

Business Heads:**Head Liabilities:**

Mr. P. Mishra

Senior General Manager - Head Liabilities

Telephone No.: 022-39337931 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: headbranchbanking@icicibank.com (You will receive a response within 4 business days of our Business Head receiving your email)

Head Credit Cards & Personal Loans:

Mr. S. Roy

General Manager - Head Credit Cards & Personal Loans

Telephone No.: 022-39337932 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address:

headcreditcards@icicibank.com/headpersonalloans@icicibank.com/headprepaidcards@icicibank.com

(You will receive a response within 4 business days of our Business Head receiving your e-mail)

Head NRI & Remittances:

Mr. S. Das

Deputy General Manager - Head NRI & Remittances

Telephone No.: 022-39337933 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: headnribanking@icicibank.com (You will receive a response within 4 business days of our Business Head receiving your email)

Head Retail Loans (Home & Vehicle):

Mr. R. Narayanan

Senior General Manager – Home & Vehicle Loans

Telephone No.: 022-39337934 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: headhomeloans@icicibank.com/headconsumerloans@icicibank.com

(You will receive a response within 4 business days of our Business Head receiving your e-mail)

Head Agri Banking:

Mr. A. Saha

Senior General Manager - Head Agri Banking

Telephone No.: 022-39337935 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: headagribanking@icicibank.com (You will receive a response within 4 business days of our Business Head receiving your e-mail)

Head Demat Services:

Mr. N. Pillai

Deputy General Manager

Telephone No.: 022-39337936 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: headdematservices@icicibank.com (You will receive a response within 4 business days of our Business Head receiving your e-mail)

You may write to Business Heads at:

ICICI Bank Ltd

Complaints Department, 7th floor

ICICI Bank Towers,

Financial District, Gachibowli

Hyderabad-500032

You will receive a response within a period of 4 business days of our Business Heads receiving your correspondence.

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The contact details of our Managing Director & CEO are as follows:

Mr. S. Bakhshi

Managing Director and CEO

Telephone No.: 022-26531397 (Monday to Friday, 10:00 a.m. to 5:00 p.m. excluding Bank holidays)

E-mail address: managingdirector@icicibank.com

(You will receive a response within 2 business days of our Managing Director receiving your e-mail)

Address:

Office of the Managing Director (C/o Nodal Officer)

ICICI Bank Ltd

ICICI Bank Towers

South Tower, West Wing, 2nd Floor

Bandra Kurla Complex

Mumbai: 400 051

You will receive a response within a period of 4 business days of our Managing Director receiving your correspondence.