

### Terms and Conditions for Cafe Coffee Day vouchers:

(This offer and the Terms and Conditions are applicable only to the customers who have received specific communication to this effect.)

#### a. Definitions

For the purpose of these terms and conditions ("Terms and Conditions"):

- "Cardholder" shall mean a customer to whom the Facility has been granted by virtue of such customer holding a Card.
- "Card" shall mean credit card, which has been issued by ICICI Bank and is valid and subsisting during the Program Period.
- "Gift Offer" or "Gift" shall refer to a gift voucher worth Rs.200 from Cafe Coffee Day i.e. hereinafter referred to as the "Merchant".
- "Program" shall mean the "Cafe Coffee Day Voucher" offer for the Cardholder on his fulfilling the Program conditions (as mentioned herein below)during the Program Period.
- "Program Period" shall mean the period of 2 months (as mentioned in the communication sent to the cardholder),during which the Program shall be made available to the Cardholder/s.
- "Primary Terms and Conditions" shall mean the terms and conditions applicable to the Card in addition to these Terms and Conditions.
- "Retail Purchase" shall mean such retail purchase which has been made by the Cardholder/s either by swiping the Card on any bank's electronic data capture terminal or on the Internet, i.e. vide online retail purchase transaction.

#### b. Program/Offer

- The Program is valid for select Cardholder/s only and shall be valid and subsisting during the Program Period, unless otherwise notified by ICICI Bank.Only select Cardholder/s who have received communication about the Program (vide a call made on the Cardholder's registered mobile number with ICICI Bank or a Direct Mailer) shall be entitled to participate in this Program. Such communication/ SMS shall be sent to select Cardholders at the sole discretion of ICICI Bank.
- The Program is available to select Cardholder/s only and valid on such Card/s, the details of which are communicated to the select Cardholder/s in the aforesaid manner.
- In order to be entitled to receive the Gift, the select Cardholder shall be required to make Retail purchase/s during the Program Period when the sum total of the specified Retail Purchase/s during the Program Period shall amount to a minimum monetary value of Rs. 4000/- (Rupees Four thousand only) or more. Any cancellations of the Retail Purchase before the dispatch of the Gift shall automatically result in cancellation of the Gift Offer to the Cardholder.
- □Select Cardholder shall be entitled to only one Gift, (i.e. one gift voucher of Rs. 200 from the Merchant) for Retail Purchase/s made on his/ her Card.
- Gift Offer is non-transferable, non-binding and non-encashable.
- No substitutions or exchange of Gift, other than what is detailed in the communication sent to the Cardholder shall be allowed. However, ICICI Bank reserves the right to

substitute and/or change the Gift or any of them on account of non-availability of Gift, without any intimation or notice, written or otherwise to the Cardholder.

- All visuals of the Gift(if any) in the communication sent to the Cardholder are indicative only.
- ICICI Bank reserves the right not to send the Gift details to such Cardholder/s whose account has been classified as delinquent before or during the currency of the Program, or anytime before the Gift details are communicated to him/her.

c. Other Terms and Conditions

- This Program is brought to you by ICICI Bank Credit Cards and is made to Cardholders selected at the discretion of ICICI Bank.
- ICICI Bank shall not be held liable for any delay or loss that may be caused in delivery of the Gift.
- In the event any alternative Gift is offered, selection of the same shall be at the sole discretion of ICICI Bank.
- The Gift is sponsored by the Merchant and the Cardholder/s shall be bound by the terms (of redemption) as stipulated by the Merchant in this regard (hereinafter referred to as "Merchant Terms").
- ICICI Bank holds no guarantee and makes no representation about the quality, usefulness, worthiness and/or character of the Gift, which shall at all times rest on the Merchant. For any dispute that may arise out of/ due to the redemption of the Gift or otherwise shall be directly resolved between the Cardholder and the Merchants without involving ICICI Bank, in any manner.
- ICICI Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of the Gift availed by the Cardholder/s under the Program and on the Merchant Terms.
- ICICI Bank will send the Gift to the Cardholder within 60 days from the end of Program Period.
- Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Cardholder due to provision of the Gift, shall be to the sole account of the Cardholder. Tax deducted at source, if any, on the monetary value of the Gift shall be payable by the Cardholder.
- No further queries will be after 90 days from the closure date of the Program.
- The existence of a dispute, if any, regarding the Gift shall not constitute a claim against ICICI Bank.
- The participation in the Program is entirely voluntary and it is understood, that the participation by the Cardholder/s shall be deemed to have been made on a voluntary basis.
- All disputes are subject to the exclusive jurisdiction of the competent courts/tribunals of Mumbai.
- All communication / notices with regard to this Program should be addressed to "ICICI Bank Ltd., ICICI Bank Phone Banking Group, P.O.Box No. 20, Banjara Hills, P.O. Hyderabad - 500034".
- In all matters relating to the Program, the decision of ICICI Bank shall be final and binding in all respects.
- The Program is not available wherever prohibited and / or on merchandise / products / services for which such programs cannot be offered for any reason whatsoever.

- These Terms And Conditions shall be in addition to and not in substitution / derogation to the terms and conditions governing the Facility / Primary Terms and Conditions. All capitalized terms used but not defined herein shall have the respective meanings ascribed to it in the terms and conditions applicable to the Facility / Primary Terms and Conditions.
- ICICI Bank reserves the right to modify/ change all or any of the terms applicable to the Program without assigning any reasons or without any prior intimation whatsoever. ICICI Bank also reserves the right to discontinue the Program without assigning any reasons or without any prior intimation whatsoever.