

Terms and Conditions for ICICI Bank Salute Doctors Banking Solutions Alliance Offers

These terms and conditions ("Terms") govern the availing of the Offer/s (defined below)

I. Definitions

- "Alliance Partner" shall include all the entities with whom ICICI Bank Limited ("**ICICI Bank**") has valid and subsisting alliance agreements for the purposes of providing the Offer/s (defined below) mentioned herein.
- "Customer/s" shall mean a person who holds a Salute Doctors savings account with ICICI Bank which is/are active in ICICI Bank internet banking services.
- "Salute Doctors" is a specific savings account offered to doctors or select medical professionals by ICICI Bank.
- "Offer/s" refers to discounts/benefits given by the Alliance Partners pursuant to the offers terms and conditions, as further described in these Terms.
- "Offer Period" refers to the period till which the offers are valid till as mentioned in the individual offer sections
- "Online Purchase" refers to making payment to purchase products/services available on Websites.
- "Void Transactions" shall mean wherein the transaction/attempted transaction is either unsuccessful or has taken place but has been rejected/ cancelled/ been unsuccessful at any third party website.
- "Primary Terms and Conditions" shall mean the terms and conditions applicable to the ICICI Bank's products and services, as available at www.icicibank.com, including that applicable on savings account and internet banking.
- "Website" means the websites and online platforms of the Alliance Partners as specified in the specific Offers.
- "Winner/s" shall mean the Customer/s meeting the eligibility criteria of the Offer, mentioned for each individual offer.
- "Secure Inbox" shall mean the inbox present in the logged in section of ICICI Bank's retail internet banking portal.

All capitalized terms used but not defined herein shall have the respective meanings prescribed to them in the Primary Terms and Conditions. These terms ("Terms") shall be in addition to and not in derogation of the Primary Terms and Conditions. To the extent of any inconsistency between these Terms and Primary Terms and Conditions, these Terms shall prevail.

1. Terms and conditions for Offer by Tata CLiQ:

Definitions for the Offer -

- “Alliance Partner” for this Offer shall mean **Tata Unistore Limited**
- “Website” for the Offer shall refer to tatacliq.com, luxury.tatacliq.com) and “mobile app” refers to the mobile application of the Alliance Partner.
- Offer period for this offer shall be: **31st March, 2021 to 30th June, 2021**

Customer Eligibility

Customer needs to have a ICICI Bank Titanium debit card

Offer Details

- During the Offer Period, a Customer will get 10% instant discount on minimum purchase of Rs. 10,000 at alliance partner website or mobile app using ICICI Bank Titanium Debit Card
- Customer will get a maximum discount of Rs. 5,000 per card per month.
- The offer discount is applicable only on the first valid & successful transaction per card per month.
- Offer is on first come first serve basis. Offer is valid for first the few limited customers per month (determined as per the discretion of the alliance partner).

How to redeem?

- Customer logs-in/signs-up on Website or Mobile app.
- Customer add eligible products to cart. Eligibility of the products will be determined by the Alliance Partner, Customer should read the product page.
- For Customer to avail of the discounted price, and complete the payment using the ICICI Bank Titanium debit card

2. Terms and conditions for Offer by Times Prime

Definitions for the Offer -

- “Alliance Partner” for this Offer shall mean **Times Internet Limited**
- “Website” for the Offer shall refer to www.timesprime.com, and “mobile app” refers to the mobile application of the Alliance Partner

- Offer period for this offer shall be: **31st March, 2021 to 31st Dec, 2021**

Times Prime Offer Details

- During the Offer Period, a Customer can get a Times Prime membership for 12 months, which provides access to premium subscriptions, exclusive offers across multiple online and offline merchants, for just Re. 1.

Customer Eligibility

Customer needs to have a ICICI Bank Titanium debit card

How to redeem?

- Customer visits the Website or downloads the mobile app.
- At the signup page, the customer fills in their necessary information
- Customer proceeds to the payment page and uses their ICICI Bank Titanium Debit Card. Then price will drop to Re. 1/-.
- Customer proceeds to make the payment of Re. 1/- and activates Customer's Times Prime Membership.

3. Terms and conditions for Offer by Magzter

Definitions for the Offer -

- "**Alliance Partner**" for this Offer shall mean **Magzter Inc.**
- Gold Subscription is a specific subscription offering by the Alliance Partner that allows <all you can read access to 5000+ magazines, newspapers ,journals etc>.
- Offer period for this offer shall be: **31st March, 2021 to 30th September, 2021**

Offer Details

- During the Offer Period, a Customer can avail 1year Gold Subscription for ₹1,999 & 3 months Gold Subscription for ₹99 with this offer

How to redeem?

