

**Press Release  
For Immediate Release****November 9, 2016****Ms. Chanda Kochhar, MD & CEO, ICICI Bank announces 10 customer friendly measures for the new currency regime**

1. ICICI Bank's branch timings will be extended by two hours on November 10 and 11, 2016.
2. Branches in prominent locations shall be open from 08:00 AM to 08:00 PM on November 10 and 11, 2016.
3. All our branches will be open on Saturday, November 12, 2016 and Sunday, November 13, 2016 as well.
4. The bank will equip its branches with additional cash counters to manage heightened footfall of customers.
5. We are providing our branches with the new notes of Rs. 2000/- and the existing notes of Rs. 100/- denomination and of lower value. These will be available at our main branches from November 10, 2016.
6. All charges pertaining to cash deposit and withdrawal at our Savings Accounts across all branches will be waived w.e.f. November 10, 2016 till November 30, 2016.
7. Charges related to transactions at ICICI Bank ATMs by ICICI Bank customers will be waived till December 31, 2016.
8. We have doubled the daily usage limit of debit cards for use at Point-of-sale (POS) as well as online transactions.
9. We have offered our credit worthy customers an additional credit limit of 20% on credit cards.
10. We are communicating to our customers and informing them of the new guidelines as well as the steps being taken by the bank in this regard. We are also emphasizing to customers on the benefits of cashless transactions through debit and credit cards, as well as our electronic channels of internet & mobile banking and Pockets, our digital wallet.

**About ICICI Bank Ltd:** ICICI Bank Ltd (NYSE:IBN) is India's largest private sector bank with consolidated total assets of US \$ 139.14 billion at June 30, 2016. ICICI Bank's subsidiaries include India's leading private sector insurance companies, securities brokerage firms, mutual funds and private equity firms. Its presence currently spans 17 countries, including India.

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