

**Terms and Conditions for ICICI Bank Ltd. – The ONE Savings Account Lounge access**

**I. DEFINITIONS**

**"Alliance Partner"** shall mean **"DreamFolks Services Pvt. Ltd."** who has entered into an alliance with ICICI Bank Limited ("ICICI Bank") for purpose of providing the Offers.

**"Customer/s"** for the purpose of this Offer shall mean a person who holds a valid ICICI Bank VISA/MASTER The ONE Debit Card issued by ICICI bank

**"Card"** shall mean an ICICI Bank Debit Card issued by ICICI Bank.

**"Card Holder/s"** shall mean such customer/s of ICICI Bank to whom The ONE Savings Account card has been issued and who is authorized to hold the Card.

**"Offer"** shall mean instant discount/benefit provided by the "Alliance Partner" on purchase of Products/Services using ICICI Bank VISA/MASTER The ONE Debit Card

**"Offer Period"** shall mean the period commencing from September 3<sup>rd</sup>, 2019 to December 31<sup>st</sup>, 2019 both days inclusive.

**"Website"** shall mean "website" of the "Alliance Partner" <https://www.dreamfolks.in/>

**"Void Transactions"** shall mean wherein the transaction has taken place but has been rejected /canceled/ been unsuccessful at the "Website".

**"Primary Terms and Conditions"** shall mean the terms and conditions applicable to the ICICI Bank's internet banking facility/service.

**"Products/Services"** shall mean the products/services offered by the Alliance Partner at its lounges

All capitalized terms used but not defined herein shall have the respective meanings prescribed to them in the Primary Terms and Conditions. These terms ("Terms") shall be in addition to and not in derogation of the Primary Terms and Conditions. To the extent of any inconsistency between these Terms and Primary Terms and Conditions, these Terms shall prevail.

## **II. Terms and Conditions prescribed to ICICI Bank The ONE Savings Account Card Holders:**

1. The Offer is brought to Card Holder/s by the Alliance partner. ICICI Bank is only communicating the offer on behalf of the Alliance Partner.
2. Participation in the Offer by the Card Holders is on a voluntary basis.
3. This Offer cannot be clubbed with any other Offer that may be made available to the Card Holder/s by the Alliance Partner.
4. The Offer is non-transferable, non-binding and non-encashable.
5. The Offer is not valid for Void Transactions
6. ICICI Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered by the Alliance Partner.
7. Any dispute or claim regarding the services and must be resolved by the Card Holder/s with the Alliance Partner directly without any reference to ICICI Bank.
8. ICICI Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any products or services availed by the Card Holder/s under the alliance offered by the Alliance Partner.
9. Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Card Holders due to provision of the Offer, shall be to the sole account of the Card Holder/s.
10. ICICI Bank reserves the right to disqualify the Alliance Partner or the Card Holder/s from the benefits of the Offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the said Offer or otherwise by use of the Card.
11. The Card Holder/s shall be bound by the terms and conditions stipulated by the Alliance Partner in this regard.
12. The Offer is sponsored by the Alliance Partner and the Card Holder/s shall be bound by the terms and conditions stipulated by the Alliance Partner in this regard.
13. No substitutions or exchange of Offer other than what is detailed in the communication sent to the Card Holder/s shall be allowed. However, ICICI Bank reserves the right to substitute and/or change the Offer or any of them, without any intimation or notice, written or otherwise to the Card Holder/s.
14. If the Card Holder/s ceases to be an ICICI Bank Card Holder/s at any time during the currency of the Offer Period, all the benefits under the Offer shall lapse and shall not be available to the ICICI Bank Card Holder/s.
15. Lounge access will only be applicable on Domestic terminal as listed below in IV.
16. Offer will not be applicable of The ONE Salary Savings Account holder.
17. Validity of offer is till 31st December 2019
18. Offer applicable for customer with the first 6 digit of card Number 465573 & 222708
19. Number of visit as per savings account variant:
  - The One Savings Account Magnum: 1 visit per quarter
  - The One Savings Account Titanium: 2 visits per quarter

### III. Terms and Conditions prescribed by DreamFolks Services Pvt. Ltd.

- a) Lounge access offer will be applicable only to The ONE savings account debit card holder of ICICI Bank
- b) Only domestic Lounge access will be offered to The ONE savings account debit card holder of ICICI Bank
- c) To avail of the Offer, Cardholder can go to any of the partnered airport lounges eligible for the Offer, swipe their Debit Card at the POS (Point of Sale) terminal and make a payment of ₹2.
- d) Offer applicable in all domestic lounges of DreamFolks Services Pvt. Ltd.
- e) In case of any query pertaining to customer queries/complaints please call customer care at 18001234109

### IV. Cities with lounge access in Domestic terminal:

S.No.	City	Lounge
1	Vijayawada	Amaravati
2	Chandigarh	CITCO
3	Delhi	Plaza Premium
4	Delhi	Plaza Premium
5	Delhi	Plaza Premium
6	Goa	TFS
7	Ahmedabad	Plaza Premium
8	Vadodara	Premium
9	Bangalore	TFS
10	Cochin	Earth
11	Mumbai	Good Times
12	Mumbai	MALS
13	Mumbai	OASIS
14	Mumbai	TFS
15	Nagpur	TFS
16	Pune	Bird
17	Bhubaneswar	Bird
18	Coimbatore	BlackBerry
19	Chennai	TFS
20	Chennai	TFS
21	Hyderabad	Plaza Premium
22	Lucknow	ILE Bar
23	Dehradun	Bird
24	Kolkata	Travel Club