- Customer visit the link: <https://www.magzter.com/coupon/gold>
- Customers enter the Coupon Code ICICIMG1YF50 and click on 'Redeem'
- Complete the payment details and get gold subscription as per the agreed tenure

4. Terms and conditions for Medikabazaar

Definitions for the Offer -

- “Alliance Partner” for this Offer shall mean **Boston Ivy Healthcare Solutions Pvt Ltd.**
- “Website” for the Offer shall refer to <http://www.medikabazaar.com>, and “mobile app” refers to the mobile application of the Alliance Partner
- Offer period for this Offer shall be: **31st March, 2021 to 30th June 2021**

Offer Details

- During the Offer Period, a Customer gets 10% instant discount up to INR 5,000/- on minimum purchase of INR 2,500/-

How to redeem?

- Customer logs on to the Website
- Customer selects products of choice
- Customer makes payment through ICICI Bank Net Banking / ICICI Bank Credit Card or ICICI Bank Debit Card.
- Customer uses coupon code “ICICI10” to avail the discount

5. Terms and conditions for Offer by SuperSeva

Definitions for the Offer -

- “Alliance Partner” for this Offer shall mean **SuperSeva Services Private Limited**
- “Website” for the Offer shall refer to www.superseva.com, and “mobile app” refers to the mobile application of the Alliance Partner
- Offer period for this offer shall be: **31st March, 2021 to 30th June, 2022**

SuperSeva Offer Details

- The customer gets an exclusive discount of 33% on the service charges of various concierge services offered by SuperSeva Services. Few of the services offered are as given below:
 - Staffing
 - Facility Management
 - Material Procurement
 - Travel related services

- Taxation
- Space Solutions
- Security Solutions

How to redeem?

- To avail the concierge services, customer uses any of the below three options
 - Customer calls the call center number 9590402402 with their ICICI Bank registered mobile number
 - Customer sends an email to icicisupport@superseva.com with their registered email id
 - Customer opens the alliance partner mobile app and places their request through the app
- Customer downloads the alliance partner app
- Customer registers the app with their mobile number that is registered with ICICI Bank
- Once customer requirement has been understood by the alliance partner and details have been provided, customer makes payment as per the charges applicable

6. Terms and conditions for Offer by Boost 360

Definitions for the Offer -

- “Alliance Partner” for this Offer shall mean **NowFloats Technologies Pvt. Ltd.**
- “Website” for the Offer shall refer to www.getboost360.com/icici, and “mobile app” refers to the mobile application of the Alliance Partner
- Offer period for this offer shall be: **31st March, 2021 to 31st March, 2022**

Boost 360 Offer Details

- During the Offer Period, a Customer gets to avail digital concierge services from Alliance Partner
- Digital concierge packages will be available to all ICICI Bank Salute Doctors account holders at 30% discount.

How to redeem?

- Kindly visit the website to avail the concierge services.
- Click any of the 3 options available:
 - Case 1. Calling helpline number- +91 7303415715

- Case 2. Filling the enquiry form on website
- Case 3. Share email at icicihelpdesk@nowfloats.com

Case 1. Calling Helpline Number (+91 7303415715)

Customer calls the helpline line number mentioned on webpage where alliance partner agents will answer the call. Agents of alliance partner to explain ICICI Bank offer & the identity/ ecommerce/ digital packs briefly. Based on feedback, a lead is created in the ERP/CRP and an alliance partner salesperson will assigned for further follow up.

- The salesperson of the alliance partner will assist the customer through sales cycle and share details of packages created for ICICI Bank Salute Doctors account (identity, ecommerce, digital).
- Salesperson of the alliance partner helps the customer to setup a demo through alliance partner app.
- Payment will be made through the Alliance Partner mobile app.
- Once payment is done, Customer subscription will be activated.

Case 2. Filling the Enquiry Form

Customer opts to fill an enquiry form available on www.getboost360.com/icici where the customer would need to enter name, phone number and email id etc.

- An Alliance Partner sales person will call the customer
- Salesperson of the Alliance Partner will assist the customer through sales cycle and share details of packages created for Customers.
- Salesperson of the Alliance Partner helps the Customer to setup a demo through Alliance Partner mobile app.
- Payment will be made through the Alliance Partner mobile app.
- Once payment is done, Customer subscription is activated.

Case 3. Share Email at icicihelpdesk@nowfloats.com

Customer opts to write an email available on webpage where customer would need to enter his/her query etc.

