

Data of complaints against Debenture Trustees (DTs).

Data for the month ending December 31, 2021 (All such issuances pertain to currently unlisted debt securities)								
SR. No.	Received from	Carried forward from previous month	Received during the month	Total Pending #	Resolved*	Pending at the end of the month**		Average Resolution time ^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	1017	0	1017	0	1	1016	N.A##
2	SEBI (SCORES)	0	0	0	0	0	0	N.A##
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	N.A##
4	Other Sources (If any)	0	0	0	0	0	0	N.A##
5	Grand Total	1017	0	1017	0	1	1016	N.A##
*Should include complaints of previous months resolved in the current month, if any.								
**Should include total complaints pending as on the last day of the month, if any								
^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.								
## Complaints will be resolved after sale of the assets. Suit has been filed against the companies, not yet decreed.								

Month – wise complaints data on half yearly basis:					
Data for the month ending December 31, 2021 (All such issuances pertain to currently unlisted debt securities)					
Sr.No.	Month	Carried forward from previous Month	Received	Resolved	Pending
1	July, 2021	1011	2	0	1013
2	August, 2021	1013	2	0	1015
3	September, 2021	1015	1	0	1016
4	October, 2021	1016	1	0	1017
5	November, 2021	1017	0	0	1017
6	December, 2021	1017	0	0	1017

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)(All such issuances pertain to currently unlisted debt securities)					
Sr.No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2017-18	1011	0	2	1009
2	2018-19	1009	1	0	1010
3	2019-20	1010	0	0	1010
4	2020-21	1010	4	3	1011
5	2021-22 (Upto December 31, 2021)				

Note - The Bank has not accepted any new debenture trustee assignments since August 2000. At present, Bank is handling only old issuances i.e. prior to year 2000, wherein the Bank was earlier appointed as Debenture Trustee (all such issuances currently are unlisted Debt Securities.).