [headservicequality@icicibank.com](mailto:headservicequality@icicibank.com) (You will receive a response within 4 business days of our Business Head receiving your e-mail)

**Head Demat Services:**

Ms. Shaivi Khanna

Telephone No.: 022-39337936 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: [headdemat services@icicibank.com](mailto:headdemat services@icicibank.com) (You will receive a response within 4 business days of our Business Head receiving your e-mail)

**You may write to Business Heads at:**

ICICI Bank Ltd  
Complaints Department,  
7th floor ICICI Bank Towers,  
Financial District, Gachibowli  
Hyderabad-500032

You will receive a response within a period of 4 business days of our Business Heads receiving your correspondence.

**The contact details of our Managing Director & CEO are as follows:**

Mr. S. Bakhshi

Managing Director and CEO

Telephone No.: 022-26531397 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: [managingdirector@icicibank.com](mailto:managingdirector@icicibank.com) (You will receive a response within 2 business days of our Managing Director receiving your e-mail)

**Address:**

Office of the Managing Director (C/o Nodal Officer)

ICICI Bank Ltd

ICICI Bank Towers

South Tower, West Wing, 2nd Floor

Bandra Kurla Complex

Mumbai: 400 051

You will receive a response within a period of 4 business days of our Managing Director receiving your correspondence.