- Alliance Partner sales person will call the customer
- Salesperson of the alliance partner will assist the customer through sales cycle and share details of packages created for ICICI Bank Salute Doctors Account (identity, ecommerce, digital).
- Salesperson of the alliance partner helps the customer to setup a demo through alliance partner app.
- Payment will be made through the alliance partner app.
- Once payment is done, customer subscription is activated.
- Here-on, alliance partner support team will complete the on-boarding & training process

7. Terms and conditions for Offer by Taj Epicure:

Definitions for the Offer -

- “Alliance Partner” for this Offer shall mean Indian Hotels Company Limited
- “Website” for the Offer shall refer to www.tajhotels.com/epicureprogram
- Offer Period for this offer shall be: **12 months from the date of receipt of email by the Customer or expiry of to ICICI Bank’s agreement with the Alliance Partner whichever is earlier.**

Taj Epicure Offer Details

- During the Offer period, a Customer can avail below:

SPECIAL OFFERS	UNIQUE VOUCHERS
25% Discount at in-house restaurants at hotels of Taj, Vivanta and Selections.	Complimentary stays with breakfast
20% Discount on Qmin Food Deliveries	Complimentary treatment at Jiva Spas
20% Discount on treatments at Jiva Spas	Complimentary dining experience for 2 persons
20% Discount on salon services	Exclusive discount on stay at Taj Palaces and Safaris

Other benefits as may be determined by the agreement between ICICI Bank and the Alliance Partner.

Customer Eligibility

- The Customer has to be a Salute Doctors wealth savings account holder
- Customer has to spend Rs. 100 through the Salute Doctors wealth savings account debit card or iMobile Pay/internet banking at merchant outlets or through e-commerce purchases, within the first 90 days from the opening of the.

How to redeem?

- Customer shall find the microsite link (“**Microsite**”) in the email sent to their registered email id listing the benefits of Alliance Partner’s membership along with registration form.

- Customer shall get on its registered email id their unique voucher code and unique voucher pin (v the code and pin will be valid for 1 year and can be used only once.) from the end of the month the Customer makes a ₹100 transaction
- Customer has to register on the Microsite using their unique voucher code and voucher pin and provide the details as required by the Alliance Partner for attaining membership.
- Alliance Partner's team will further dispatch the membership cards as per the details received from the Customer.
- Customer understands that the features of the membership available vide this Offer may be different from the retail membership of the Alliance Partner.

8. Terms and conditions for Offer by Lifestyle Concierge Services:

Definitions for the Offer -

- "Alliance Partner" for this Offer shall mean **Aspire Value Services Pvt. Ltd.**
- "Website" for the Offer shall refer to www.aspirelifestyles.com/services/concierge/
- Offer period for this offer shall be: **1 year from the date of registration with Alliance Partner by the Customer.**

Lifestyle Concierge Services Offer Details

- During the Offer Period, a Customer can get concierge and lifestyle services (e.g. travel, dining, shopping, special events etc.)

Customer Eligibility:

- The Customer has to be a Salute Doctors wealth or titanium savings account holder.

How to redeem?

- Customer will be required to call the relevant number/email id sent to the Customer on their registered email id to avail the benefit of the Offer.
- Alliance Partner's helpdesk will assist the Customer and facilitate the Customer to avail the service and related benefits.

General Terms and Conditions prescribed by ICICI Bank for all Offers.

- The Offer is valid only for all Customer(s) and who have received communication about the Offer from ICICI Bank, either before or during the Offer Period.
- Participation in the Offer by the Customer(s) is on a voluntary basis.
- This Offer cannot be clubbed with any other Offer that may be made available to the Customer(s).
- The Offer is non-transferable, non-binding and non - encashable.
- The Offer is not valid for Void Transactions.
- ICICI Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discounts / benefits or of any products and/or services under the Offer provided by the Alliance Partner.
- Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Customer(s) due to provision of the Offer, shall be to the sole account of the Customer(s). Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the Customer(s).
- All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to Alliance Partner without any reference to ICICI Bank.
- The existence of a dispute, if any, regarding the Offer shall not constitute a claim against ICICI Bank and shall be addressed directly by the Alliance Partner.
- The Offer is not available wherever prohibited and / or on products / services for which such Offers cannot be made available for any reason whatsoever.
- If the Customer(s) cease(s) to be a Customer(s) at any time during the currency of the Offer Period, all the benefits under the Offer shall lapse and shall not be available to such Customer(s).
- All disputes are subject to the exclusive jurisdiction of the competent courts/tribunals of Mumbai. However, ICICI Bank reserves the right to approach any other court or tribunal of competent jurisdiction.
- ICICI Bank reserves the right to disqualify the concerned Alliance Partner or Customers from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the Offer or otherwise by the use of the internet banking facility.
- ICICI Bank shall not be held liable for any delay or loss that may be caused in delivery of any products and services.
- ICICI Bank has the right to withdraw or modify the term and conditions of the Offer without any prior notice.